

BOARD OF TRUSTEES AGENDA

5:05 pm - 2nd floor Board Room

April 26, 2018

Jay Semel, President
Diane Baker
John Beasley
Janet Freeman, Secretary
Adam Ingersoll
Kellee Forkenbrock
Carol Kirsch
Robin Paetzold
Monique Washington, Vice-President

- 1. Call Meeting to Order.
- 2. Public Discussion.

3. Approval of Minutes.

A. Approve Regular Minutes of Library Board of Trustees March 22, 2018 meeting.

4. Items for Discussion/Action.

A. Policy Review: 816: Library Access for Sex Offenders Convicted of Sex Offenses Against Minors. Comment: This is the proposed policy after discussion at the January, February, and March meetings. Changes are suggested. Board action required.

B. Policy Review: 803: Event Board.

Comment: This is a regularly scheduled policy review. No changes recommended.

C. Policy Review: 804: Free Materials Distribution.

Comment: This is a regularly scheduled policy review. No changes recommended.

D. Policy Review: 805: Display Policy.

<u>Comment</u>: This is a regularly scheduled policy review. Staff recommend changes. Board action required.

If you will need disability-related accommodations in order to participate in this meeting, please contact Elyse Miller, lowa City Public Library, at 319-887-6003 or elyse-miller@icpl.org. Early requests are strongly encouraged to allow sufficient time to meet your access needs.

E. NOBU Funding Request.

<u>Comment</u>: The staff request funding to move forward with strategic plan initiative to digitize early years of the *Iowa City Press-Citizen*.

F. Accept work on project to remodel the Computer Lab. <u>Comment</u>: The contractor has completed work on the project.

G. Election of Officers.

Comment. A slate of officers for FY19 will be presented by the Nominating Committee.

6. Staff Reports.

- A. Director's Report. Pedestrian Mall update, Equity Toolkit.
- B. Departmental Reports: Children's Services, Collection Services, IT.
- C. Development Office Report.
- D. Spotlight on the Collection.
- E. Miscellaneous.

7. President's Report.

8. Announcements from Members.

9. Committee Reports.

- A. Foundation Members.
- B. Director Search Committee.

10. Communications.

11. Disbursements.

- A. Review MasterCard Expenditures for March, 2018.
- B. Approve Disbursements for March, 2018.

12. Quarterly Financial Reports.

A. FY18 Third Quarter Receipts and Expenditures.

13. Quarterly Use Reports.

- A. FY18 Nine-Month Output Measures.
- B. FY18 Nine-Month Circulation by Area and Agency.
- C. FY18 Nine-Month Circulation by Type and Format.

14. Set Agenda Order for May Meeting.

15. Adjournment.

If you will need disability-related accommodations in order to participate in this meeting, please contact Elyse Miller, lowa City Public Library, at 319-887-6003 or elyse-miller@icpl.org. Early requests are strongly encouraged to allow sufficient time to meet your access needs.



APRIL 26, 2018	MAY 24, 2018	JUNE 28, 2018					
Meet as Members of Friends Foundation Policy Review: 803: Event Board 804: Pamphlet Distribution 805: Displays 816: Library Access for Sex Offenders Convicted Of Sex Offenses Against Minors President Appoints to Foundation Board Review 3rd Quarter Statistics and Financials Departmental Reports: CH, CLS, IT Election of Officers OTHER: Looking Forward, 4/22 Volunteer Recognition, 4/25	Skype session with Director Search consultants Departmental Reports: AS, CAS Policy Review: 806: Meeting Room and Lobby Use	Director Evaluation Develop Ideas for Board Annual Report Departmental Reports: CH, CLS, IT					
JULY 26, 2018	AUGUST 23, 2018	SEPTEMBER 27, 2018					
Review Board Annual Report	Review Annual Staff Report	Budget Discussion					
Adopt NOBU Budget	Review 4th Quarter Statistics and Financials	Departmental Reports: AS, CAS					
Strategic Planning Update	Departmental Reports: CH, CLS, IT						
Departmental Reports: AS, CAS	OTHER: Annual Board Dinner						
OCTOBER 25, 2018	NOVEMBER 15, 2018	DECEMBER 20, 2018					
Budget Discussion	Departmental Reports: AS, CAS	Departmental Reports: CH, CLS, IT					
Review 1st Quarter Statistics and Financials							
Departmental Reports: CH, CLS, IT							
		OTHER: Arts & Crafts Bazaar, 12/8 Inservice Day, 12/14					
JANUARY 24, 2018	FEBRUARY 28, 2019	MARCH 28, 2019					
month Strategic Planning Update	Appoint Nominating Committee	Appoint Committee to Evaluate Director					
leview 2 nd Quarter Goals/Statistics and inancials	Set Calendar for Next Fiscal Year	Departmental Reports: AS, CAS					
epartmental Reports: AS, CAS	Departmental Reports: CH, CLS, IT						



BOARD OF TRUSTEES

Minutes of the Regular Meeting March 22, 2018

DRAFT

Members Present: John Beasley, Kellee Forkenbrock (in at 5:10 pm), Janet Freeman, Adam Ingersoll, Carol Kirsch, Jay Semel, Monique Washington (in at 5:39 pm).

Members Absent: Diane Baker, Robin Paetzold.

Staff Present: Terri Byers, Maeve Clark, Susan Craig, Kara Logsden, Patty McCarthy, Elyse Miller, Brent Palmer, Angela Pilkington.

Guests Present: None.

Call Meeting to Order. President Semel called the meeting to order at 5:07 pm.

Public Discussion, None.

Approval of Minutes.

The minutes of the February 22, 2018 Regular Meeting of the Library Board of Trustees were reviewed. A motion to approve the Regular Minutes was made by Freeman and seconded by Kirsch. Motion carried 5/0.

Items for Discussion/Action.

Approve Contract for Director Search Consultant. This is the contract Assistant City Attorney Eric Goers negotiated on behalf of the library. Craig is happy with it. Kirsch asked if it mattered that the City and Library were both used as the entity. Craig said she asked Goers about this and it is not a problem. Beasley mentioned the fee structure. A motion to approve the contract with Bradbury Miller Associates as presented was made by Ingersoll and seconded by Freeman. Motion carried 6/0.

Policy Review: 812: Hours of Service. Craig said this policy is usually reviewed in February with the calendar but she wanted to include the data from the March user survey in which changing Saturday hours was proposed. Craig said about half of respondents had no preference, but of the others nearly three to one people preferred to leave the Saturday hours as is. Ingersoll asked if we are busy from 5:00 to 6:00 pm on Saturdays. Logsden said there are people in the building but they are not using public service desks much during that hour. Craig noted other changes allowing the building be open for large community events. A motion to approve the policy with the changes recommended by staff was made by Kirsch and seconded by Forkenbrock. Motion carried 6/0.

Policy Review: 816: Library Access for Sex Offenders Convicted of Sex Offenses Against Minors, Craig presented the policy with language she feels comfortable with, as directed by the Board last month. She consulted with Eric Goers and Iowa City Police Captain Troy Kelsay in developing the language. Ingersoll asked what case-by-case basis meant. Craig said it means a defined event, one time. Semel is concerned about the "after consultation" language. Beasley does not want the Library Director to be responsible for making such a decision and believes the Board should make the decision. Kirsch believes this is a matter of trust in the director to capably do her job. Ingersoll believes the Library Director should have this responsibility. He believes the library should be one of the first institutions into which someone should be able to make a path to restitution. Semel said he talked with Eric Goers and an appeal to the entire Board is part of the public record. Ingersoll said there are other libraries already permitting the library director to make the decision. He supports going back to the City for more specific language in which the director relies on law enforcement when making a decision about permitting someone to be in the building. Washington asked if someone would be watching the person while they are here. Craig said staff would be informed that the person has permission to be in the building, a photo of the person would be distributed to public service desks, and staff would be informed where the person would be. Ingersoll asked if this has been discussed with staff. Craig said there was discussion with the management group at an all staff meeting, and some departmental meetings. Craig believes the staff are torn the same way the Board is torn and they lean toward having the Director make the decision. Freeman thinks the appeal process is sufficient. The Library Board directed Craig to consult with Goers and law enforcement and come back with revised language next month.

Staff Reports.

Director's Report. The Board left at 6:11 pm to take a tour of the new Digital Media Lab. The Board reconvened in the Board Room at 6:22 pm. Craig went to a Ped Mall upgrades meeting today. Bid opening is next Tuesday. Craig reminded the Board of the work that will take place during the first phase, on Dubuque St from Washington St to the fountain to the end of the playground. She said there will be a couple of awkward summers coming up and she will keep the Board posted.

Departmental Reports:

Adult Services. Clark said the Archives Crawl was the first program in the Media Lab and it was a great way to kick off the new service/space.

Community & Access Services. Logsden said February was love your library month and our patrons do love us. She is looking forward to National Bookmobile week, which we have expanded from just one day to a week-long celebration. We cancelled Bookmobile service for two days because of weather but we learned the vehicle drives well in snow. Seventy-two people came on the bookmobile during the Big Grove event.

Development Office Report. McCarthy is working on the invitation list for the Looking Forward event on 4/22, which is Earth Day. She said it will be an intersection of science and art. An Iowa City native, who is a scientist, will talk about his research. We continue to have Eat out to Read fundraisers. The Big Grove event garnered \$800 for the library.

Spotlight on the Collection. No comments.

Miscellaneous. No comments.

President's Report. Committee to evaluate Craig's performance. Semel requested Beasley to chair the committee. Washington and Forkenbrock were also asked to serve and agreed to do so.

Announcements from Members. None.

Committee Reports.

Foundation Members. No report.

Director Search Committee. Kirsch reported during the discussion on the contract with Bradley Miller.

Communications. None.

Disbursements.

The MasterCard Expenditures for February, 2018 were reviewed. A motion to approve the disbursements for February, 2018 was made by Ingersoll and seconded by Beasley. Motion carried 7/0.

Set Agenda Order for April Meeting.

Sex Offender policy.

Appoint Board members to Foundation Board.

Policy review.

Adjournment. A motion to adjourn the meeting was made by Freeman and seconded by Forkenbrock. Motion carried 7/0. President Semel closed the meeting at 6:37 pm.

Respectfully submitted, Elyse Miller

Policy Review of 816: Library Access for Sex Offenders Convicted of Sex Offenses against Minors

Issues/Background

During your regular policy review in January, public input was heard advocating for the director to be allowed to use some discretion giving permission for individuals convicted of a sex offense against a minor to be on library property. The Board chose to continue the discussion at their February meeting and asked Assistant City Attorney Eric Goers to attend.

Additional public input was heard in favor of a less restrictive policy. The Board asked for language to be drafted that the director would be comfortable with to consider at their March meeting.

At the March meeting, there were concerns about providing stronger language regarding the director's relying on the advice of law enforcement personnel. I consulted with Eric Goers and he suggested the proposed language. Captain Troy Kelsay of the lowa City Police Department is comfortable with this language.

Prepared by, Susan Craig

816 Library Access for Sex Offenders Convicted Of Sex Offenses Against Minors

See also related policy Library Use (809), Iowa Code (692A)

- The purpose of this policy is to ensure that the Library is in compliance with Iowa State law that excludes sex offenders (defined as a person who is required to be registered in the Iowa Sex Offender Registry) convicted of sex offenses against minors from public libraries. This policy adopts the definitions of Iowa Code Chapter 692A, as amended.
- The Library Director acts as "library administrator" for purposes of lowa Chapter 692A. The Library Director will not may give the written permission required by lowa Code Section 692A.113(f) for sex offenders convicted of sex offenses against minors to be present on library property, including the Bookmobile. Such permission may be granted after consultation with law enforcement and/or other appropriate governmental officials. The Director will give strong deference to the recommendations of law enforcement personnel. Permission may be granted only for a single, specific visit. Issuance of a library card to a sex offender convicted of sex offenses against minors does not constitute written permission from the library administrator for that offender to be present on library property, or on the Bookmobile. Individuals may appeal this decision, as it relates to them, to the Library Board of Trustees.
- Sex offenders convicted of sex offenses against minors may be eligible for library service, depending on their residence address. They may register for a card directly via telephone or online with the Community and Access Services Coordinator, or by designee, making arrangements for a person of their choosing to select, check out, and return materials using that card. Under any of these circumstances, a sex offender convicted of sex offenses against minors will remain responsible for all activity on their card. They may access information resources via telephone or online. If eligible they may participate in the At Home program.
- 816.4 Sex offenders convicted of sex offenses against minors may not loiter, as defined under lowa Code Section 692A.113(g), as amended, within three hundred (300) feet of library property, including the Bookmobile.
- Violations of this policy will be immediately reported to law enforcement, and violators will lose all library privileges.

Adopted: 7/23/09
Revised: 9/24/09
Revised: 9/27/12
Reviewed: 12/18/14
Revised: 01/25/18
Revised: 04/26/18

803 Event Board Policy

Proposal:

A routine staff review generated no recommended changes to the

Event Board Policy.

Issues:

The Event Board is the bulletin board on the west side of the Lobby above the counter with free giveaways. The Event Board Policy is utilized daily to help patrons understand what may and may not be posted on the Event Board. The policy also provides guidelines and priorities for what staff may or may not post.

The major issue with the Event Board is the amount of space dedicated to public postings. During most of the year we receive more posters from the community than we have space to post. The Board Policy provides guidelines for which items are a priority to post.

Posters from the community are accepted by staff at the Help Desk and items ineligible for posting are recycled or returned to the patron with an explanation for why we cannot post their item.

The Help Desk staff remove expired posters and put up new posters each morning. Decisions about posting priorities are guided by a flow sheet based on the Event Board Policy. For example, when we have more posters than space allows, we prioritize postings for events in Johnson County and remove postings for events outside of the county. Likewise, we take down larger posters, typically 12" x 18", so we can fit multiple smaller posters on the Board. All flyers are stamped, "Posted by Iowa City Public Library" and staff write the date when the flyer should be removed

Action Required:

Review.

Prepared by:

Kara Logsden, Community and Access Services Coordinator,

March 28, 2018

Review committee:

Help Desk staff.

803 Event Board Policy

- The purpose of the Library's public event board is to make space freely available to display information about events sponsored by or benefiting non-profit organizations (defined as those entities granted tax-exempt status by the IRS under section 501(c)(3) or other tax exempt sections of the Internal Revenue Code), a candidate's campaign committee (as defined in Iowa Code §68A.102(5)), a political committee (as defined by Iowa Code §68A.102(18), or a governmental subdivision, or a department/bureau of a governmental subdivision.
- All items must be reviewed and posted by Library staff. Content of posters must meet existing laws regarding obscenity, libel, defamation of character, and invasion of privacy.
- 803.3 Petitions must be delivered to staff on a clipboard for display on the Event Board counter. Petitions must meet the same guidelines as Event Board postings and will not be posted for more than thirty days.
- Posters announcing a series of events or ongoing meetings will be posted as space allows. These items will not be posted for more than thirty days, and, if space is limited, may not remain posted throughout the duration of the events or meetings.
- Due to space constraints, posters may be limited because of size of the poster or the proximity of the event to lowa City. Priority is given to events held in Johnson County and to smaller posters. Priority is also given to events sponsored by city departments or held in downtown lowa City.
- The Library will not be responsible for monitoring the continued display of any poster or petition. Because of space limitations, the Library cannot guarantee that all eligible posters will be displayed.
- Posting materials does not imply Library endorsement of content; nor will the Library accept responsibility for the accuracy of the statements made in such materials.
- Name and contact information for the group sponsoring or benefiting from the event, and the date and location of the event, must be a part of the poster.

Adopted: 8/28/75
Revised: 1/23/86
Revised: 12/15/88
Revised: 1/24/91
Revised: 6/25/92
Revised: 11/16/95
Revised: 12/16/99
Revised: 11/21/02
Revised: 10/27/05
Revised: 2/26/09
Revised: 2/23/12

Revised: 4/23/15 Reviewed: 4/26/18 804

Free Materials Distribution Policy

Proposal:

A routine staff review generated no recommended changes to the Free Materials Distribution Policy.

