

BOARD OF TRUSTEES

AGENDA: REVISED

5:00 pm - 2nd floor Board Room

October 24, 2019

Wesley Beary, President
John Beasley, Secretary
Kellee Forkenbrock
Derek Johnk
Carol Kirsch, Vice-President
Robin Paetzold
Tom Rocklin
Hannah Shultz
Monique Washington

1. Call Meeting to Order.

2. Public Discussion.

3. Approval of Minutes.

A. Approve Regular Minutes of Library Board of Trustees September 26, 2019 meeting.

4. Items to be discussed.

A. Budget.

Comment: The budget will be discussed. The last day for budget entry is October 25, 2019.

B. Ped Mall Update.

Comment: An update on the step adjacent to a Library entrance on the Ped Mall will be provided.

5. Staff Reports.

- A. Director's Report.
- B. Departmental Reports: Children's Services, Collection Services, IT.
- C. Development Office Report.
- D. Spotlight on the Collection.
- E. Miscellaneous.

6. President's Report.

7. Announcements from Members.

If you will need disability-related accommodations in order to participate in this meeting, please contact Elyse Miller, Iowa City Public Library, at 319-887-6003 or elyse-miller@icpl.org. Early requests are strongly encouraged to allow sufficient time to meet your access needs.

8. Committee Reports.

A. Foundation Members.

9. Communications.

10. Quarterly Financial Reports.

A. First quarter (Q1) Receipts and Expenditures.

11. Quarterly Use Reports.

- A. Q1 Output Measures.
- B. Q1 Circulation by Area and Agency.
- C. Q1 Circulation by Type and Format.

12. Disbursements.

A. Approve Disbursements for September, 2019.

13. Set Agenda Order for November Meeting.

14. Adjournment.

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OCTOBER 24, 2019	NOVEMBER 21, 2019	DECEMBER 19, 2019
Budget Discussion Review 1st Quarter Statistics and Financials Departmental Reports: CH, CLS, IT	Policy Review: 601: Collection Development Departmental Reports: AS, CAS	Policy Review: 702: Library Programming 703: Cable TV Channel Programming Departmental Reports: CH, CLS, IT OTHER: 12/7: Craft Bazaar 12/13: Inservice Day
JANUARY 23, 2020	FEBRUARY 27, 2020	MARCH 26, 2020
6-month Strategic Planning Update Policy Review: 802: Confidentiality of Library Records Review 2nd Quarter Goals/Statistics and Financials Departmental Reports: AS, CAS	Appoint Nominating Committee Set Calendar for Next Fiscal Year Departmental Reports: CH, CLS, IT	Policy Review: 815: Internet Use Departmental Reports: AS, CAS
APRIL 23, 2020	MAY 28, 2020	JUNE 25, 2020
President Appoints to Foundation Board Review 3 rd Quarter Statistics and Financials Election of Officers Departmental Reports: CH, CLS, IT	Policy Review: 705: Naming and Recognition Departmental Reports: AS, CAS	Develop Ideas for Board Annual Report Departmental Reports: CH, CLS, IT
JULY 23, 2020	AUGUST 27, 2020	SEPTEMBER 24, 2020
Review Board Annual Report Appoint Committee to Evaluate Director Strategic Planning Update Departmental Reports: AS, CAS	Review Annual Staff Report Adopt NOBU Budget Review 4 th Quarter Statistics and Financials Departmental Reports: CH, CLS, IT	Budget Discussion Departmental Reports: AS, CAS



BOARD OF TRUSTEES

Minutes of the Regular Meeting

DRAFT

September 26, 2019

Members Present: Wesley Beary, John Beasley, Kellee Forkenbrock (in at 5:24 pm), Derek Johnk, Robin Paetzold, Tom Rocklin, Monique Washington.

Members Absent: Carol Kirsch, Hannah Shultz.

Staff Present: Elsworth Carman, Kara Logsden, Patty McCarthy, Elyse Miller, Brent Palmer, Jason Paulios, Angela Pilkington.

Guests Present: None.

Call Meeting to Order. President Beary called the meeting to order at 5:06 pm.

Public Discussion. None.

Approval of Minutes.

The minutes of the August 22, 2019 Regular Meeting of the Library Board of Trustees were reviewed. A motion to approve the Regular Minutes was made by Johnk and seconded by Washington. Motion carried 6/0.

Items for Discussion/Action.

