



Personnel Resources

Hours Worked	FY2010		FY2011		FY2012		FY2013		FY2014	
	Hours	Percent	Hours	Percent	Hours	Percent	Hours	Percent	Hours	Percent
Permanent staff	96,143	62.5%	95,848	63.8%	96,621	65.0%	94,579	65.2%	90,490	63.3%
Temporary staff	47,361	30.8%	45,740	30.5%	42,210	28.4%	40,810	28.1%	43,449	30.4%
Total Hours by ICPL staff	143,503	93.4%	141,588	94.3%	138,831	93.4%	135,389	93.3%	133,939	93.7%

Work/Study	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Special programs	0	0.0%	0	0.0%	0	0.0%	0	0.0%	4	0.0%
Grants/Gifts	0	0.0%	691	0.5%	691	0.5%	401	0.3%	0	0.0%
Adult Volunteers	7,859	5.1%	6,969	4.6%	8,179	5.5%	8,338	5.7%	7,715	5.4%
Teen Volunteers	1,434	0.9%	903	0.6%	885	0.6%	997	0.7%	1,270	0.9%
j Volunteers	916	0.6%	63	0.0%	4	0.0%	3	0.0%	0	0.0%
Total Other Sources	10,209	6.6%	8,625	5.7%	9,759	6.6%	9,739	6.7%	8,989	6.3%

Total Hours Worked	153,712	100.0%	150,213	100.0%	148,590	100.0%	145,128	100.0%	142,928	100.0%
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Hours in FTE	74		72		71		70		69	
Total Hours Open	3,395		3,360		3,389		3,383		3,413	
Hours worked per hours open	45		45		44		43		42	

Volunteers

Number Volunteers	434		318		368		339		318	
Hours per Volunteer	24		26		24		28		28	
Total Volunteer Hours	10,209		8,182		8,870		9,338		8,909	