Issues:

The 2012 review of this policy generated many suggestions for change. Six years after the implementation of changes, very few issues remain and the policy functions well to guide staff work in this area.

The Free Materials Distribution Policy is used by staff to evaluate and select materials for distribution to the public. We distribute free materials within the building from the Lobby, public service desks, tax form area, and the Free Materials shelves on the second floor.

The printing and information seeking behaviors of the world has changed. We've seen that change in the types of materials and number of tax forms we distribute. In FY11, the Library distributed over 28,500 free materials and 19,000 tax forms. In FY14, we distributed 29,567 free materials but only 7,661 tax forms. In FY17, we distributed 29,926 items and 2,497 tax forms. We do not distribute FAFSA federal financial aid forms and some governmental publications because they are no longer printed and sent for library distribution. The distribution of bus schedules, Modern Maturity, Iowa City Recreation Center Guide, Senior Center Guide, Little Village, and other similar publications remained consistent or increased.

Staff receive materials, manage inventory, restock, and assure the displays are organized and appealing each day. The displays are stocked before the Library opens and refreshed throughout the day.

Action Required:

Review.

Prepared by:

Kara Logsden, Community and Access Services Coordinator.

March 28, 2018

Review committee: Help Desk Staff

- The purpose of the Library's free materials distribution policy is to make space available for newspapers, magazines, pamphlets, forms, and other informational materials from local organizations and governmental agencies. Materials distributed will focus on information about local organizations, events, performances or cultural offerings; lowa City and surrounding areas; tourism; public facilities; and current issues as well as frequently requested forms from local, state, or federal governmental agencies. Information about children's and parent's activities are distributed in the Children's Room, as space allows.
- All items must be reviewed and displayed by Library staff. Name and contact information for the organization preparing the material must be listed.
- The Library will distribute announcements of cultural, educational or recreational commercial events or services where the commercial advertising content is incidental to the informational value of its publication.
- An emphasis will be placed on materials from or about Johnson County. The Library reserves the right to select items to be distributed and may reject otherwise qualified items due to limitations of space and lack of general interest. Materials may be stored and distributed at a later date if the materials are not time sensitive. In general, the Library will not purchase materials to distribute for free. If purchased, items must follow standard materials selection procedures.
- The Library does not guarantee permanent space to any single publication.
- The Library cannot assure the continued supply of any free materials.
- Distribution of materials does not imply Library endorsement of content, nor will the Library accept responsibility for the accuracy of the statements made in such materials.

Adopted: 8/28/75
Revised: 1/23/86
Revised: 12/15/88
Revised: 1/24/91
Revised: 6/25/92
Revised: 11/16/95
Revised: 12/16/99
Revised: 11/6/02
Revised: 11/21/02
Revised: 9/7/05
Revised: 10/27/05
Revised: 2/26/09
Revised: 2/23/12

Revised: 4/23/15 Reviewed: 4/26/18

805 Display Policy

Proposal:

A routine staff review generated one recommended change to the Library's Display Policy.

issues:

The Display Policy serves two purposes: Guide staff who develop displays and provide rules for community displays. When staff plan a display or someone contacts us to schedule a display, the Policy is reviewed to assure compliance with one of the purposes outlined in 805.1.

Spaces for Library displays are designated throughout the first and second floor. Spaces for community displays are located on the second floor, with spaces available near the Computer Lab and the North Wall at the entrance to the Digital Media Lab.

The Library provides display hardware to facilitate Library and community displays including T-walls and round wooden kiosks. More information and photos may be found online at http://www.icpl.org/displays. In addition, the Library has hardware to facilitate Library displays including A-Frame book displays, tables, and book towers.

Displays are rotated bi-weekly, monthly or bi-monthly depending on the location. Shorter popup displays are created when an author passes away or is in the news or if there is a current issue warranting a display. Displays are meant to cultivate serendipitous moments of discovery - micro-moments when something new is learned, a passion kindled, or a memory sparked.

In FY17 the Library hosted 25 displays from external groups and 52 formal displays prepared by Library staff. Informal displays that rotate bi-weekly are not counted in the overall total.

Many Library displays are created with the purpose of advancing and shedding light on social justice, racial equity and other important topics. In FY17 these included Confronting Violence-Improving Women's Lives, Juneteenth Writing & Art Contest Winners, Race in America, A to Z of Banned Books, Open Books Open Minds, National Hispanic Heritage Month, Operation Engage America (PTSD and Traumatic Brain Injury in Veterans), Books that Help and Heal, Transgender Awareness, Native American Heritage Month, Understanding Religions, Black History Month Trivia, Black History Month, Western Africa Before the Boats, Women's History Month, 1984 in 2017, Read with Pride, and Build a Better World.

Staff Recommendations:

805.12	Staff recommend adding a notice to inform the public that displays may be
	removed by staff if they remain past the scheduled end date for the display.

Action Required: Review and adopt as amended.

Prepared by: Kara Logsden, Community and Access Services Coordinator, March 28, 2018

Review committee: Help Desk and Public Relations & Marketing staff

- 805.1. The purpose of the Library's display facilities is to fulfill the Library's mission and increase awareness of Library resources. The Library provides limited display facilities for public use. Other spaces are available for Library or co-sponsored display use. Exhibits using these facilities shall further one or more of these purposes:
 - A. To call attention to a theme related to Library services, collections or programs.
 - B. To bring together Library materials from several subject areas related to a theme of current interest.
 - C. To highlight current issues, events or other subjects of public interest.
 - D. To display original art, crafts, photographs or writings created by Iowa artists or contained in traveling exhibits.
 - E. To explain the activities of, or issues of interest to, local organizations and agencies engaged in educational, recreational, cultural, intellectual or charitable activities.
 - F. To display interesting collections or hobbies of local residents.
- The Library assumes no responsibility for theft, loss, damage or destruction of items left for display.
- 805.3 All displays must meet existing State and Federal laws on obscenity, libel, defamation of character or invasion of privacy.
- The Library does not accept responsibility for ensuring that all points of view are represented in any single display. Granting of permission to display materials does not imply Library endorsement of content, nor will the Library accept responsibility for the accuracy of statements made in such materials.
- The Library reserves the right to refuse display space to exhibits which, in its opinion, do not further the purpose in Section 805.1.
- 805.6 Library-produced or solicited displays have priority over displays proposed by non-Library groups or individuals. Priority for displays is given to groups and individuals within Johnson County.
- 805.7 Public requests for displays of original art must be submitted for approval. The Art Advisory Committee may be consulted for questions related to public requests to display original artwork.
- Sale of anything other than items which promote the mission or goals of the lowa City Public Library is prohibited. Library display space may not be used as a sales gallery.
- 805.9 Name and contact information for the group or individual preparing the display must be a part of the display.
- 805.10 The Library may designate spaces for particular types of displays to make best use of display units and/or to make accessible to the intended audience.
- 805.11 All displays must adhere to established guidelines for mounting.

A single group or individual is limited to a single one-month display in a twelve-month period. Library staff may remove displays remaining past the scheduled end date.

Adopted: January 28, 1982 Revised: August, 1982

Revised: 1/23/86 Revised: 12/15/88 Revised: 3/10/92 Revised: 6/25/92 Revised: 11/16/95 Revised: 12/16/99

Revised: 12/16/99 Revised: 11/21/02 Revised: 10/27/05 Revised: 2/26/09 Revised: 2/23/12

Revised: 4/23/15 Revised: 4/26/18



Digitizing Iowa City's Historical Local Newspapers: Providing Better Access to Iowa City History

To:

Iowa City Public Library Board of Trustees

From:

Susan Craig, Director

Anne Mangano, Collection Services Coordinator

Date:

April 17, 2018

Re:

NOBU Funding Request to Support Contracting with Advantage Companies of Cedar

Rapids to Digitize Historic Iowa City Newspapers

One of our most valuable resources for patrons is our local newspaper, an important record of local historical events interpreted through the people who lived at the time. Digitizing our local newspapers will provide better and faster access to our archives and preserve local historical knowledge for future generations.

The lowa City Public Library provides access to local newspapers in a couple of ways. We have wide coverage through our holdings of microfilm, which are rolls of film containing each page of the newspaper. Patrons must scan through the roll to find the page of the paper they need. You cannot search for an article efficiently without knowing the exact date and page. We have indexed the local paper to aid in the searching of the paper, but this index only covers 1962 to the present, so most of the early papers have no guide. Although our microfilm holdings provide the most coverage of our local newspapers, it is not comprehensive. We are missing some of the papers, such as the *lowa Citizen*, a predecessor of today's *Press-Citizen*. Our microfilm collection is not in perfect condition, containing a number of split reels mended by tape—a sign that it is well used by the public. We also provide digital access to *NewspaperARCHIVE*, a database of national and international historical newspapers, including some of the early lowa City papers. This database is also far from complete, containing large time gaps. It sometimes only provides a few dates in a year.

As part of the Library's FY18 Strategic Plan, staff have studied costs and processes for digitizing local newspapers. Digitizing our own microfilm collection would require renting special equipment, hiring and training temporary staff to scan the images, and staff time to build a searchable website. Because some of our microfilm reels contain damages, the conditions for digitizing are not ideal.

Many libraries in lowa have worked with The Advantage Companies to digitize their newspaper holdings. The Cedar Rapids company is a repository site for the State Historical Society of Iowa, holding both paper and microfilm copies of Iowa's historic newspapers. They have a more complete run of early Iowa City newspapers than we do and, in what we share, have cleaner copies, providing better quality images. This year, the Cedar Rapids Public Library worked with

Advantage to release an impressive digital archive of *The Gazette. The Marion Reg.*Dubuque Witness are also available through their public libraries, digitized by Advantage.

Advantage would digitize their Iowa City newspaper holdings that are currently out of copyright, creating a digital archive from 1849 to 1923. They would include a hard-drive copy of every newspaper page scanned and process and format all images, including OCR (optical character recognition), so the text is searchable. They would also build a website, uploading all images, so our patrons can both browse the paper and search using keywords. They would also provide a link to all of the lowa newspapers and city directories they have scanned for other institutions in the state. The project would take 8-10 weeks.

We are requesting that \$34,000 from the FY18 NOBU Budget be authorized for this project. There are several items originally approved for NOBU funding that we are either not moving ahead with (Art Gallery) or that will require less support than originally budgeted (Computer Lab, Director Search). Funding is available.



410 East Washington Street lowa City, Iowa 52240-1826 (319) 356-5000 (319) 356-5009 FAX www.icgov.org

April 20, 2018

Iowa City Library Board of Trustees Iowa City, Iowa

Re: Iowa City Public Library Computer Lab Renovation

Dear Library Board:

I hereby certify that the Iowa City Public Library Computer Lab Renovation has been completed by Selzer Werderitsch Associates of Iowa City, Iowa in substantial accordance with the plans and specifications prepared by Engberg Anderson Architects.

The project was bid as a unit price contract and the final contract price is \$92,500.

I recommend that the above-referenced improvements be accepted by the Iowa City Library Board.

Sincerely, Brett Zimmerman Civil Engineer



TO:

Library Board

FROM:

Susan Craig, Library Director

DATE:

April 17, 2018

RE:

Ped Mall work and the Library Building Rental Space

During the design work on the Ped Mall reconstruction (Phase 1 that includes Dubuque St, the fountain and some area to either side of the fountain begins the end of April), it was recognized that to correct elevation and drainage issues the surface of the mall would be raised by about five inches in several areas. This created an issue with the west entrance to the Library building which is currently rental space.

Working with the fact that the exterior surface was being raised five inches and a need to keep the entrance handicapped-accessible, a design has been developed (see attached) that involves enclosing the exterior space under the 2nd floor and creating a vestibule. Once inside the vestibule, the surface will slope down to the entrance doors that are being inset to create enough space for the slope. The tenants are very happy with this solution because they gain a vestibule that will help them better control the temperature in that area of the building. This building improvement will not affect the Library's budget.

Although pedestrian traffic on the Ped Mall will be hindered this year, much like it was on Washington St. two years ago, the Library entrances will not be affected. Phase 2, which begins in April 2019, will include the area around the Library.

Library Building - West entrance Agenda Item 6A-2

Currently -> and a door is inset, and a square entrance space is open.

Planned in -> conjunction
with Ped Mall
reconstruction,
Entrance is enclosed
creating a vestibule.

Pld Mall elevation is being raised to improve drainage on the ped mall. Improve drainage on the ped mall. Inside the new entrance the floor will slope within ADA guidelines. A new interior door is inset a few feet to accommodate the slope.

SC



TO:

Library Board

FROM:

Susan Craig, Director

DATE:

April 18, 2018

RE:

Library Participation in City's Racial and Socioeconomic Review Toolkit

Last year as part of the City's strategic plan the process of an equity toolkit was utilized by selected City departments. Attached is a City memo that reviews the process and reports on what has been done. This year departments chosen to participate include the Library, Parks & Recreation, Fire, and Housing Authority. This is important work and I wanted to let you know we are participating.

We discussed possible areas we could focus on at a recent all staff meeting. From that discussion we have chosen these initiatives:

Library Fines and Fees

Determine if any populations are adversely affected and denied library services due to fines and fees.

Interactions with Teens

Monitor conduct reports regarding youth and teens to determine if racial minorities are disproportionately affected. Identify ways to ensure fair and equal treatment.

Access to information about library services (new)

Study the ways that racially diverse groups obtain information about library services with a goal to improve information delivery to identified populations.

We will keep you posted on our progress.



MEMORANDUM

Date:

September 15, 2016

To:

Geoff Fruin, City Manager

From:

Stefanie Bowers, Equity Director

Re:

Racial and Socioeconomic Review Toolkit

Introduction:

City staff are advancing social justice and racial equity through several projects that are a part of the City Council's Strategic Plan for 2016-2017 to foster a more inclusive, just and sustainable lowa City.

Background:

In November 2015, members of the City Council and City staff attended a one-day training led by Julie Nelson, the Executive Director for the Government Alliance on Racial Equity. The training focused on how local governments can work towards racial equity. Since that time, the Council's Strategic Plan for 2016 and 2017 has prioritized City work plans and organizational infrastructures. One such item is to implement a racial and socioeconomic equity review toolkit to advance social justice and racial equity.

Discussion:

In July of this year, City staff from Neighborhood and Development Services, Transportation and Resource Management, Police, Human Resources, Human Rights and Finance began work on a one-year pilot use of a racial and socioeconomic review toolkit.

A toolkit is a process that involves using a series of questions to review and evaluate programs, policies or initiatives. A racial and socioeconomic equity review toolkit will assist City staff and the City Council in working towards racial equity by providing a process that identifies when the City's policies or practices are causing different outcomes for certain populations. Other cities that currently use similar toolkits include Seattle, Washington and Madison, Wisconsin.

The review tool being used by City staff has three stages:

- I. What is the impact of the proposal on determinants of equity?
- II. Who is affected?
- III. Any opportunities for action?

During the pilot, the toolkit will be used to evaluate two current procedures, policies, programs or services and one new procedure, policy, program or service for each of the above listed departments. Interdepartmental teams will further assist in implementing and using the toolkit for the departments. The interdepartmental teams will include staff from all levels of the organization. A year after the pilot implementation, the selected departments, with feedback and input from the interdepartmental teams, will review its progress in a memo to Council. The memo will evaluate the toolkit, outline any recommendations for future use, and determine what departments should be further included in using a toolkit.

The following provides the items each department will be reviewing.

Human Resources

1. Internal job posting process

-5.3

Determine whether any employee groups are placed at a disadvantage through the current internal job posting process.

Advertising/promotion of employment opportunities to the community
 Determine whether our current methods of job advertisement are effectively informing racially diverse residents in the community of employment opportunities with the City.