Evaluation of Director. Carman requested the meeting be closed for the purposes of his personnel evaluation. Voice vote: Beary, Beasley, Johnk, Paetzold, Rocklin, Washington all voted aye. Meeting closed at 5:08 pm. Motion to reconvene made by Rocklin and seconded by Paetzold. Meeting reconvened at 5:39. Motion to accept the recommendations of the Evaluation Committee was made by Rocklin and Johnk seconded. Motion carried 7/0.

FY19 Financial Reports. Carman said three Excel documents that had formula errors were corrected and distributed at the meeting. Paetzold asked what was changed. Carman said the original Children's total did not include print expenditures and the consolidated gifts and bequest line had a formula error. Carman is interested in exploring future formats for financial reports. Paetzold would like to see the FY18 financial reports. Beary said a small group will get together to look at the financials more deeply. Beary, Paetzold,

Carman, and Miller will get together and dig deeper into how to communicate future financial information in the most helpful way.

FY21 Budget Request. Rocklin had a question about the increase in staff development and wondered if this figure will get us where we want to be. Carman believes it's a step in the right direction as introducing more staff development is a change in culture. He believes adding a modest amount of money is a start. Rocklin asked if there are any library benchmarks to help determine how much per FTE should be spent. When asked about non-English language materials, Carman replied \$42,500 for non-English language materials is creating a budget as these materials were formerly paid from NOBU funds. Translation services and promotional materials will benefit from having a budgeted line as will the future. Paetzold asked how snacks help behavior. Pilkington said kids cry because they are hungry and know there is food available. Paetzold asked if the City is involved in this in a larger way. Carman said we do not currently know what monies are available for next year through existing partnerships. When we begin summer reading planning, we will know more. Rocklin asked about the \$33,000 collection increase and if we can maintain our current acquisition rate. Carman said we seek to maintain our current level of materials acquisition. Beasley appreciates the narrative format of the budget request. Carman said we can package our financials with narrative as we look at the future.

Staff Reports.

Director's Report. Carman said the new step on the Ped Mall by the west entrance to the library caused a staff injury on day one. Thereafter, a patron fell, and there have been other missteps by staff and patrons. Carman met with the City as this is a significant change and we need to work on solutions. Currently, there are two orange cones and "watch your step" signs, and we closed the west non-automatic doors. The City engineering staff will talk with the contractors. We are planning a water heater replacement as the current one is 18 years old and no longer reparable. Our Building Manager, Brad Gehrke is working on this and it should not disrupt our facilities budget. Carman will be on vacation from 10/5/19 to 10/15/19 and will have limited internet access while he is away. He attended the IUPLA meeting in Des Moines last week. For the first time, managers from the IUPLA libraries Children's departments also gathered in Des Moines. Carman presented at the first of two City Council orientations with other department heads. The second orientation will be for elected Council members and will have a different scope. After the orientation, Carman was asked about the library going fine free for all. Carman is looking forward to meeting again after the Council elections.

Departmental Reports: Adult Services. None.

Community & Access Services. None.

Development Office. It is the time of year when McCarthy's desk gets covered with donations for our Arts & Crafts Bazaar. The Community Foundation of Johnson County is fully funding a grant by Maynard and McCarthy to create a program called "Creating Readers." McCarthy noted the 21st anniversary of the Book End.

Bookmobile Report. Washington said she received another request for a Bookmobile stop at the new senior living housing complex near GreenState Credit Union on the east side of Iowa City.

Spotlight on the Collection. No comments.

Miscellaneous. No comments.

President's Report. Follow-up items will be Carman's next evaluation.

Announcements from Members. Paetzold said going to ILA has been beneficial. Carman said a small number of staff are going this year. The Nebraska location has been an impediment to attendance this year. Beasley said he's been watching Ken Burns country music documentary and was surprised to find out that Shel Silverstein wrote "A Boy Named Sue," as well as "The Giving Tree."

Committee Reports.

Foundation Members. No meeting.

Communications. None.

Disbursements.

The MasterCard expenditures for August, 2019 were reviewed. A motion to approve the disbursements for August, 2019 was made by Johnk and seconded by Forkenbrock. Motion carried 7/0.

Set Agenda Order for October Meeting.

Budget.

Ped Mall step update.

Adjournment. A motion to adjourn the meeting was made by Johnk and seconded by Washington. Motion carried 7/0. President Beary closed the meeting at 6:37 pm.