3. Redaction of candidate names on application materials (new)

Study whether the redaction of names from employment applications may result in an increase in the number of candidates from racially diverse groups being selected for interviews (reducing unconscious bias in screening).

Neighborhood & Development Services

1. Utilization of nuisance complaint services

Monitor housing complaints throughout fiscal year 2017 and chart by Census Tract to determine if the current complaint procedure is equitably used by neighborhoods, factoring in age and location of housing.

Increased notification for rezoning and subdivision applications
 Notify <u>all</u> households within 300 feet of rezoning and subdivision applications by letter (currently only property owners are notified by letter) to determine whether the notification process reaches all populations in the community equitably.

3. Review public bike rack locations throughout the community (new) Evaluate if public bike rack placements equitably serve the population.

Police

1. Juvenile curfew standard operating guideline

Review the standard operating guideline on handling juvenile curfew violations to determine if the Department's process of addressing such violations is equitable.

2. Public hours at the lowa City Animal Care Center

Evaluate the public hours at the Animal Care Center and determine whether a change of hours would have an impact on equity or not.

3. Online complaint filing process (new)

Determine whether the implementation of an online complaint filing process will have an impact on equity or not.

Finance

1. Review utility billing late fee charge and process

Determine whether any populations are placed at a disadvantage by the current process.

2. Review request for proposal (RFP) process in purchasing manual

This review will evaluate ways to promote fair and equitable treatment of vendors.

3. Evaluate a grants management policy (new)

This will be an evaluation to identify the impact of grants on equity.

Human Rights

1. Track addresses for complaints filed alleging discrimination

Monitor complaints filed during fiscal year 2017 by the respondent's address and chart by Census Tract. This will be used to determine in which areas of the City persons feel most discriminated and then increase outreach in those areas to improve outcomes.

2. Complaint Process (new)

Determine whether the implementation of an online submission complaint process will result in an increase in the number of complaints filed by making the process more accessible.

Transportation and Resource Management

- 1. Bus Route Change Procedures
 - Determine that as bus route changes are implemented that there are no adverse impacts to specific populations.
- 2. Bus Pass Program
 - Evaluate the way bus passes are distributed and when they can be utilized so that they do not adversely impact any groups in how they are distributed or how and when they can be used.
- Bicycle Sharing Program (new)
 Determine that as the program expands, access is provided to all community members.

Children's Services Report

Prepared for the Iowa City Public Library Board of Trustees, April 2017 meeting By Angela Pilkington, Children's Services Coordinator

Programming

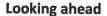
We have had a full month of programming and a very full slate of upcoming programs.

We had a surprise hit this past weekend with a Fancy Nancy Tea Party. We had over 106 in attendance! Fancy Nancy is a popular children's book character, for those of you not in the know. She loves being Fancy! We served tea, in our fanciest tea cups, and ate fancy cookies and fancy tea sandwiches.

Our annual Tween Poetry event was also very successful. Tweens took part in a half day of

learning and writing all different types of poetry, and having fun while doing it! They also worked on their public speaking by presenting at least one of their poems they had written to family and friends at the end of the program.

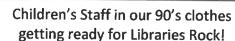




Our 2nd Annual STEAM Festival will be held on Saturday, May 5th from 11-3. We are excited to partner with several local organizations to bring Science, Technology, Engineering, Art and Math to life in fun and engaging hands-on activities. This event is made possible by the Friends Foundation and the HAV life Foundation.

We are excited to put the final touches on this year's Summer Reading Program, Libraries Rock! We are busy setting up school visits and reaching out to summer camps about coming to the library or to a bookmobile stop this summer. We also just finished shooting our Summer Reading promotional video that we will send to the school and for the website. Look for it soon, it was a great time relieving the 90's!

To kick the summer off we will be partnering again with The Summer of the Arts to bring ABC Day, formally known as Children's Day, for a full day of fun and entertainment for the whole family to enjoy. This year's date is June 2 and because of the Ped Mall reconstruction we have been forced to relocate for the day. You will find all the activities up and down Clinton Street this year and possibly next year as well. I hope to see you all there!





Collection Services Department Report

Prepared for the April 26, 2018 Meeting of the Iowa City Public Library Board of Trustees Anne Mangano, Collection Services Coordinator

Enjoy Free Access to the New York Times with Your Library Card



2,916 articles.

Stay up-to-date with the latest news using your library card. The lowa City Public Library now offers free access to *The New York Times* website. You can read from home, on the go with your phone, or inside the Library. To use, create an account with *NYTimes.com* using your personal email address. If you are outside the Library, you'll also need to put in a unique access code for ICPL (found on our website). The code gives you 72 hours of free access. Once this time is up, you must redeem the code again. There is no limit to the amount of times a patron can redeem the code. During the month of March, patrons completed 1,013 sessions and read

Access to *The New York Times* is part of the Digital Johnson County initiative, a joint effort by the Iowa City Public Library, the Coralville Public Library and the North Liberty Community Library to collectively offer digital resources, saving money for all three libraries and expanding access throughout our communities. ICPL's service area includes residents of Iowa City, Hills, Lone Tree, University Heights, or rural Johnson County. For more details, go to *icpl.org/nytimes*.

Stream thousands of movies for free through Kanopy with Your Library Card



Beginning May 1st, the lowa City Public Library will offer Kanopy to service area residents. Kanopy is a streaming video service that has over 30,000 films and counting, adding about 200-300 new titles per month. They specialize in independent films, documentaries, classic and early films, international

cinema, and educational videos, such as *The Great Courses*. Find great movies, including *His Girl Friday*, *M*, *I Am Not Your Negro*, *Life Itself*, and *A Girl Walks Home Alone at Night*. Kanopy allow us to strengthen our movie title offerings while expanding our digital collections platform.

Users can stream 8 movies per month. Apps are available for iOS, Android, and Roku. As a user you can create watchlists, share films on social media, embed clips in websites, make playlists, and comment or rate a film. All films on the site come with public performance rights so the Library can use Kanopy for movie programming. Once launched, more information will be available at *icpl.org*.

INFORMATION TECHNOLOGY REPORT TO LIBRARY BOARD (April, 2018)

Brent Palmer, IT Coordinator

Virtual Branch Update

Blog

Over the past few years, our Blog has served as a source of dynamic content for the site and the means for staff to contribute. While we want to retain that functionality we are moving away from the "blog" format. One big element of the blog were posts designed to highlight resources and make recommendations to the public. We've created a "staff picks" application [www.icpl.org/picks] that is easier for staff participation. We are also moving news-related posts elsewhere. This will make it easier to prevent old or irrelevant content from staying on the site. What is left is a mixture of "from the reference-desk" posts and other things. We are in the process of trying to figure out how to continue to present that content.

Calendar

Our calendar is the online face of our meeting rooms, one of the most used services of the library. The calendar is used by the staff and the public for scheduling meeting rooms and supporting patron registration for library programs. The calendar is also integrated into other parts of the Virtual Branch, including our digital signs, the mobile app, and home page. It generates notifications and reports to staff. For example, the Maintenance department uses daily reports on when to open or close the walls of Meeting Rooms A, B and C. In short, it is a highly customized solution for our intricate needs. It has been working extremely well but we already have a long list of changes that are needed. One of the main improvements is to work on the default page which is geared

Homepage

Both the Calendar and the Blog have been represented on the homepage of the site for years. And now "Staff Picks" and New Items are also featured. These take the form of blocks of dynamic content. As these applications evolve, how we present them on the homepage also will change. We continue to have spirited discussions about how the home page should look. Should we show all events or just library events in the calendar block? With all the covers from staff picks, is the homepage too visually busy? One of the most difficult parts of the job for our webmaster is dealing with difference of opinion about this. But one of her strengths is using data and feedback as evidence of what our users prefer.

toward patrons and staff who want to schedule an event. We want to make it more user-friendly for patrons who are looking for what's happening in the library. Those changes are scheduled to begin at the end of this fiscal year and extend into FY19.

Video

In the past, our primary way of sharing video was through our cable TV channel. People now watch content from the web more than traditional cable services. We continue to improve our online options for streaming library video content from our website. Our web intern is working on revamping this part of our website. Over the last year, we moved our videos from being locally hosted on our own server over to YouTube (the videos are embedded on the page but come from YouTube). The new version of our video page will mean that it is more tightly integrated into rest of the site. We will also continue to look at options for live streaming events in the future.

Development Office Report

Prepared for the Board of Trustees lowa City Public Library by Patty McCarthy, Director of Development April 26, 2018

Cheers For Our Volunteers

The partnerships between the volunteers who serve as Friends Foundation Board or committee members, and the volunteers who help at the Book End, with our department are key to the fundraising success of the ICPL Friends Foundation. Every April, all of the Library's volunteers are celebrated, with special recognition given to those who've reached milestones in the number of hours donated. Following are the 76 volunteers with the Development Office. We couldn't do what we do without their dedication, enthusiasm and love of ICPL!



Diane Baker, Friends Foundation Board	Archie Greene, Book End	Doug Noland, Book End						
Ben Batzer, Book End (100 hours)	Bruce Guither, Friends Foundation Committee	Jenny Olson, Friends Foundation Board						
Kate Beihl, Friends Foundation Committee	Jean Hagen, Book End	Maria Padron, Book End						
Wesley Beary, Friends Foundation Board	Mitch Hames, Friends Foundation Board	Al Paxton, Book End						
Beth Beasley, Book End	Soroyah Hamilton, Book End	Janet Peterson, Book End (100 hours)						
Ruth Bradley, Book End	Josh Harris, Book End	Lillian Pollard, Book End (100 hours)						
David J. Bright, Friends Foundation Board	Cheryll Hetherington, Book End	Linda Prybil, Book End						
Katy Brown, Friends Foundation Board	Roxanne Hughes, Book End	Esther Retish, Book End						
Sukie Brown, Book End	Adam Ingersoll, Friends Foundation Board	Emma Rifai, Book End (100 hours)						
Susan Bryant, Book End (200 hours)	Becky Johnson, Book End	Molly Roberts, Book End						
Terri Caplan, Book End	Brian Kleis, Book End	Eileen Robinson, Book End (1,500 hours)						
Susan Carroll, Book End (200 hours)	Michael Lensing, Friends Foundation Board	Jeff Rudolph, Friends Foundation Board						
Jeanette Carter, Book End	Stephanie Linnell, Book End	Katie Runde, Friends Foundation Board						
Cheryll Clamon, Book End	Mary MacNeil, Book End	Deb Schultz, Book End (300 hours)						
Lori Cochran, Book End	Dave Martin, Book End (300 hours)	Ellen Segar, Book End						
Bridget Conroy, Book End	Diane Martin, Book End	Elizabeth Sheridan, Book End						
Donna Davis, Book End	Claire Matthews, Book End	Charlotte Sojka, Book End						
Jim Davis, Book End	Barb McFadden, Book End	Joy Smith, Friends Foundation Board						
Peggy Doerge, Friends Foundation Board	Alison McGoff, Book End	Julie Spencer, Book End						
Jean Donham, Book End	Lynnda Millard-Sanborn, Book End	Barbara Stehbens, Book End (200 hours)						
Susan Eberly, Book End	Julie Monson, Friends Foundation Board	Andy Swanson, Friends Foundation Board						
Laura Ebinger, Friends Foundation Board	Anna Moyers, Friends Foundation Committee	Donna Valiga, Book End (100 hours)						
Pam Ehrhardt, Book End	Ken Murdoch, Book End	Chris Vincent, Book End & Friends Foundation Board (200 hours)						
Catherine Erickson, Friends Foundation Board	Michelle Nagle, Book End (400 hours)	Shannon Wright, Book End						
Lana Godlewski, Book End	Bonita Nathan, Book End							
Daniel Goldenstein, Book End	Nola Naughton, Book End	1						

By Casey Maynard, Children's Librarian at the Iowa City Public Library

Looking for new books to share with your family or special gifts for young loved ones? The Iowa City Public Library has you covered with these new picture books.

Emily Gravett's latest title, "Old Hat," follows Harbet who is having a hard time fitting in. Harbet loves the hat his grandmother knitted for him; it's warm and cozy. But there's one problem — it is not stylish. After being mocked by the proverbial Joneses, Harbet visits the milliner, only to be mocked again. The search for the perfect hat ensues and children will delight in the latest animal fashions. Gravett has made a timely and poignant title about bullying and the power of being yourself.

"I Am A Cat" by Galia Bernstein tackles bullying as well. Simon, the domestic house cat, is a cat, but the big cats disagree. Lion, Cheetah, Puma, Panther, and Tiger lay out all the reasons they are cats and Simon is not. Cats have manes, big roars, run faster than any other animal, act tough and live in the jungle. When Simon points out that all of the big cats are different but still cats, they start to list their common traits and reconsider their treatment of Simon. Uproariously funny and a nice reminder.

Brendan Wenzel's new book "Hello Hello" is not only beautiful and fun to read, but serves as a wonderful introduction to the natural world. Wenzel shows us a series of animals moving through color, patterns, size and shape using spare rhyming text and seamlessly flowing from one comparison to another. The mixed media illustrations are immersive and fun, done with Wenzel's unique flare. The message of the title becomes clear by the end and takes on new meaning through the author's note. Curious readers will be rewarded with a full list of all the featured animals in the book's back matter, making this a great title for learning extension.

"I Am Enough" by Grace Byers and illustrated by Keturah A. Bobo is as reassuring and uplifting as the title suggests. Featuring an all-female multicultural cast "I Am Enough" uses a series of similes and rhyming text to highlight how we are all here to learn, dream, grow and soar. The moral is paramount here, Byers spells out that we are all different but those differences do not dictate our worth. The illustrations are especially lovely, utilizing bold, vibrant colors and ample negative space to keep the reader focused on the cast. This book is an essential read with an important message that everyone deserves to hear.

A posthumous publication by Amy Krouse Rosenthal, "Dear Girl," is a collaboration with her daughter, Paris. A beautiful dedication to girlhood, uniqueness and loving yourself, "Dear Girl" can be read start to finish or opened to any page when in need of a hug or reassurance. Mixed media illustrations by Holly Hatam interpret the text in lively and colorful ways, making the messages easily accessible to young readers.

Find these titles and more at the Iowa City Public Library.

Taking Stock in the Library

By Todd Brown, Senior Librarian at the Iowa City Public Library

There have been a lot of headlines related to the stock market lately. While reading through the articles I realized how little I really know about how the stock market works and how I should begin to invest in it. Looking through lists of recommended books I saw a few titles that kept popping up. I decided those titles would be the best place to start my education.

John C. Bogle has written several books on investing in stocks and mutual funds including "The Little Book of Common Sense Investing." Warren Buffet called him a hero for the advice he has given to millions of investors. The oversimplified version is to keep costs low, have a diversified portfolio and hold it for the long term. But there is a lot more investing wisdom in this short book.

Another quick read is "The Elements of Investing" by Burton G. Malkiel and Charles D. Ellis. It is aimed at beginning investors and focuses on investment principals with advice on how to stick to them. It is divided into five essential elements of investing: saving, index funds, diversifying, avoiding blunders and keeping it simple.

Benjamin Graham is called the Father of Value Investing, of which Warren Buffet is a proponent. His book "The Intelligent Investor" is called the Bible of value investing. Value investors look for stocks which are mispriced in the short-run but they believe the price will correct itself over time. Originally published in 1949, the strategies in this book have withstood the test of time.

These next two approach the stock market from opposite directions. The perennial best-seller "A Random Walk Down Wall Street" by Burton G. Malkiel embraces a certain amount of randomness in the markets. Stock prices are very hard to predict. If it were predictable then it would be easy to get rich. Despite this randomness, he shows how to build a diversified portfolio with low-cost index funds and do reasonably well. It includes definitions of investment terms and applies them to investment strategies for different stages in life. However, Robert J Shiller believes that markets are not efficient. The winner of the Nobel Prize for economics believes markets are driven less by randomness and more by psychology which is often not rational, hence the title of his book "Irrational Exuberance." He predicted the bursting of the tech and housing bubbles. While these books are a little more philosophical than some of the others, taken together they will help you build a better plan with a margin of safety.