Respectfully submitted, Elyse Miller



To:

Library Board

From:

Elsworth Carman

Date:

October 23, 2019

Re:

FY21 Budget Request UPDATE

Attached find

FY2021 Budget in Brief (Board approval required)

- FY2021 Budget Request Narrative (originally shared in the September board packet)
- FY2021 Project Sheets (Materials Budget and Virtualized Server Replacement)
- FY2020 NOBU Narrative (originally shared in the August board packet)
- Library Materials Expenditures FY2015-FY2019 (corrected; originally in September Board packet)
- FY2019 Reimbursable and Gift Fund Detail (corrected; originally in September Board
- FY2019 Receipts and Expenditures by Fund (corrected; originally in September Board

Budget Timeline:

September

Review and approve budget request to be submitted to the City

October

Staff enters data into City system (Munis)

November

Director meets with City Manager, Assistant City Manager, Finance Director, and other Finance Department staff to discuss budget request

December

City Manager's FY21 budget recommendations are sent to the City Council, typically late in the month

January

City Council reviews manager's recommendations, hears presentations from department heads

March

FY21 budget approved by Council, sent to State

July

FY21 NOBU budget approved by Board

1,000 for 469360/food and beverage (summer snack supplement); 2,500 for 449280/misc services (translation services)

7.01%

53,461

20,376

18,073

22,580

17,755

4.17%

167,018

128,554

141,952

131,595

148,126

143,366

service price increase/may be affected by tariffs

5.38%

27,800

26,380

27,549

25,813

27,020

24,929

29,138

1,007

Building Repair Supplies Equip repair/maint supply

466030 to 466070

467020 469110 469190

Misc processing supply Minor Equip & Furniture

Misc Commodities

469200 to 469370

Total Supplies

18,995

0.00%

5,000

5,000

6,164

6,525

7,295

9,636

0.00%

Combined w/ 452030 in FY19

0.00%

16,670

FY21 BUDGET IN BRIEF: October 22, 2019

		FY15	FY16	FY17	FY18	FY19	FY20	FY21	Compare with	COMMENTS
		ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	BUDGET	PROPOSED	FY20 Budget	
PERSONNEL.										
411000	Permanent Full Time	2,185,292	2,224,016	2,224,016 2,364,008 2,501,612	2,501,612	2,584,540	2,827,490		0.00%	
412000	Perm Part Time	427,678	438,144	446,532	422,932	432,189	449,429		0.00%	
413000	Temporary	427,062	448,741	484,912	471,219	505,865	578,642		0:00%	
414100	Overtime	69,674	67,174	68,778	71,689	70,564	68,750	Commenced the children and the results of the commenced of the children and the commenced of the children and the children an	0.00%	
414300 & 414400	Termination	8,250	998'9	2,862	10,157		0		0.00%	
414500	Longevity	17,123	17,786	17,759	19,178	22,695	22,709		0.00%	
421100 to 424800	Benefits	957,286	937,584	937,584 1,031,511 1,075,403	1,075,403	1,142,577	1,309,868	energia (maria e escapa de escapa de estado en entre en energia de entre en entre en entre en entre en entre e	0.00%	
	Total Personnel	4,092,365	4,139,811	4,139,811 4,416,362 4,572,190	4,572,190	4,758,430	5,256,888	0	0.00%	
SUPPLIES										
452010	Office Supplies/Printing/Graphics/Paper	11,744	8,261	7,536	7,749	680'2	7,551	7,551	0.00%	
452030	Minor Equip & Furniture	8,514	12,913	13,138	0	0	0	0	0.00%	Combined w/ 469190 in FY19
452040	Sanitation Supplies	18,016	19,555	20,248	18,634	20,644	19,043	20,000	5.03%	increase in supply cost
452050	Photo Supplies	299	989	643	451	656	461	200	8.46%	service price increase
454020	Subscriptions	480	480	480	528	489	540	540	0.00%	
455110 & 455120	Misc Computer Software & hardware	45,656	48,271	36,369	42,276	38,946	38,946	40,000	2.71%	Discrepancy in Munis entry for this line; proposed amount is
463040, & 465020 463100	Sewer & Ice Control Chemicals/ Gasoline	1,645	2,149	1,563	2,376	1,641	2,466	2,466	0.00%	

2019
22
October
BRIEF:
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SUDGET
FY21 B