The lowa City Public Library has a large offering of investment advice for everyone from beginners to seasoned veterans. There are detailed books on fundamental analysis and technical analysis. We have books with strategies geared toward 30 somethings or retirees. If you are not interest in stocks we have information on investing real estate, foreign exchange markets and precious metals among other things.





News > Downtown

DI editor -Apr 12, 2018

Bookmobile celebrates one year in service



The lowa City Public Library Bookmobile celebrates one year of service.

By Brooklyn Draisey

brooklyn-draisey@uiowa.edu

The lowa City Public Library Bookmobile rolled into town on April 10, 2017, and it has extended all the wonders of the library to far-reaching parts of the community ever since.

April 11 is National Bookmobile Day, and the bookmobile celebrated it and its birthday all week with treats and goodies for visitors.

Library community and access services director Kara Logsden said the staff came up with the idea for a Bookmobile after looking for inexpensive ways to reach parts of lowa City that can't easily make it to the library.

The purpose of the library is changing, from what it has for people to what it can do for people, Logsden said, and a Bookmobile was an inexpensive, interesting way of engaging with community members of all ages in all parts of town.

"There's not a day that goes by when I'm working on the Bookmobile that someone doesn't come up and say thank you for doing this," Bookmobile assistant Shawna Riggins said.

When the staff started driving the Bookmobile around town, library assistant Stacey McKim said, the bookmobile faced its first, and thankfully only so far, speed bump. They were still getting used to driving the large vehicle and damaged some windows.

"That's pretty amazing in a year to not have more accidents, because this is quite a large vehicle," McKim said.

After that, it's been smooth sailing. Since its full service began in June 2017, the Bookmobile has driven more than 6,000 miles, greeted 12,227 visitors, and checked out over 20,000 items. It can hold up to 2,500 items, Logsden said, and carries books, movies, and other media for all ages. The librarians on board can also listen when patrons ask for certain genres or items and bring them next time they stop by.

RELATED: Streaming local music now possible with lowa City Public Library website update

"You see it every day, whether it's a youngster or an older adult, we are making a difference every day, and it's pretty amazing," Logsden said.

lowa City isn't the only community seeing the necessity for a more mobile library; communities all over the country are using bookmobiles to bring the books to the people. The Association of Bookmobile and Outreach services, which the lowa City Public Library is a part of, has 549 libraries listed with bookmobiles.

Agenda Item 6E-2

Riggins said the library is open to trying new programs with the Bookmobile. The staff has spent the past year finding out which stops are more popular and which ones didn't see much traffic, and the members are thinking of different ways to reach the maximum number of community members in an efficient way.

Giving people opportunities they wouldn't have had otherwise, Logsden and Riggins said, is what they love the most, including bringing books to the elderly or to those who don't have easy access to library tools.

The Bookmobile makes a stop in Breckenridge Estates, a mobile home community, and Logsden said a teacher from the local elementary school comes by every week to get books for the kids. Many of the children don't get to participate in opportunities such as summer reading programs, but with the Bookmobile, they could have that opportunity.

"I think there are so many things that we take for granted, like my kids would never think twice about a summer reading program, for these kids ... suddenly the world has opened up for them," Logsden said.

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MasterCard Report 08-Apr-18

Vendor	Dept	Expense	Description	Amour
Amazon.com	10550320	455120	Misc Comp Hardware	\$98.90
Amazon.com	10550140	455120	Misc Comp Hardware	\$229.91
Amazon.com	10550152	469320	Miscellaneous Supplies	\$302.85
Amazon.com	10550159	455090	Paper	\$348.54
Amazon.com	10550159	469320	Miscellaneous Supplies	\$209.36
Amazon.com	31550900	455120	Misc Comp Hardware	\$548.32
American Airlines	10550110	436030	Transportation	\$474.50
Art Mission	10550160	445270	Library Mater Repair & Maint	\$732.18
Bread Garden	10550152	469320	Miscellaneous Supplies	\$4.58
Bruegger's Bagels	10550110	469360	Food and Beverages	\$27.97
Constructive play things	10550210	477200	Toys	\$244.75
Crazy Egg	10550140	444080	Software Repair & Maintenance Services	\$331.00
Demco	10550110	469320	Miscellaneous Supplies	\$162.40
Diamond Vogel	10550121	442010	Bldg Rep & Maint	\$200.45
Dick Blick	10550159	469320	Miscellaneous Supplies	\$9.77
EB Urgency for Equity	10550110	436050	Registration	\$309.96
Hy-Vee	10550151	469360	Food and Beverages	\$30.83
Hy-Vee	10550152	469360	Food and Beverages	\$29.81
Menards	10550121	442010	Bldg Rep & Maint	\$38.83
Paypal	10550140	444080	Software Repair & Maintenance Services	\$18.10
Tallgrass Business Resources	10550320	455010	Printing or Graphic Supplies	\$529.24
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Tallgrass Business Resources	10550151	469320	Miscellaneous Supplies	\$22.14
Tallgrass Business Resources	10550152	469320	Miscellaneous Supplies	\$20.26
Fallgrass Business Resources	10550159	455090	Paper	\$26.23
Fallgrass Business Resources	10550159	469320	Miscellaneous Supplies	\$43.56
Fallgrass Business Resources	10550110	452010	Office Supplies	\$190.45
Tallgrass Business Resources	10550110	455090	Paper	\$67.98
allgrass Business Resources	10550110	469210	First Aid/Safety Supplies	\$19.58
allgrass Business Resources	10550110	469320	Miscellaneous Supplies	\$77.01
Inited States Plastics Corporation	10550152	469320	Miscellaneous Supplies	\$19.27
JSPS	10550330	435055	Postage and Stamps	\$33.50
Val-Mart	10550152	469320	Miscellaneous Supplies	\$164.16
Vestlake Pro	31550900	455110	Software	\$1,199.00

Grand Total

\$6,921.80

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10509 BAKER & TAYLOR	C 203355385	0	018 9 INV	5.30 03301	99853
10509 BAKER & TAYLOR	C 203355816	> C	018 9 INV	28.72 03301	99853 LIBRARY
10509 BAKER & TAYLOR	C 203356485	00	018 9 INV	1.45 03301	99853
10509 BAKER & TAYLOR	C 203356612	0	VNI 6 810	19.10 04061	OOOS LIBRARY
10509 BAKER & TAYLOR	C 203356615	0	018 9 INV	31.64 04061	00028 LIBRARY
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			ACCOUNT TOTAL	57.92	
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CITY OF IOWA CITY Library Disbursements: March 1 to March 31, 2018

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FUND		YEAR/PERIOD: 2018/9 TO 2018/9 COUNT/VENDOR INVOICE	7/2018 12:06 ler	
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Jay Semel, President

Janet Freeman, Secretary



Receipts

FY18 compared to FY17 YTD

	Q3 FY17	Q3 FY18	% Change	FY18 Budget	% Received
General Fund					
Fines, Fees, etc.	\$116,536	\$107,527	-7.7%	\$155,520	69.1%
Vending, etc.	\$1,169	\$1,045	-10.6%	\$2,440	42.8%
Total	\$117,705	\$108,572	-7.8%	\$157,960	68.7%
Enterprise Fund					
Photocopies	\$2,806	\$2,273	-19.0%	\$3,830	59.3%
Electronic Printing/Debit Card	\$8,257	\$7,685	-6.9%	\$11,300	68.0%
Counter/Cloth bag/Misc	\$1,142	\$876	-23.3%	\$2,670	32.8%
Recycle	\$220	\$255	15.9%	\$260	97.9%
Total	\$12,425	\$11,089	-10.8%	\$18,060	61.4%
Lost & Damaged	\$12,973	\$11,926	-8.1%	\$19,370	61.6%
Total	\$12,973	\$11,926	-8.1%	\$19,370	61.6%
State Funds					
Open Access / Access Plus	\$65,909	\$54,071.45	-18.0%	\$0	0.0%
Enrich Iowa/Direct State Aid	\$16,783	\$19,754	17.7%	\$0	0.0%
Total	\$82,692	\$73,825	-10.7%	\$0	0.0%

Library Expenditures: FY18 Q3: July 1, 2017 to March 31, 2018 Accounts: 10550110 to 10550220 (Operating Budget)

Type Revised Budget YTD Expenditures Availa	\$ - \$	472010 Bldg Impr \$ - \$ - \$	474420 Oth Op Eq \$ - \$ - \$	476050 ServerHdwr \$ - \$ - \$	476090 DataCommEq \$ - \$ - \$	476110 Oth ITHdwr \$ - \$	Library Materials \$ 667,570.00 \$ 501,356.10 \$ 1	477020 BksCat/Cir \$ 667,570.00 \$ 213,072.67 \$ 4	S	477040 BksCat/Ref \$ - \$ 4,271.31 \$	477060 OtUncatMat \$ - \$ - \$	477070 DnldeBooks \$ - \$ 54,906.46 \$ (FictAudoCD \$ - \$ 11,192.37 \$	477110 Music-CD \$ - \$ 7,364.07 \$	477120 OthAudoCD \$ - \$ 1,155.06 \$	477150 Art Repro \$ - \$ - \$	477160 VideoRecng \$ - \$ 43,607.91 \$ (477190 Puzzles \$ - \$ 2,642.58 \$	477200 Toys \$ - \$ 1,237.74 \$	477210 NoFicVideo \$ - \$ 5,270.85 \$	477220 MItiGaming \$ - \$ 6,096.45 \$	477230 NoFicAudio \$ - \$ 5,438.10 \$	477250 Dnld Media \$ - \$ 43,734.26 \$ (/	•		MicrofmSTO \$ - \$	MicrofmSTO \$ - \$	MicrofmSTO \$ - \$ PrtRefSer \$ - \$	MicrofmSTO \$ - \$ 3,769.50 \$ PrtRefSer \$ - \$ 7,293.93 \$ PrtCircSer \$ - \$ 6,762.89 \$ Online Ref \$ - \$ 82,731.48 \$
YTD Expenditures Available Budget	❖	' '	٠ •	· .	' ·	' ·	501,356.10 \$ 166,213.90	\$	S	. \$ (4	↔	54,906.46 \$ (54,906.46)	\$	\$	\$	⋄	43,607.91 \$ (43,607.91)	\$	⟨^	\$	\$	\$	\$ (2	\$	3,769.50 \$ (3,769.50)	·S		·\$\frac{1}{2}	6,762.89 \$ (6,762.89) 82,731.48 \$ (82,731.48)

Library Expenditures: FY18 Q3: July 1, 2017 to March 31, 2018 Accounts: 10550110 to 10550220 (Operating Budget)

Туре	Other Financing \$	490070 GOBondAbat \$	490160 Misc Xfrs \$	Personnel \$	411000 Perm FT \$	412000 Perm PT \$	413000 Temp Empl \$	414100 Overtime \$	414200 FLSA OT \$	414300 Term-Vac \$	414400 Term-Sick \$	414500 Longevity \$	421100 Health Ins \$	421200 Dental Ins \$	421250 ImputedIns \$		421350 GrpLifeImp \$	421400 DisbltyIns \$	421500 Unemploymt \$	422100 FICA \$	423100 IPERS \$	Services \$	431020 CourtCosts \$	432030 Finan Srvc \$			432090 Engineer \$	434013 Medic Srvc \$	435010 Data Proc \$	435054 OutsidMail \$	435055 Postage		
Revised Budget	62,422.00 \$	- \$	62,422.00 \$	4,590,395.42 \$	2,498,125.00 \$	419,067.00 \$	492,350.00 \$	67,029.00 \$	·	· .	· .	21,795.00 \$	486,888.00 \$	15,510.00 \$	- 5	6,647.00 \$	- \$	10,925.00 \$	1,000.00 \$	259,897.00 \$	311,162.42 \$	665,830.00 \$	1 -\$\sqrt{\sq}}\ext{\sqrt{\sq}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}}	8,114.00 \$	12,000.00 \$	14,200.00 \$	' \$		34,700.00 \$	- \$	31,777.00 \$	310.00 \$	
YTD Expenditures	46,816.48 \$	- ب	46,816.48 \$	3,353,548.81 \$	1,826,349.13 \$	310,864.36 \$	334,461.75 \$	56,118.66 \$	· ·	6,857.60 \$	220.58 \$	19,177.82 \$	352,744.47 \$	11,580.08 \$	· •	4,854.35 \$	- - -	8,203.75 \$	14,915.87 \$	188,698.97 \$	218,501.42 \$	467,869.76 \$	- \$	3,259.53 \$	12,134.00 \$	9,898.38 \$	- \$		28,933.46 \$	· ·	10,225.00 \$	101.20 \$	101110
Available Budget	15,605.52		15.605.52	1,236,846.61	671.775.87	108.202.64	157.888.25	10.910.34	ī	(6.857.60)	(220.58)	2.617.18	134.143.53	3,929.92		1,792.65	1	2,721.25	(13,915.87)	71,198.03	92,661.00	197,960.24		4,854.47	(134.00)	4,301.62			5,766.54	1	21,552.00	208 80	200.00
% Used	75%		75%	73%	73%	74%	68%	84%	(00 00 %	72%	75%		73%		75%	1492%	73%	70%	70%		40%	101%	70%			83%		32%	33%	66/4

Library Expenditures: FY18 Q3: July 1, 2017 to March 31, 2018 Accounts: 10550110 to 10550220 (Operating Budget)

445330 OthWstDisp	445290 Book Bind							444030 PrinterR&M	443080 Oth Eq R&M	443060 TelecomR&M	443020 Off Eq R&M	442060 ElecPlmR&M	442050 FurnishR&M	442040 CoolingR&M		442020 Struct R&M	442010 OthBldgR&M			438120 LD Phone			438050 Landfill	438030 Electricty	436090 Certifictn	436080 Meals	436070 MiscTravel	436060 Lodging	436050 Registratn	436030 Transportn	435060 Legal Pubs		
٠	₩.	-γ,	-⟨ς,	Ś	∙ ∙∽	- ⟨^-	₩.	❖	❖	↔	⋄	❖	\$	\$	Υ.	\$	\$	⟨>	-¢>	\$	↔	❖	Ş	❖	❖	❖	❖	\$	<>-	\$	↔	⟨\$	
700.00 \$	2,679.00 \$	\$ 00.00	173.00 \$	32,048.00 \$	864.00 \$	19,602.00 \$	151,961.00 \$	- \$	- 5	· \$	2,645.00 \$	7,000.00 \$	425.00 \$	- 5	14,190.00 \$	7,149.00 \$	53,000.00 \$	16,110.00 \$	6,255.00 \$	456.00 \$	1,350.00 \$	16,320.00 \$	- \$	110,338.00 \$	- \$	750.00 \$	- \$	3,000.00 \$	5,000.00 \$	3,000.00 \$	- \$	9,742.00 \$	Revised Budget
178.08 \$	786.25 \$	899.89 \$	146.13 \$	21,447.61 \$	628.00 \$	16,808.43 \$	110,022.28 \$	- \$	- \$	· ·	2,430.89 \$	3,675.76 \$	200.00 \$	12,176.57 \$	5,835.17 \$	3,718.75 \$	42,042.11 \$	14,437.11 \$	2,208.26 \$	152.32 \$	1,440.00 \$	13,000.75 \$	· · ·	72,415.27 \$	32.00 \$	789.00 \$	· .	1,534.87	4,886.20 \$	4,104.17 \$	- \$	1,885.75 \$	YTD Expenditures
521.92	1,892.75	(99.89)	26.87	10,600.39	236.00	2,793.57	41,938.72	ŧ	ı	.	214.11	3,324.24	225.00	(12,176.57)	8,354.83	3,430.25	10,957.89	1,672.89	4,046.74	303.68	(90.00)	3,319.25		37.922.73	(32.00)	(39.00)	,	1,465.13	113.80	(1,104.17)		7,856.25	Available Budget
25%	29%	112%	84%	67%	73%	86%	72%				92%	53%	47%		41%	52%	79%	90%	35%	33%	107%	80%		66%	1000	105%		51%	98%	137%		19%	% Used

Library Expenditures: FY18 Q3: July 1, 2017 to March 31, 2018 Accounts: 10550110 to 10550220 (Operating Budget)

1 \$ 5,030.09 0 \$ - 0 \$ - 0 \$ 36.00 0 \$ 36.00 5 36.00 5 36.00 5 37 \$ 3,196.03 7 \$ 3,196.03 0 \$ 859.00 2 \$ 14,113.08 2 \$ (30.12) 5 \$ 612.65 0 \$ 5.013.00	30.12 90,793.56 1,379.35 3,987.00	<i></i>	20,147.00	ᡐ᠊ᡐ	452040 SanitSuppl
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	30.1: 90.793.5	₩	1,992.00 9,000.00	ᡐ᠊ᡐ	452010 Off Supply 452030 MinEq/Furn
· · · · · · · · · · · · · · · · · · ·		₩	138,243.00	₩ •	Supplies
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	2,534.92	. ∙	16,648.00	· 40	
**************	2,483.00	S	3,342.00	. ⊀∕>	
· · · · · · · · · · · · · · · · · · ·	4,398.97	Ş	7,595.00	\$	
~~~~~~~~	1	⟨>	1	\$	449140 Tools Rent
ሉ ሉ ሉ ሉ ሉ ሉ የ	1,614.56	\$	1	❖	449120 Equip Rent
~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	1	\$	1	❖	449100 Veh Rent
‹ › ‹› ‹› ‹›	325.00	\$	361.00	₩	449090 Ln&BdgRent
.	2,947.00	<>-	4,134.00	\$-	449060 Dues&Memb
፞	525.00	⟨>	525.00	❖	449055 PermitFees
₩		❖	1	❖	449030 ProprtyTax
· · · · · · · · · · · · · · · · · · ·	200.00	⊹	200.00	❖	448030 CommEvents
	1,969.91	↔	7,000.00	Ş	446380 VehR&MChg
·ss	1,399.12	ş	7,000.00	❖	446370 Fuel Chgbk
s	3,699.72	Ş	4,966.00	\$	446360 VehRentChg
\$	14,494.68	Ş	5,860.00	\$	446350 VehReplChg
ن ه .	269.50	↔	1	Ş	446340 RadioChgbk
S	444.12	\$	716.00	s	446320 Mail Chgbk
.5 \$ 7.553.55	19,218.45	↔	26,772.00	Ş	446300 PhoneEqChg
S.	1	s	1	Ş	446280 TelecMvChg
·	1	\$	1	\$	446190 ITSSAASChg
S.		\$	1	Ş	446160 ITSNetwChg
<i>ر</i> ۍ .	1	Ş		Ş	446150 ITSDvlpChg
رۍ .	1	ζ>	1	⟨ >	446130 ITS PC Chg
\$		Ş	ı	❖	446120 ITS SrvChg
<i>-</i>	-	ς,		❖	446010 AdminSrvcs
es Available Budget	YTD Expenditures		Revised Budget		уре

Library Expenditures: FY18 Q3: July 1, 2017 to March 31, 2018 Accounts: 10550110 to 10550220 (Operating Budget)

		ı					
73%	1,664,075.71	S	4,460,384.71	·\$	6,124,460.42	S	Grand Iotal
57%	668.95	↔	901.05	\ \	1,570.00	-Cr	4693/U Paper Prod
83%	664.65	\$	3,163.35	\$	3,828.00	. ⊀∕3	469360 Food&Bever
68%	4,141.59	\$	8,750.41	\$	12,892.00	· 40	469320 MiscSuppl
	1	·S	•	⇔	1	⟨√⟩	469290 PurcResale
	64.42	Ş	19.58	\$	84.00	· · · · ·	469210 First Aid
	1	Ş	•	S		· -{S	469200 Tools
386%	(2,565.66)	Ş	3,461.66	Ş	896.00	· 45	469190 MinorEquip
77%	6,034.59	Ş	19,648.41	·S·	25,683.00	. √ς	469110 MiscProces
	1,037.00	Υ,	1	⟨>	1,037.00	· -{\sigma}	46/020 Equip R&M
186%	(503.64)	⟨>	1,086.64	\$	583.00	. ⊀∕	466070 Oth Maint
87%	679.22	\$	4,382.78	S	5,062.00	· <	466050 Electrical
	1,688.00	Ş	1	Ş	1,688.00	٠ ٠	466040 Plumbing
	183.00	\$	1	❖	183.00	∙ ⊀∧	466030 Paint
	1	\$	•	₹Ş-	1	. ⊀∕	465020 Gasoline
	(239.80)	Ś	239.80	₹	,	- ⊀∕	463100 IceControl
58%	936.93	❖	1,284.07	↔	2,221.00	. ⊀∕	463040 WtrSwrChem
56%	17,572.39	\$	22,427.61	₹S-	40,000.00	· -(x)	455120 MISCHrdwr
31%	3,271.04	\$	1,477.96	\$	4,749.00	· 40	45511U Software
53%	1,352.73	\$	1,514.27	\$	2,867.00	⟨ ⟨ ⟩	455090 Paper
		ş	1	❖	ŧ	⊹ S	455080 CDs&Memory
126%	(676.22)	❖	3,235.22	\$	2,559.00	↔	455010 PrintGraph
% Used	Available Budget		YTD Expenditures		Revised Budget		Туре
% Used	Available Budget	П	YTD Expenditures		Revised Budget		



FY18 Output Statistics- Quarterly I	Report
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B. Meering Rooms	Ithman Control B. 11 mg	Q1	Q2	Q3	Q4	YTD	Last YTD	% Chang
Total Natura Open Sept	Library Services: Provide library facilities, materials, and equip	ment.						
People Into the Building	A. Downtown Building Use							
Propie for the Foliading	Total Hours Open	857	830	849	0	2,536	2 535	0.09
Average Number Per Noval 253,8 195,7 186,6 0,0 212,3 220	People into the Building	217,526	162,468	158,400				-7.69
Bookmobile Use	Average Number Per Hour	253.8	195.7	•				-7.69
Bookmobile Total Hours Open	Backmobile Use							
People on Soutmobile 4,107 2,599 2,646 0 9,525 0 0 1 1 1 1 1 1 1 1		240						
Average Number per Hour 17								0.09
Total Downtown & Bookmobile Hours Open 1.106 1.048 1.029 0 3.162 2.535 1 Total People Downtown & Bookmobile 1.106 221,633 165,067 161,046 0 547,746 582,530 1 Total Average Mumber per Hour 200 158 157 0 172 220 172			-	-			_	0.09
Total Average Number per Hour		17	12	15	0	14	0	0.09
Section Sect		1,106	1,048	1,029	0	3,182	2,535	25.5%
8. Meeting Rooms Number of Non-Library Meetings 418 374 404 0 1.196 1.134 Strimsted Attendance 7,7158 3.120 6.451 0 22,709 22,73 Equipment Set-ups 30 11 12 0 53 53 Forus Study Room Use 1,892 1.594 1.608 0 4.594 4.092 Libby Use 5 5 5 2 0 12 14 14 - C Equipment Usage Phetocopies by Public 6.238 5.463 6.183 0 17,885 20,048 - Prevote Print Copies 22,886 17,892 20,994 0 61,725 65,348 St. Chedostot by Self-Check 72,7% 72,7% 72,44 0.0% 72,576 73,506 DOT Riosk Usage 724 555 529 0 1808 1287 - DOT Riosk Usage 724 555 529 0 1808 1287 - DOT Riosk Usage 724 555 529 0 1808 1287 - DOT Riosk Usage 724 555 529 0 1808 1287 - DOT Riosk Usage 724 555 529 0 1808 1287 - DOT Riosk Usage 724 555 529 0 8 8,435 9,956 - E. Ride N° Read 100 1808 1287 - Libraring Arvinewing Tablets/Laptoop Sessions 3,807 2,208 2,420 0 8,435 9,956 - E. Ride N° Read 100 1808 1287 - Libraring Services: Land materials for home, school, and office use: Libraring Services: Land materials for home, school, and office use 100 1808 1287 - C Carculation Downtown & Bookmobile 8 30,813 296,558 311,151 0 938,522 960,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 960,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 960,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 35,504 35,504 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 35,504 35,5		221,633	165,067	161,046	0	547,746	582,530	-6.0%
Number of Non-Library Meetings	lotal Average Number per Hour	200	158	157	0	172	230	-25.1%
Estimated Attendance	B. Meeting Rooms							
Estimated Attendance 7,158 9,120 6,481 0 22,709 22,279 1	Number of Non-Library Meetings	418	374	404	0	1 196	1 13/	5.5%
Equipment Set-ups	Estimated Attendance	7,158	9,120				· ·	2.0%
Group Study Room Use	Equipment Set-ups	30		-		-		0.0%
C. Equipment Usage	Group Study Room Use	1,392	1,594	1,608				12.3%
C. Equipment Usage Photocopies by Public	Lobby Use	5	5	2				-14.3%
Photocopies by Public 6,238 5,463 6,183 0 17,885 20,048 Pay For Print Copies 22,836 17,892 20,994 0 61,722 65,348 72,746 72,	C. Equipment Usage							
Pay for Print Copies	_ · · · -	6 238	5.063	6 100	^	17 005	20.040	
% Checkouts by Self-Check 72.7% 72.7% 72.7% 72.7% 72.8% 72.6	Pay for Print Copies			-			-	-10.8%
DOT Motor Use of Electronic Materials	% Checkouts by Self-Check			-				-5.5%
D. Downtown Use of Electronic Materials Listening/Viewing/Tablets/Laptops Sessions 3,807 2,208 2,420 0 8,435 9,956 E. Ride 'Vi Read Bus Passes Distributed Downtown 1,319 635 781 0 2,735 2,777 Lending Services: Lend materials for home, school, and office use. A. Circulation Downtown (Materials plus equipment; includes eAudio; does not include items circulated in-house.) Circulation on Bookmobile 7,253 5,267 5,568 0 18,088 0 18,088 0 Cotal Circulation Downtown & Bookmobile Per Hour 378 351,360 0 363 387	DOT Kiosk Usage							-0.6% 40.5%
Listening/Viewing/Tablets/Laptops Sessions 3,807 2,208 2,420 0 8,435 9,956 E. Rick 'N' Read Bus Passes Distributed Downtown 1,319 635 781 0 2,735 2,777 Lending Services: Lend materials for home, school, and office use. A. Circulation Downtown 323,550 291,291 305,583 0 920,434 980,274 Linculation Downtown Materials is equipment; includes eAudio; does not include items circulated in-house.) Circulation on Bookmobile 7,253 5,267 5,568 0 18,088 0 980,274 Linculation Downtown & Bookmobile 8,085 30,813 296,558 311,151 0 938,522 980,274 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 Circulation by Type of Material (includes downloads, does not include mending, lost, etc.) Adult Materials 111,915 93,295 97,590 0 932,801 314,499 Adult Materials 111,915 93,295 97,590 0 932,801 314,499 Percent Children's Materials 111,3169 105,303 107,344 0 356,016 364,454 Percent Children's 34,6% 32,0% 31,9% 0,0% 32,9% 32,7% Equipment Loans 203 210 247 0 660 535 22 000 000 000,000	D. Devinterin Hannes State and Advantage					1000	1287	40.376
E. Ride 'N' Read Bus Passes Distributed Downtown 1,319 635 781 0 2,735 2,777 Lending Services: Lend materials for home, school, and office use. A. Circulation Downtown (Materials plus equipment; includes eAudio; does not include items circulated in-house.) Circulation Downtown (Materials plus equipment; includes eAudio; does not include items circulated in-house.) Circulation Downtown & Bookmobile 7,253 5,267 5,568 0 18,088 0 Total Circulation Downtown & Bookmobile 330,813 296,558 311,151 0 938,522 980,274 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile 34,696 32,965 31,996 0 32,996 32,196 - Average Total Circulation Per Hour 378 361 36,966 353 2 36,966 35,966 35,966 35,966 35,966 35,966 35,966 35,966 35,966 36,966 35,966 36,								
Bus Passes Distributed Downtown 1,319 635 781 0 2,735 2,777 Lending Services: Lend materials for home, school, and office use. A. Circulation Downtown 323,560 291,291 305,583 0 920,434 980,274 Materials plus equipment; includes eAudic; does not include items circulated in-house.) Circulation on Bookmobile 7,253 5,267 5,568 0 18,088 0 Fotal Circulation Downtown & Bookmobile 330,813 296,558 311,151 0 938,522 980,274 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 Circulation by Type of Material (includes downloads, does not include mending, lost, etc.) Adult Materials 111,915 93,252 204,862 214,995 0 638,889 669,224 - Children's Materials 111,915 93,295 97,590 0 302,801 314,493 - Percent Children's Materials 111,915 93,295 97,590 0 302,801 314,493 - Percent Children's 34,6% 32,0% 31,9% 0,0% 32,9% 32,1% Non-Print 113,369 105,303 107,344 0 326,016 364,454 -1 Percent Non-Print 133,690 36,2% 35,1% 0,0% 35,4% 37,2% - Equipment loans 203 210 247 0 660 535 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Listening/ viewing/ Lablets/ Laptops Sessions	3,807	2,208	2,420	0	8,435	9,956	-15.3%
Lending Services: Lend materials for home, school, and office use. A. Circulation Downtown [Materials plus equipment; includes eAudio; does not include items circulated in-house.] Circulation Downtown & 323,560	E. Ride 'N' Read							
Lending Services: Lend materials for home, school, and office use. 4. Circulation Downtown 323,560 291,291 305,583 0 920,434 980,274 A. Circulation Downtown (Materials plus equipment; includes eAudio; does not include items circulated in-house.) Circulation on Bookmobile 7,253 5,267 5,568 0 18,088 0 701 18,088 0 701 701 701 701 701 701 701 701 701 7	Bus Passes Distributed Downtown	1,319	635	781	0	2 735	2 777	-1.5%
A. Circulation Downtown A. Circulation Downtown Materials plus equipment; includes eAudio; does not include items circulated in-house.) Circulation on Bookmobile 7,253 5,267 5,568 0 18,088 0 18,088 0 Cotal Circulation Downtown & Bookmobile 330,813 296,558 311,151 0 938,522 980,274 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 3889 669,224	Lending Services: Lend materials for home, school, and office us	se.					-,	1.570
Materials plus equipment; includes eAudio; does not include items circulated in-house.			204 204					
Circulation on Bookmobile 7,253 5,667 5,568 0 18,088 0 18,088 0 16,081		ulated in-house.)	291,291	305,583	0	920,434	980,274	-6.1%