		FY15	FY16	FY17	FY18	FY19	FY20	FY21	Compare with	COMMENTS
		ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	BUDGET	PROPOSED	FY20 Budget	
CHARGES & SERVICES										
432030	Financial Svc / Charges	5,103	7,876	7,295	4,553	8,200	6,044	6,044	0.00%	Credit card fees.
432060 to 432080	Consultants, other	23,218	24,138	27,317	29,685	36,500	48,500	000'09	23.71%	strategic plan consultant, training/education costs; IT
435010	Data Processing	20,300	15,750	21,022	42,169	21,413	22,790	23,540	3.29%	consultants, 12,000 for climate change initiative price of data processing service increased
435055 & 446320	Maił & Delivery	40,614	44,247	54,181	43,819	56,474	52,252	52,252	0.00%	no chnge requested this year, but state-wide delivery could
435059 & 435060	Advertising/ Legal Pub	6,186	8,496	5,003	4,496	5,102	4,595	5,600	21.87%	anticipated retirements at the leadership level
436030 to 436090	Training & Education	11,283	14,839	13,713	15,627	13,000	13,000	16,900	30.00%	1,250 (436030-transportation), 1,000 (436050-registration), 650 (436080-travel meals), 1,000 (436050-lodging) for talent development and referention
438030 & 438070	Gas/Electric	115,509	105,188	107,838	128,651	114,019	137,270	137,270	0.00%	
438050 & 445330	Refuse/ Landfill / other waste disposal	2,180	1,991	1,655	2,371	1,688	2,423	2,423	0.00%	
438110 to 438130	Long Distance / Cell Phones	2,847	3,019	2,871	3,096	2,902	3,164	3,400	7.46%	increased service costs
438140	Internet	16,205	15,637	13,789	16,019	18,000	18,000	12,000	-33.33%	
442010 to 442070	Bidg. Repair & Maint	97,750	70,335	95,019	96,768	91,035	96,653	129,653	34.14%	[15,000 (442010-build repair), 6,000 (442020-structure repair), + 6,000 (442030-HVAC repair), 6,000 (442060-electric/plumbing repair) due to aging building and increased maint costs
443020	Equip Repair & Maint	2,419	2,662	3,055	3,292	2,645	5,380	5,380	0.00%	
444010 to 444120	IT Repair & Maintenance	111,800	131,390	146,419	137,840	134,335	148,515	159,900	7.67%	Includes 4000 annual maintenance on UPS; maint costs increasing
445030	Plant Care	804	839	804	828	820	847	847	0.00%	
445140	Printing	34,612	35,575	34,536	34,199	29,111	40,008	49,000	22.48%	increase cost of printing, expansion of promotional materials to include non-English languages, increase in promotional materials on Bookmobile
445250	Interlibrary Loan	45	168	287	195	293	199	5,250	2538.19%	colections services purchased ILL charges through OCLC in their data processing fund number; this is a true reflection of
445270 to 445290	Materials processing & maintenance	16,627	19,542	19,578	7,742	14,561	19,352	19,352	0.00%	experiul or experiments.
446010 & 446200 & 449055	City Chargebacks	525	682	681	972	1,560	525	525	0.00%	
446220 to 446300	Phone Chargebacks	23,599	23,682	26,483	25,087	26,772	26,772	26,772	0.00%	Awaiting City estimate.
446350	Vehicle Replace Fund	5,717	5,690	5,690	19,326	21,689	20,293	20,293	0.00%	Bookmobile replacement fund added FY18.
446360, 446370, 446380	City Vehicle Rental, Fuel, R&M	5,667	4,685	6,197	11,230	19,309	11,907	23,500	97.36%	Bookmobile added FY18; additional Bookmobile travel; fuel price increase articipated; increased Bookmobile repair costs (vehicle aging)
449030	Property Tax	16,649	1,549	0	0	0	0	0	0.00%	Now paid from rental account.
449060 & 448030	Dues, Membership, Permits, Community Events	3,646	4,134	4,152	4,389	3,647	4,600	5,500	19.57%	new perm staff ILA fees, more involvement in nath'l
449090 to 449160	Rent / Equipment	8,135	7,722	8,888	8,285	7,468	9.479	9.479	%00.0	