Total Circulation Downtown & Bookmobile 330,813 296,558 311,151 0 938,522 980,274 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - Average Total Circulation Downtown & Bookmobile Per Hour 378 351 360 0 363 387 - B. Circulation by Type of Material (includes downloads, does not include mending, lost, etc.) Adult Materials 219,532 204,362 214,995 0 638,889 669,224 - Children's Materials 111,916 93,295 97,590 0 302,801 314,439 - Percent Children's 34,6% 32,0% 31,9% 0,0% 32,9% 32,1% Non-Print 113,369 105,303 107,344 0 326,016 364,454 -1 Percent Non-print 35,0% 36,2% 35,1% 0,0% 35,4% 37,2% - Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 - Materials plus equipment; includes downloads; does not include items circulated in-house.) Towa City 248,302 226,256 237,487 0 712,045 752,861 - Towa City 248,302 226,256 237,487 0 712,045 752,861 - Towa City 248,302 226,256 237,487 0 712,045 752,861 - Towa City 248,302 226,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 - Towa City 248,302 256,256 237,487 0 712,045 752,861 -			F 267	5.550	_			
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Adult Materials (Includes downloads, does not include mending, lost, etc.) Adult Materials 219,532 204,362 214,995 0 638,889 669,224 Children's Materials 111,916 93,295 97,590 0 302,801 314,439 Percent Children's 34,6% 32.0% 31.9% 0.0% 32.9% 32.1% Non-Print 113,369 105,303 107,344 0 326,016 364,454 -1 Percent Non-print 35.0% 36.2% 35.1% 0.0% 35.4% 37.2% Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 Materials plus equipment; includes downloads; does not include items circulated in-house.) Sowa City 248,302 226,256 237,487 0 712,045 752,861 Potentates Hillis 376 569 739 0 2,034 2,722 2- Hillis as % of All 0.22% 0.2% 0.2% 0.0% 0.22% 0.28% -22 Johnson County (Rural) 28,248 25,432 26,242 0 739,922 77,061 3- Johnson County as % of All 8.54% 8.6% 8.4% 0.0% 8.52% 7.86% 8- Lone Tree 988 1,064 1,175 0 3,227 3,250 -4 Lone Tree 988 1,064 1,175 0 3,227 3,250 -4 Lone Tree as % of All 0.30% 0.36% 0.38% 0.00% 0.34% 0.33% 3- University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -14 Circulation by Residence of Material (Includes downloads, does not include items circulated in-house.)		330,813	296,558	311,151	0	938,522	980,274	-4.3%
Adult Materials 219,532 204,362 214,995 0 638,889 669,224 Children's Materials 111,916 93,295 97,590 0 302,801 314,439 Percent Children's 34,6% 32.0% 31.9% 0.0% 32.9% 32.1% Non-Print 113,369 105,303 107,344 0 326,016 364,454 -1 Percent Non-print 35,0% 36,2% 35.1% 0.0% 35,4% 37.2% Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 Materials plus equipment; includes downloads; does not include items circulated in-house.) Towa City 248,302 226,256 237,487 0 712,045 752,861 Towa City 248,302 226,256 237,487 0 712,0			351	360	0	363	387	-6.1%
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Percent Children's 34.6% 32.0% 31.9% 0.0% 32.9% 32.1% 30.801 314,439 Non-Print 113,369 105,303 107,344 0 326,016 364,454 -1 Percent Non-print 35.0% 36.2% 35.1% 0.0% 35.4% 37.2% Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 . Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 Materials plus equipment; includes downloads; does not include items circulated in-house.) Towa City 248,302 226,256 237,487 0 712,045 752,861 Towa City 248,302 226,256 237,487 0 712,045 752,861 Towa City 248,302 226,256 237,487 0 712,045 752,861 Towa City 348,302 36,255 3		219,532	204,362	214,995	0	638,889	669,224	-4.5%
Non-Print 113,369 105,303 107,344 0 326,016 364,544 -1 Percent Non-print 35,0% 36,2% 35,1% 0,0% 35,4% 37,2% - Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 - Materials plus equipment; includes downloads; does not include items circulated in-house.) Dowa City 248,302 226,256 237,487 0 712,045 752,861 - Dowa City 248,302 226,256 237,487 0 712,045 752,861 - Dowa City 248,302 226,256 237,487 0 712,045 752,861 - Dowa City 248,302 226,256 237,487 0 712,045 752,861 - Dowa City 248,302 226,256 237,487 0 712,045 752,861 - Dowa City 248,302 226,256 237,487 0 712,045 752,861 - Downloads 30,813 296,558 311,151 0 938,522 980,274 - Downloads 30,813 296,558 3		111,916	93,295	97,590	0	302,801	314,439	-3.7%
Percent Non-print 35.0% 36.2% 35.1% 0.0% 35.4% 37.2% Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 C. Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 Materials plus equipment; includes downloads; does not include items circulated in-house.) This saw of All 28,248 25,432 26,242 0 79,922 77,061 310,000 100,000 28,520 78,666 8 Lone Tree 988 1,064 1,175 0 3,227 3,250 4 Lone Tree 988 1,064 1,175 0 3,227 3,250 4 Lone Tree 988 1,064 1,175 0 3,227 3,250 4 Lone Tree 988 1,064 1,175 0 3,227 3,250 4 Lone Tree 988 1,064 1,175 0 3,227 3,250 4 Lone Tree 988 1,064 1,175 0 3,227 3,250 4 Lone Tree as % of All 0,30% 0,36% 0,38% 0,00% 0,34% 0,33% 3 University Heights 28,000 50 50 50 50 50 50 50 50 50 50 50 50			32.0%	31.9%	0.0%	32.9%	32.1%	2.6%
Equipment loans 203 210 247 0 660 535 2 Downloads 32,090 32,561 35,389 0 100,040 90,655 1 Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 - Waterials plus equipment; includes downloads; does not include items circulated in-house.) The Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 - Waterials plus equipment; includes downloads; does not include items circulated in-house.) The Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 - Waterials plus equipment; includes downloads; does not include items circulated in-house.) The Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 - Waterials plus equipment; includes downloads; does not include items circulated in-house.) The Circulation by Residence of User (Downtown & Bookmobile) 320,813 296,558 311,151 0 938,522 980,274 - Waterials plus equipment; includes downloads; does not include items circulated in-house.) The Circulation by Residence of User (Downtown & Bookmobile) 320,990 32,561 35,389 0 0 712,045 752,861 - Circulation by Residence of User (Downtown & Bookmobile) 320,990 32,561 35,389 0 0 712,045 752,861 - Circulation by Residence of User (Downtown & Bookmobile) 320,990 32,561 35,389 0 0 712,045 752,861 - Circulation by Residence of User (Downtown & Bookmobile) 320,990 32,561 35,389 0 0 712,045 752,861 - Circulation by Residence of User (Downtown & Bookmobile) 320,990 32,561 35,389 0 0 712,045 752,861 - Circulation by Residence of User (Downtown & Bookmobile) 320,990 32,561 32,77 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			-	•	0	326,016	364,454	-10.5%
Downloads 32,090 32,561 35,389 0 100,040 90,655 1 Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 — Materials plus equipment; includes downloads; does not include items circulated in-house.) Towa City 248,302 226,256 237,487 0 712,045 752,861 — Total Contracts Hills 726 569 739 0 2,034 2,722 -24 Hills as % of All 0.22% 0.2% 0.2% 0.0% 0.22% 0.28% -22 Johnson County (Rural) 28,248 25,432 26,242 0 79,922 77,061 3 Johnson County as % of All 8.54% 8.6% 8.4% 0.0% 8.52% 7.86% 8. Lone Tree 988 1,064 1,175 0 3,227 3,250 46 Lone Tree 988 1,064 1,175 0 3,227 3,250 46 Lone Tree as % of All 0.30% 0.36% 0.38% 0.00% 0.34% 0.33% 3 University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -14	•			35.1%	0.0%	35.4%	37.2%	-4.7%
Circulation by Residence of User (Downtown & Bookmobile) 330,813 296,558 311,151 0 938,522 980,274 988,274 988,274						660	535	23.4%
Materials plus equipment; includes downloads; does not include items circulated in-house.) Sawa City 248,302 226,256 237,487 0 712,045 752,861 Cocal Contracts Hills 726 569 739 0 2,034 2,722 -2! Hills as % of All 0.22% 0.2% 0.2% 0.0% 0.02% 0.0% 0.22% 0.2% 0.0% 0.22% 0.2% 0.79,922 77,061 30,000 1,854 1,000 1,175 1,000	Downloads	32,090	32,561	35,389	0	100,040	90,655	10.4%
Materials plus equipment; includes downloads; does not include items circulated in-house.) Dowa City 248,302 226,256 237,487 0 712,045 752,861 2002 201,044 2,722 21,111 201,045 20	C. Circulation by Residence of User (Downtown & Bookmobile)	330.813	296.558	311 151	0	029 522	090 274	4.20/
Cocal Contracts 726 569 739 0 2,034 2,722 -2.5 Hills as % of All 0.22% 0.2% 0.2% 0.0% 0.22% 0.28% -2.7 Johnson County (Rural) 28,248 25,432 26,242 0 79,922 77,061 3 Johnson County as % of All 8.5% 8.6% 8.4% 0.0% 8.52% 7.86% 8 Lone Tree 988 1,064 1,175 0 3,227 3,250 -0 Lone Tree as % of All 0.30% 0.36% 0.38% 0.00% 0.34% 0.33% 5 University Heights 4,859 4,231 4,325 0 13,415 16,367 -18 University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -12			230,330	311,131	v	530,322	980,274	-4.3%
ocal Contracts Hills 726 569 739 0 2,034 2,722 -22 Hills as % of All 0.22% 0.2% 0.2% 0.0% 0.22% 0.28% -2 Johnson County (Rural) 28,248 25,432 26,242 0 79,922 77,061 3 Johnson County as % of All 8.54% 8.6% 8.4% 0.0% 8.52% 7.86% 8 Lone Tree 988 1,064 1,175 0 3,227 3,250 -6 Lone Tree as % of All 0.30% 0.36% 0.38% 0.00% 0.34% 0.33% 3 University Heights 4,859 4,231 4,325 0 13,415 16,367 -18 University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -12	owa City	248,302	226,256	237.487	0	712 045	752 861	-5.4%
Hills 726 569 739 0 2,034 2,722 2.25 Hills as % of All 0.22% 0.2% 0.2% 0.0% 0.02% 0.28% -22 Johnson County (Rural) 28,248 25,432 26,242 0 79,922 77,061 3 Johnson County as % of All 8.54% 8.6% 8.4% 0.0% 8.52% 7.86% 8 Lone Tree 988 1,064 1,175 0 3,227 3,250 -6 Lone Tree as % of All 0.30% 0.36% 0.38% 0.00% 0.34% 0.33% 6 University Heights 4,859 4,231 4,325 0 13,415 16,367 -18 University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -12	ocal Contracts	•			-	,5 - 15	,	3.470
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Johnson County as % of All 8.54% 8.6% 8.4% 0.0% 8.52% 7.86% 8.4% 1.064 1.175 0 3,227 3,250 4.0 1.064 1.175 0 3,227 3,250 4.0 1.064 1.175 0 0.30% 0.36% 0.38% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.34% 0.33% 0.00% 0.00% 0.34% 0.33% 0.00% 0.00% 0.34% 0.00% 0.00% 0.34% 0.00%								-22.0%
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Lone Tree as % of All 0.30% 0.36% 0.38% 0.00% 0.34% 0.03% 5 University Heights 4,859 4,231 4,325 0 13,415 16,367 -18 University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -12								8.3%
University Heights 4,859 4,231 4,325 0 13,415 16,367 -18 University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -14	Lone Tree as % of All							-0.7%
University Heights as % of All 1.47% 1.43% 1.39% 0.00% 1.43% 1.67% -14								3.7%
Tabel Land Control of								-18.0%
Total Local Contracts 34,821 31,296 32,481 0 98,598 99,400	Total Local Contracts							-14.4% -0.8%

State Contracts - Open Access	Q1	Q2	Q3	Q4	YTD	Last YTD	% Change
Coralville							
Cedar Rapids	17,848	13,617	14,224	0	45,689	53,380	-14.49
Other Open Access	888	1,175	1,186	0	3,249	3,047	6.6%
Total Open Access	23,596	20,212	21,257	0	65,065	71,555	-9.19
Open Access as % of All	42,332	35,004	36,667	0	114,003	127,982	-10.9%
D. InterLibrary Library Loans	12.8%	11.8%	11.8%	0.0%	12.1%	13.1%	-7.0%
Loaned to Other Libraries	382	336	245				
Percent of Requests Filled	32.4%		346	0	1,064	1,197	-11.1%
Borrowed From Other Libraries	961	29.5%	27.7%	0.0%	29.8%	32.2%	-7.4%
Percent of Requests Filled		860	932	0	2,753	2,572	7.0%
Books/Periodicals/AV Borrowed	86.0%	89.2%	86.9%	0.0%	87.3%	85.2%	2.4%
Photocopy Borrow Requests Filled	955 6	845	922	0	2,722	2,555	6.5%
*New SILO software counts loans after they are closed instead o		15 	10	0	31	17	82.4%
*New SILO software no longer reports all types of unfilled reques	its, so numbers are lower.	ateu, so may 20	/1/ numbers are low				
E. Reserves Placed - Materials	44,997	45,669	51,767	0	142,433	126,336	12.7%
F. Downloadable Media		,			2 12, 100	120,330	12.7/0
By Area							
lowa City	26,917	27,564	30,568	0	85,049	76 707	40.004
Hills	147	83	73	0		76,727	10.8%
Johnson County	4,458	4,420	4,547	0	303	441	-31.3%
Lone Tree	82	84	74		13,425	12,322	9.0%
University Heights	486	410		0	240	181	32.6%
Total	32,090		386	0	1,282	973	31.8%
By Demographic	52,090	32,561	35,648	0	100,299	90,644	10.7%
Adult	20.700						
Children's	29,789	30,172	32,942	0	92,903	84,153	10.4%
Total	2,301	2,389	2,706	0	7,396	6,491	13.9%
	32,090	32,561	35,648	0	100,299	90,644	10.7%
Number of Items Owned (Cumulative)							
E-Audio Items Available	7,300	7,612	7,888	0	7,888	6,748	16.9%
E-Book Items Available	15,620	16,414	16,760	0	16,760	14,931	12.2%
E-Music	45	45	45	0	45	70	-35.7%
E-Magazines	139	139	139	0	139	159	-12.6%
E-Newspapers	0	0	1	0	1	0	0.0%
Total Items	23,104	24,210	24,833	0	24,833	21,908	13.4%
Information Services: Furnish information, reader advisory	, and reference assista	nce.					
A. Reference Questions Answered	11,867	10,355	10,731	0	32,953	31,999	3.0%
Reference Questions							
Reference Desk	4,615	4,057	4,399	0	13,071	12,213	7.0%
Help Desk	2,708	2,655	2,431	0	7,794	7,809	-0.2%
Switchboard	1,744	1,452	1,520	0	4,716	5,221	-9.7%
Bookmobile	138	253	244	0	635	0	0.0%
Drop-In Tech Help (Public)	115	102	38	0	255	404	-36.9%
On-Call Tech Help							30.370
Staff	42	39	36	0	117	92	27.2%
Public	87	63	72	0	222	237	-6.3%
Total Tech Help Questions	129	102	108	0	339	329	3.0%
Children's Desk							
Reference Questions	2,386	1,716	1,977	0	6,079	E 904	2 10/
Request to Pull Books (Community)	32	18	14	0		5,894	3.1%
Total Children's Questions	2,418	1,734	1,991	0	64 6,143	129 6,023	-50.4% 2.0%
B. Electronic Access Services							
Computer Services							
Pharos Internet (Downtown In House computer use)	22,573	16,584	17,145	0	56,302	62 222	0.70/
Wifi Internet Use Downtown	351,992	302,989	298,941	0	953,922	62,323	-9.7%
Bookmobile Wifi Sessions	0	0	0	0	933,922	812,629	17.4%
Total Internet Use	374,565	319,573	316,086	0	1,010,224	0	0.0%
		040,070	010,000	·	1,010,224	874,952	15.5%
Vebsite Access							
Vebsite Access CPL Website							
	113.864	103.044	109.242	n	326 150	336 254	-2.00/
CPL Website	113,864 236,884	103,044 207,161	109,242 236.185	0	326,150 680 230	336,354 805 449	-3.0% -15.5%
CPL Website # Pageviews of Homepage	236,884	207,161	236,185	0	680,230	805,449	-15.5%
CPL Website # Pageviews of Homepage # Pageviews of Entire Site (Doesn't include catalog) # Visits (Does include catalog)						· ·	
#Pageviews of Homepage # Pageviews of Entire Site (Doesn't include catalog) # Visits (Does include catalog) Catalog Access	236,884 150,133	207,161 132,357	236,185	0	680,230	805,449	-15.5%
#PLEVED CPL Website #Pageviews of Homepage #Pageviews of Entire Site (Doesn't include catalog) #Visits (Does include catalog) Catalog Access #Pageviews for ICPL Catalog	236,884 150,133 488,725	207,161 132,357 420,397	236,185 142,756 449,790	0	680,230	805,449	-15.5%
#Pageviews of Homepage # Pageviews of Entire Site (Doesn't include catalog) # Visits (Does include catalog) Catalog Access	236,884 150,133	207,161 132,357	236,185 142,756	0	680,230 425,246	805,449 442,152	-15.5% -3.8%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Chang
ICPL Mobile App Use	19,574	17,481	24,802	0	61,857	0	0.0
External Sites							
# Pageviews for Beanstack	13,665	1,103	5,467	0	20,235	16,057	26.0
Total Website Access	1,353,534	1,204,996	1,312,773	0	3,871,303	4,685,878	-17.4
Subscription Databases Accessed							
Total In-House	1,297	1.045	1.402	•			
Total Remote	60,103	1,045 37,409	1,463 53,909	0	3,805	4,754	-20.0
TOTAL	61,400	38,454	55,372	0	151,421	176,584	-14.2
	01,400	30,434	22,312	U	155,226	181,338	-14.4
C. Total Switchboard Calls Received							
Total Library Calls	4,920	4,058	4,392	0	13,370	15,292	-12.6
Other Questions (Directional and account questions, meeting room booking, email added FY16.)	4.040	2 105					
Transferred Calls	4,818 866	3,425	3,573	0	11,816	12,588	-6.1
	800	666	762	0	2,294	2,668	-14.0
Pamphlets Distributed Downtown	8,115	5,105	8,670	0	21,890	21,921	-0.1
State/Federal Tax Forms Distributed	· •	. 40	• (*)	0	0	0	0.0
Alerting Services: Promote awareness of the library and use of its	resources.						
A. Publications							
Number of Publications Printed (Jobs)	84	79	85	0	248	262	-5.3
Copies Printed for Public Distribution	110,894	55,932	8,918	0	175,744	205,419	-14.4
Number of Online Newletters Subscribers Number of Online Newsletter Distribution	1,258	1,454	1,588	0	1,588	0	0.0
Number of Online Newsletter Distribution	6,319	7,037	7,423	0	7,423	0	0.0
C. Displays	15	18	19	0	52	56	-7.1
In-House	11	12	18	0	41	41	0.0
Other Groups	4	6	1	0	11	15	-26.7
Off-site locations	0	0	0	0	0	0	0.0
. The Library Channel							
Total ICPL Productions	28	31	18	0	77	79	-2.59
Programs Cablecast	2,022	1,975	1,944	0	5,941	5,936	0.19
. Homepage/ Social Media							
Homepage Banner Posts	12	39	37	0	88	0	0.09
Homepage Banner Clicks	103	308	402	٥	813	0	0.09
Media Releases Sent	24	19	21	0	64	79	-19.09
Facebook, Twitter, Pinterest Followers (Cumulative)	12,634	12,868	13,156	0	13,156	11,951	10.19
New Facebook, Twitter, and Pinterest Followers	333	246	282	0	861	984	-12.59
Outreach Services: Provide library service to people who cannot ge	t to the library	building.					
A. At Home Services							
Packages Sent	574	481	573	0	1,627	1,666	-2.49
Items Loaned (No renewals)	1,292	1,296	1,686	0	4,274	3,135	36.39
Registered At Home Users (Cumulative)	131	138	145	0	145	137	5.89
New Users Enrolled	1	8	5	0	14	14	0.09
People Served (Average of monthly count)	47	46	55	0	49	44	11.69
. Jail Service							
People Served	292	239	335	0	866	938	-7.7%
Items Loaned (No renewals)	1,077	763	1,201	0	3,041	3,163	-3.9%
. Deposit Collections							
Locations (Cumulative)	13	9	10	0	10	13	-23.1%
Items Loaned	90	180	180	0	450	360	25.0%
Items Added to Permanent Collections	658	345	331	0	1,334	683	95.3%
. Remote Bookdrop Use							
Remote as Percent of All Items Checked In	15.0%	15.0%	15.6%	0.0%	15.6%	8.9%	75.3%
*Does not include renewals or in-house.							
*The Mormon Trek Book Drop was damaged and no collection occured a	t this site betwee	n 1/26/17 & 3/8	/17.				
Holds Notified Using Automated Phone	1,102	990	1,026	0	3,118	3,590	-13.1%
roup and Community Services: Provide library service to groups, a	gencies, and or	ganizations.					
Adult Programs							
In-House Programs	74	81	57	0	212	195	8.7%
In Union Assembles			4 444	•	4 720	4 200	12.4%
In-House Attendance	1,517	2,085	1,127	0	4,729	4,206	12.470
In-House Attendance Outreach Programs Outreach Attendance	1,517 10 3,453	2,085 12 3,148	1,127 12 165	0	34	4,206	-19.0%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Chang
B. Young Adult Programs							70 Gilding
In-House Programs	97	98	104	0	299	283	5.79
In-House Attendance	2,934	1,153	1,201	0	5.288	4.713	12.29
Outreach Programs	3	. 7	9	0	19	16	18.89
Outreach Attendance	15	32	31	0	78	101	-22.89
C. Children's Programs							
In-House Programs	179	186	179	0	544	431	26.2%
In-House Attendance	9,714	6,072	6,420	0	22,206	18,528	19.9%
Outreach Programs	46	88	89	0	22,200	241	-7.5%
Outreach Attendance	1,285	2,249	1,985	0	5,519	5,390	2.4%
D. Library Tours and Classes							
Number	19	18	20	0	57	33	72.7%
Attendance	106	100	122	0	328	219	72.7% 49.8%
E. Consulting for Area Groups	1	0	0	0	1	9	-88.9%
Control Services: Maintain library resources through borrow A. Library Cards Issued lowa City	2,264	1,258	1,261	0	4,783	4,948	-3.3%
	er registration, overdu	e notices, equ	ipment training	, and control	ing valuable n	naterials.	
A. Library Cards Issued lowa City						4,948	-3.3% ~7.6%
A. Library Cards Issued Iowa City Percent Iowa City	2,264	1,258	1,261	0	4,783	4,948 3,971	-7.6%
A. Library Cards Issued lowa City Percent lowa City Local Contracts	2,264 1,786	1,258 960	1,261 923	0	4,783 3,669	4,948	
A. Library Cards Issued Iowa City Percent Iowa City Local Contracts Hills	2,264 1,786	1,258 960	1,261 923	0	4,783 3,669	4,948 3,971 80.3%	-7.6% -4.4%
A. Library Cards Issued Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural)	2,264 1,786 78.9%	1,258 960 76.3%	1,261 923 73.2%	0 0 0.0%	4,783 3,669 76.7%	4,948 3,971 80.3%	-7.6% -4.4% 6.7%
A. Library Cards Issued Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural) Lone Tree	2,264 1,786 78.9%	1,258 960 76.3%	1,261 923 73.2%	0 0 0.0%	4,783 3,669 76.7%	4,948 3,971 80.3%	-7.6% -4.4%
A. Library Cards Issued Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights	2,264 1,786 78.9% 8 102	1,258 960 76.3% 2 51	1,261 923 73.2% 6 72	0 0 0.0% 0	4,783 3,669 76.7% 16 225	4,948 3,971 80.3% 15 184	-7.6% -4.4% 6.7% 22.3% -44.4%
A. Library Cards Issued Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access	2,264 1,786 78.9% 8 102 4	1,258 960 76.3% 2 51 0	1,261 923 73.2% 6 72	0 0 0.0% 0 0	4,783 3,669 76.7% 16 225 5	4,948 3,971 80.3% 15 184 9	-7.6% -4.4% 6.7% 22.3%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville	2,264 1,786 78.9% 8 102 4	1,258 960 76.3% 2 51 0	1,261 923 73.2% 6 72	0 0 0.0% 0 0	4,783 3,669 76.7% 16 225 5	4,948 3,971 80.3% 15 184 9	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids	2,264 1,786 78.9% 8 102 4	1,258 960 76.3% 2 51 0 20	1,261 923 73.2% 6 72 1	0 0 0.0% 0 0 0	4,783 3,669 76.7% 16 225 5 33	4,948 3,971 80.3% 15 184 9 33	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access	2,264 1,786 78.9% 8 102 4 9	1,258 960 76.3% 2 51 0 20	1,261 923 73.2% 6 72 1 4	0 0 0.0%	4,783 3,669 76.7% 16 225 5 33	4,948 3,971 80.3% 15 184 9 33	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0% 4.3% 32.0%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access	2,264 1,786 78.9% 8 102 4 9	1,258 960 76.3% 2 51 0 20 71 23	1,261 923 73.2% 6 72 1 4	0 0 0.0% 0 0 0	4,783 3,669 76.7% 16 225 5 33 269 66 500	4,948 3,971 80.3% 15 184 9 33 258 50 428	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0% 4.3% 32.0% 16.8%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access	2,264 1,786 78.9% 8 102 4 9	1,258 960 76.3% 2 51 0 20 71 23 131	1,261 923 73.2% 6 72 1 4 75 23	0 0 0.0%	4,783 3,669 76.7% 16 225 5 33 269 66	4,948 3,971 80.3% 15 184 9 33	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0% 4.3% 32.0%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access	2,264 1,786 78.9% 8 102 4 9 123 20 212 355	1,258 960 76.3% 2 51 0 20 71 23 131 225	1,261 923 73.2% 6 72 1 4 75 23 157	0 0 0.0%	4,783 3,669 76.7% 16 225 5 33 269 66 500 835 17.5%	4,948 3,971 80.3% 15 184 9 33 258 50 428 736 14.9%	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0% 4.3% 32.0% 16.8% 13.5%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	2,264 1,786 78.9% 8 102 4 9 123 20 212 355 15.7%	1,258 960 76.3% 2 51 0 20 71 23 131 225 17.9%	1,261 923 73.2% 6 72 1 4 75 23 157 255 20.2%	0 0 0.0%	4,783 3,669 76.7% 16 225 5 33 269 66 500 835	4,948 3,971 80.3% 15 184 9 33 258 50 428 736	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0% 4.3% 32.0% 16.8% 13.5%
A. Library Cards Issued lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	2,264 1,786 78.9% 8 102 4 9 123 20 212 355 15.7%	1,258 960 76.3% 2 51 0 20 71 23 131 225 17.9%	1,261 923 73.2% 6 72 1 4 75 23 157 255 20.2%	0 0 0.0%	4,783 3,669 76.7% 16 225 5 33 269 66 500 835 17.5%	4,948 3,971 80.3% 15 184 9 33 258 50 428 736 14.9%	-7.6% -4.4% 6.7% 22.3% -44.4% 0.0% 4.3% 32.0% 16.8% 17.4%



FY18 Circulation by Area & Agency

	icy								
	1ST Q	2ND Q	6 MO	3RD Q	9 MO	4TH Q	YTD	LYTD	% CHG
Iowa City									
General Iowa City	222,799	198,646	421,445	207,344	628,789	0	628,789	665,704	-5.5%
Downloads + Streaming	26,917	27,564	54,481	30,568	85,049	0	85,049	76,727	10.8%
Temporary	189	240	429	61	490	0	490	325	50.8%
Public schools	0	22	22	0	22	0	22	0	0.0%
Private schools	65	203	268	162	430	0	430	44	877.3%
Preschool/Daycare	548	741	1,289	873	2,162	0	2,162	763	183.4%
Non-profit organizations	14	10	24	36	60	0	60	115	-47.8%
Business	1	4	5	2	7	0	7	10	-30.0%
City departments	74	4	78	34	112	0	112	29	286.2%
State/Federal agencies	0	0	0	0	0	0	0	0	0.0%
University of Iowa departments	0	0	0	0	0	0	0	0	0.0%
At Home	1,288	1,285	2,573	1,653	4,226	0	4,226	3,604	17.3%
Interlibrary loan	621	577	1,198	559	1,757	0	1,757	1,876	-6.3%
Deposit collections/Nursing Homes	92	194	286	95	381	0	381	497	-23.3%
Jail patrons	1,077	763	1,840	1,201	3,041	0	3,041	3,167	-4.0%
Total Iowa City	253,685	230,253	483,938	242,588	726,526	0	726,526	752,861	-3.50%
Local Contracts									
Johnson County									
General	23,786	21,001	44,787	21,662	66,449	0	66,449	64,686	2.7%
Downloads	4,458	4,420	8,878	4,547	13,425	0	13,425	12,322	9.0%
Preschool/Daycare	0	0	0	0	0	0	0	0	0.0%
At Home	4	11	15	33	48	0	48	53	-9.4%
Total Johnson County	28,248	25,432	53,680	26,242	79,922	0	79,922	77,061	3.7%
Hills									
General	579	486	1,065	666	1,731	0	1,731	2,281	-24.1%
Downloads	147	83	230	73	303	0	303	441	-31.3%
At Home	0	0	0	0	0	0	0	0	0.0%
Total Hills	726	569	1,295	739	2,034	0	2,034	2,722	-25.3%
Lone Tree							2,034	2,122	-23.370
General	906	980	1,886	1,101	2,987	0	2,987	2.060	2 70/
Downloads	82	84	166	74	240	0	2,367	3,069 181	-2.7% 32.6%
At Home	0	0	0	0	0	0	0	101	0.0%
Total Lone Tree	988	1,064	2,052	1,175	3,227	0	3,227	3,250	-0.7%
University Heights							5,221	3,230	-0.776
General	4,373	3,821	8,194	3,939	12 122	0	12 122	15.004	
Downloads	486	410	896	386	12,133 1,282	0	12,133	15,394	-21.2%
At Home	0	0	0	0	1,282	0	1,282	973	31.8%
						0	0	0	0.0%
otal University Heights	4,859	4,231	9,090	4,325	13,415	0	13,415	16,367	-18.0%
Total Local Contracts	34,821	31,296	66,117	32,481	98,598	0	98,598	99,400	-0.8%

FY18 Circulation by Area & Agency

F118 Circulation by Area & A	gency								
	1ST Q	2ND Q	6 MO	3RD Q	9 MO	4TH Q	YTD	LYTD	% CHG
State Contract									
Reciprocal/Open Access									
Johnson County Libraries									
Coralville	17,848	13,617	31,465	14,224	45,689	0	45,689	53,380	-14.4%
North Liberty	8,593	6,514	15,107	6,678	21,785	0	21,785	25,172	-14.4%
Oxford	196	134	330	179	509	0	509	578	-13.5%
Solon	918	799	1,717	689	2,406	0	2,406		
Swisher	168	27	195	89	284	0	2,400	3,032 301	-20.6%
Tiffin	1,227	902	2,129	966	3,095	0	3,095		-5.6%
All Other Libraries	_,	302	2,123	300	5,055	Ü	3,033	2,717	13.9%
Ainsworth	62	46	108	0	108	0	108	07	24.104
Albia	0	1	1	12	13	0	13	87	24.1%
Altoona	0	0	0	0	0	0		30	-56.7%
Ames	19	0	19	4	23		0	12	-100.0%
Anamosa	46	120	166	97		0	23	33	-30.3%
Ankeny	134	79			263	0	263	157	67.5%
Atkins			213	124	337	0	337	14	2307.1%
Belle Plaine	4	0	4	0	4	0	4	0	0.0%
Bettendorf	28	0	28	0	28	0	28	0	0.0%
Blairstown	38	6	44	16	60	0	60	72	-16.7%
Bloomfield	7	13	20	5	25	0	25	0	0.0%
	0	1	1	0	1	0	1	6	-83.3%
Boone	0	0	0	0	0	0	0	0	0.0%
Brooklyn	10	6	16	2	18	0	18	0	0.0%
Burlington	40	21	61	15	76	0	76	230	-67.0%
Carroll	1	0	1	0	1	0	1	6	-83.3%
Cascade	41	35	76	26	102	0	102	6	1600.0%
Cedar Falls	74	48	122	81	203	0	203	194	4.6%
Cedar Rapids	888	1,175	2,063	1,186	3,249	0	3,249	3,047	6.6%
Center Point	1	2	3	1	4	0	4	0	0.0%
Central City	0	0	0	0	0	0	0	1	-100.0%
Chariton	0	0	0	0	0	0	0	0	0.0%
Charles City	17	0	0	0	0	0	17	0	0.0%
Clarence	0	11	11	4	15	0	15	29	-48.3%
Clinton	0	0	0	0	0	0	0	82	-100.0%
Clive	26	0	26	0	26	0	26	4	550.0%
Columbus Jct	65	37	102	20	122	0	122	235	-48.1%
Conesville	67	126	193	37	230	0	230	435	-47.1%
Cornell College	493	635	1,128	873	2,001	0	2,001	1,986	0.8%
Council Bluffs	0	0	0	0	0	0	0	0	0.0%
<u>Crawfordsville</u>	46	67	113	40	153	0	153	132	15.9%
Dallas Center	0	0	0	0	0	0	0	1	-100.0%
Davenport	49	12	61	40	101	0	101	121	-16.5%
Decorah	0	0	0	0	0	0	0	1	-100.0%
Denison	1	1	2	1	3	0	3	0	0.0%
Des Moines	61	79	140	35	175	0	175	26	573.1%
Donnelson	0	0	0	0	0	0	0	0	0.0%
Dubuque	0	4	4	23	27	0	27	17	58.8%
ildon	3	0	3	9	12	0	12	14	-14.3%
lkader	0	0	0	0	0	0	0	0	0.0%
ily	78	20	98	18	116	0	116	209	-44.5%
stherville	0	0	0	0	0	0	0	7	-100.0%
airfax	55	69	124	75	199	0	199	184	8.2%
airfield	790	804	1,594	608	2,202	0	2,202	1,693	30.1%
ort Madison	0	0	0	0	0	0	0		
	v	9	J	U	U	U	U	0	0.0%

FY18 Circulation by Area & Agency

	1ST Q	2ND Q	6 MO	3RD Q	9 MO	4TH Q	YTD	LYTD	% CHG
Gilman	0	0	0	0	0	0	0	0	0.0%
Grandview	16	0	16	0	16	0	16	0	0.0%
Grimes	0	0	0	0	0	0	0	11	-100.0%
Grinnell	70	35	105	53	158	0	158	139	13.7%
Hedrick	0	0	0	0	0	0	0	0	0.0%
Hiawatha	15	4	19	16	35	0	35	321	-89.1%
Independence	0	0	0	0	0	0	0	4	-100.0%
Indianola	0	0	0	0	0	0	0	0	0.0%
Johnston	33	52	85	48	133	0	133	177	-24.9%
Kalona	1,368	1,170	2,538	1,321	3,859	0	3,859	4,642	-16.9%
Keokuk	0	0	0	21	21	0	21	7	200.0%
Keosauqua	18	4	22	0	22	0	22	3	633.3%
Keota	2	19	21	14	35	0	35	40	-12.5%
Letts	1	0	1	0	1	0	1	0	0.0%
Lisbon	180	244	424	23	447	0	447	161	177.6%
Lowden	21	103	124	115	239	0	239	44	443.2%
Manchester	41	0	41	0	41	0	41	51	-19.6%
Maquoketa	14	46	60	22	82	0	82	41	100.0%
Marengo	215	675	890	591	1,481	0	1,481	1,398	5.9%
Marion	76	37	113	132	245	0	245	252	-2.8%
Marshalltown	7	5	12	0	12	0	12	15	-20.0%
Mason City	4	5	9	5	14	0	14	16	-12.5%
Mechanicsville	26	19	45	14	59	0	59	97	-39.2%
Mediapolis	15	5	20	5	25	0	25	40	-37.5%
Milford	0	0	0	0	0	0	0	16	-100.0%
Montezuma	76	40	116	34	150	0	150	546	-72.5%
Monticello	1	0	1	0	1	0	1	4	-75.0%
Montrose	2	19	21	0	21	0	21	6	250.0%
Morning Sun	11	3	0	7	7	0	21	12	75.0%
Mount Pleasant	75	131	206	27	233	0	233	215	8.4%
Muscatine	694	713	1,407	436	1,843	0	1,843	1,375	34.0%
Nevada	2	0	2	0	2	0	2	8	-75.0%
New London	5	0	5	4	9	0	9	17	-47.1%
Newton	5	0	5	0	5	0	5	68	-92.6%
North English	278	87	365	104	469	0	469	420	11.7%
Norway	5	0	5	0	5	0	5	0	0.0%
Delwein	0	0	0	0	0	0	0	17	-100.0%
Oskaloosa	45	28	73	6	79	0	79	10	690.0%
Ottumwa	3	0	3	0	3	0	3	0	0.0%
Pella	0	0	0	0	0	0	0	1	-100.0%
Pleasant Hill	0	0	0	0	0	0	0	13	-100.0%
Reinbeck	0	0	0	0	0	0	0	2	-100.0%
Richland	1	0	1	0	1	0	1	11	-90.9%
Riverside	529	454	983	721	1,704	0	1,704	1,394	22.2%
Robins	0	6	6	0	6	0	6	0	0.0%
cott Co (Eldridge)	24	0	24	0	24	0	24	36	-33.3%
cranton	0	1	1	0	1	0	1	0	0.0%
hellsburg	0	0	0	0	0	0	0	4	-100.0%
igourney	0	0	0	0	0	0	0	0	0.0%
ioux City	0	0	0	0	0	0	0	0	0.0%
ioux Rapids	4	0	4	4	8	0	8	1	700.0%
outh English	2	1	3	11	14	0	14	24	-41.7%

FY18 Circulation by Area & Agency

.,	,,								
	1ST Q	2ND Q	6 MO	3RD Q	9 MO	4TH Q	YTD	LYTD	% CHG
Springville	19	13	32	0	32	0	32	0	0.0%
Stanwood	0	9	9	0	9	0	9	0	0.0%
Tipton	387	283	670	380	1,050	0	1,050	1,501	-30.0%
Traer	0	0	0	0	0	0	0	15	-100.0%
Urbandale	10	0	10	0	10	0	10	0	0.0%
Van Horne	0	0	0	0	0	0	0	1	-100.0%
Victor	55	32	87	50	137	0	137	101	35.6%
Vinton	0	0	0	0	0	0	0	0	0.0%
Wapello	0	0	0	0	0	0	0	30	-100.0%
Washington	892	1,028	1,920	838	2,758	0	2,758	3,598	-23.3%
Waterloo	3	7	10	106	116	0	116	1	11500.0%
Waverly	0	0	0	21	21	0	21	1	2000.0%
Wellman	809	648	1,457	864	2,321	0	2,321	2,224	4.4%
West Branch	2,195	1,884	4,079	2,405	6,484	0	6,484	6,994	-7.3%
West Des Moines	0	0	0	4	4	0	4	0	0.0%
West Liberty	1,010	1,026	2,036	1,043	3,079	0	3,079	3,700	-16.8%
What Cheer	17	5	22	3	25	0	25	0	0.0%
Williamsburg	548	369	917	715	1,632	0	1,632	2,482	-34.2%
Wilton	401	359	760	306	1,066	0	1,066	1,389	-23.3%
Winfield	6	21	27	19	46	0	46	12	283.3%
Winterset	2	3	5	2	7	0	7	2	250.0%
Winthrop	0	0	0	0	0	0	0	9	-100.0%
Zearing	0	0	0	0	0	0	0	0	0.0%
Total Recip/Open Access	42,332	35,004	77,305	36,667	113,972	0	114,003	127,982	-10.9%
Total Circulation	330,813	296,558	627,360	311,770	939,096	0	939,141	980,274	-4.2%
(including E-Downloads, not in	-house)								
Percent Iowa City	76.7%	77.6%	77.1%	77.8%	77,4%	0.0%	77.4%	1	0.7%
Percent Hills	0.2%	0.2%	0.2%	0.2%	0.2%	0.0%	0.2%	0	-99.3%
Percent Johnson County	8.5%	8.6%	8.6%	8.4%	8.5%	0.0%	8.5%	0	7.7%
Percent Lone Tree	0.3%	0.4%	0.3%	0.4%	0.3%	0.0%	0.3%	0	-98.9%
Percent University Heights	1.5%	1.4%	1.4%	1.4%	1.4%	0.0%	1.4%	0	-16.0%
Percent Reciprocal/Open Access	12.8%	11.8%	12.3%	11.8%	12.1%	0.0%	12.1%	0	-7.3%
	100.0%	100.0%	100.0%	100.0%	100.0%	0.0%	100.0%	0	7.570
Iowa City	253,685	230,253	483,938	242,588	726,526	0	726,526	752,861	-3.5%
Local Contracts	34,821	31,296	66,117	32,481	98,598	0	98,598	99,400	-0.8%
Open Access	42,332	35,004	77,336	36,667	114,003	0	114,003	127,982	-10.9%
In-house cards (staff use)	1,673	1,956	3,629	2,078	5,707	0	5,707	6,184	-7.7%
Undefined	-25	5	-20	34	14	0	14	31	-54.8%
Total Spreadsheet	332,486	298,514	631,000	313,848	944,848		944,848		- 110.0



FY18 Circulation by Type & Format

9 Months

The street and the st				9 1	vionths
Category	YTD	% Total	Last YTD	% of Total	% Change
Adult Materials					
General Fiction/Fiction Express	69,128	10.8%	72,387	10.8%	-4.5%
Mystery	25,350	4.0%	24,425	3.7%	3.8%
Science Fiction	13,271	2.1%	13,893	2.1%	-4.5%
Book Club Kits (10 items per kit)	44	0.0%	28	0.0%	57.1%
Young Adult Fiction	14,687	2.3%	16,058	2.4%	-8.5%
Comics	23,421	3.7%	20,915	3.1%	12.0%
Large Print	7,307	1.1%	6,452	1.0%	13.3%
Books in Other Languages	941	0.1%	1,026	0.2%	-8.3%
Total Fiction	154,149	24.1%	155,184	23.2%	-0.7%
Express/Nonfiction	2,379	0.4%	2,300	0.3%	3.4%
Large Print Nonfiction	747	0.1%	943	0.1%	-20.8%
000 - General/Computers	3,106	0.5%	3,082	0.5%	0.8%
100 - Psychology/Philosophy	8,590	1.3%	8,349	1.2%	2.9%
200 - Religion	5,795	0.9%	6,147	0.9%	-5.7%
300 - Social Sciences	16,260	2.5%	16,362	2.4%	-0.6%
400 - Language	2,330	0.4%	1,881	0.3%	23.9%
500 - Science	5,810	0.9%	5,590	0.8%	3.9%
600 - Applied Technology	31,497	4.9%	31,197	4.7%	1.0%
700 - Art & Recreation	16,405	2.6%	22,033	3.3%	-25.5%
800 - Literature	7,361	1.2%	7,516	1.1%	-2.1%
900 - History & Travel	14,991	2.3%	14,969	2.2%	0.1%
Biography	5,941	0.9%	5,899	0.9%	0.7%
Total Nonfiction: Adult & Young Adult	121,212	19.0%	126,268	18.9%	-4.0%
Magazines	4,882	0.8%	4,791	0.7%	1.9%
Total Miscellaneous	4,882	0.8%	4,791	0.7%	1.9%
Total Adult Print	280,243	43.8%	286,243	42.8%	-2.1%
Art to Go	1,392	0.2%	1,314	0.2%	5.9%
DVD (Movies/TV)	172,217	26.9%	188,072	28.1%	-8.4%
Express/DVD	17,067	2.7%	19,455	2.9%	-12.3%
Nonfiction DVD	14,079	2.2%	17,342	2.6%	-12.3%
Fiction on Disc	12,149	1.9%	13,778	2.0%	-11.8%
Nonfiction on CD	5,431	0.8%	6,732	1.0%	-19.3%
Compact Disc (Music)	37,919	5.9%	45,181	6.8%	-16.1%
Young Adult Video Games	5,088	0.8%	5,727	0.8%	-10.1%
Circulating Equipment	660	0.1%	535	0.1%	23.4%
Total Nonprint	266,002	41.6%	298,136	44.6%	-10.8%
	•			11.070	10.070

FY18 Circulation by Type & Format

9 Months

Last YID	% of Total	% Change
28 187	4 2%	23.2%
		6.6%
		-12.8%
· ·		51.5%
		0.0%
•		-29.6%
		10.4%
		-4.4%
000,002	100.070	7,
53 972	17 2%	-3.5%
		-3.0%
		6.9% -3.3%
		-3.3 <i>%</i> -1.1%
		-1.1% -1.7%
		-36.2%
		-30.2%
		-8.8%
		-5.9% 7.9%
		-13.6%
		-15.6%
		75.0%
		-19.6%
		-8.4%
		11.1%
		16.0%
		13.9%
313,083	100.0%	-3.5%
	24.0%	-1.3%
	16.4%	-3.5%
	12.6%	-2.7%
	0.5%	-2.0%
527,934	53.5%	-2.3%
	28,187 43,463 9,808 66 0 2,629 84,153 668,532 53,972 21,489 5,954 91,116 32,760 35,853 547 241,691 48,623 3,593 4,020 3,890 2,282 220 2,875 65,503 2,761 3,730 6,491 313,685 236,599 162,121 123,876 5,338 527,934	28,187 4.2% 43,463 6.5% 9,808 1.5% 66 0.0% 0 0.0% 2,629 0.4% 84,153 12.6% 668,532 100.0% 53,972 17.2% 21,489 6.9% 5,954 1.9% 91,116 29.0% 32,760 10.4% 35,853 11.4% 547 0.2% 241,691 77.0% 48,623 15.5% 3,593 1.1% 4,020 1.3% 3,890 1.2% 2,282 0.7% 220 0.1% 2,875 0.9% 65,503 20.9% 2,761 0.9% 3,730 1.2% 6,491 2.7% 313,685 100.0% 236,599 24.0% 162,121 16.4% 123,876 12.6% 5,338 0.5%

FY18 Circulation	by Ty	pe &	Format
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FY18 Circulation by Type & Format				9 Months		
Category	YTD	% Total	Last YTD	% of Total	% Change	
Toys	2,311	0.2%	2,875	0.3%	-19.6%	
Art	1,392	0.1%	1,314	0.1%	5.9%	
DVD (Fiction, Nonfiction, & Express)	247,686	26.2%	273,492	27.7%	-9.4%	
CD (Music)	41,279	4.4%	49,071	5.0%	-15.9%	
Books on CD (Fiction & Nonfiction)	20,962	2.2%	24,103	2.4%	-13.0%	
Read-Along Set	4,339	0.5%	4,020	0.4%	7.9%	
Video Games	7,002	0.7%	8,009	0.8%	-12.6%	
Read with Me Kits	385	0.0%	220	0.0%	75.0%	
Circulating Equipment	660	0.1%	535	0.1%	23.4%	
Total Nonprint	326,016	34.5%	363,639	36.9%	-10.3%	
Total E-Downloads	100,299	10.6%	90,644	9.2%	10.7%	
Total In House/Undefined	2,899	0.3%	4,240	0.4%	-31.6%	
Total Adult Materials (including e items)	639,148	67.6%	668,532	67.8%	-4.4%	
Total Children's (including e items)	302,801	32.0%	313,685	31.8%	-3.5%	
Grand Total	944,848	100.0%	986,457	100.0%	-4.2%	
(Adult + Children's + Undefined)	,,,,,,		223,137	100.070	4.270	