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		FY15	FY16	EV17	EV18	CV10	000	2000	3	
		ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	BUDGET	PROPOSED	Compare with FY20 Budget	COMMENIS
449260 to 449350	Misc / Park 'n' Read / Meals	4,872	5,091	8,560	22,744	3,447		1	4.03%	increased translation and collection agency fees
	Total Charges & Services	576,312	554,927	615,033	663,384	633,990	700,258	782,880	11.80%	
CAPITAL EXPEND										
472010	Bldg. Improvements	3,995	0	6,843	0	0	o	0	0.00%	Add t-coil hearing augmentation system to public meeting room replace his shaking in Children's Boom
474360 to 474420	Operating equipment	0	0	0	0	10,600	22,400	22,400	%00'0	Replace east side bookdrops.
475010	Furniture / Office Equip	0	0	0	0	0	18,500	18,500	%00.0	
476050 to 476130	IT hardware / software	0	13,903	0	0	0	0	0	0.00%	
	Subtotal Equip/Improve	3,995	13,903	6,843	0	10,600	40,900	40,900	0.00%	
490040	GO Bond Abatement	61,618	40,838	0	0	0	O	0	0.00%	
393190	Equip Replace Fund	62,422	62,422	62,422	62,422	62,422	62,422	62,422	%00'0	
	Subtotal Transfers	124,040	103,260	62,422	62,422	62,422	62,422	62,422	0.00%	
477020 to 477350	Library Materials	650,421	650,212	667,176	667,595	674,245	759,845	787,557	3.65%	See project sheet
477380	RFI Tags	5,875	0	6,000	0	7,000	7,000	000'L	0.00%	
	Subtotal Materials	656,296	650,212	673,176	962,595	681,245	766,845	794,557	3.61%	
	TOTAL Capital Expend	784,331	767,375	742,441	730,017	754,267	870,167	897,879	3.18%	
	TOTAL WITHOUT PERSONNEL	1,504,009	1,470,428	1,470,428 1,489,069 1,535,353	1,535,353	1,516,811	1,737,443	1,854,747	6.75%	
	TOTAL BUDGET	5,596,374	5,610,239	5,610,239 5,905,431 6,107,543	5,107,543	6,275,241	6,994,331	1,854,747	-73.48%	

FY21 Proposed Operating Budget: Significant Changes, Projects, and Highlights

Personnel

1. Since FY18, part of the Foundation's annual gift has been used to fund 16 hours a week of additional staffing in the Children's Room to support bookmobile service. The bookmobile has proved to be an effective tool in reaching underserved populations, promoting library service and the ICPL brand, and engaging the community in new ways. Requests for bookmobile service continue to increase and our ideas for using our mobile service point keep growing...we don't see any related positions being reduced in the coming years. Funding part of this position with gift money was not intended to be a long-term solution. At this point the service is going strong and it makes sense to institutionalize the additional hours by moving them into the regular personnel line. This would require an additional \$28,000 in the personnel line.

Capital Expenses/Operating Budget

- 2. Continuing education and ancillary costs (travel, registration, lodging, etc.) The community benefits greatly from the professional skills, passion, and abilities of ICPL staff. To keep staff fully engaged in the profession and their daily work, continuing education, conference attendance, and high-quality training is essential. Additionally, new library leadership aspires to increase staff readiness related to assessment and evaluation practices, which will require targeted learning opportunities. National patterns of violent acts in public spaces also highlight a need for more thorough emergency and crisis response training for all library staff. A 30% increase in continuing education and related lines (\$3,900) would afford more adequate exposure to training and education.
- 3. As the library building ages, maintenance and repair costs increase. Analysis of past repairs and current building stressors (use patterns, weather changes, etc.) call for an increase in budget lines related to general building maintenance. A \$33,000 increase in applicable budget lines is requested.
- 4. Performance fees for children's events are increasing, and programs featuring outside performers are among ICPL's biggest draws for youth, especially in the summer. Additionally, we have seen an escalation in number of attendees at these programs. To continue to offer high quality, performance-based programs that can accommodate our growing audiences, an additional \$15,000 is requested.
- 5. The ICPL Bookmobile has developed an enthusiastic following throughout the community, and a growing number of youth access library services through interaction with our mobile unit. To ensure these patrons receive similar service to that provided at the Main Library, an increase of \$2,000 is requested for promotional giveaways and printing support.

- 6. ICPL's programming continues to serve as a cornerstone of our overall service to the community, and we draw especially large crowds for events featuring outside performers and speakers. Each year we see an increase in performer costs and contracts, despite efforts to partner with other area libraries to reduce costs. Additionally, costs for program supplies continue to increase due to inflation and growth in the number of people who attend programs. In an effort to support the City's commitment to climate action change, we would prefer to purchase program supplies from sustainable and/or local sources when appropriate. These can cost more than alternatives. To continue the diversity and frequency of programming for all ages, an increase of \$15,000 is requested.
- 7. Last summer, ICPL offered snacks for youth ages 0-18 through a partnership with Iowa City Community School District. This was complimented by meal offerings at multiple other locations throughout the city. Providing snacks has lessened behavior issues in the library and provided a catalyst for staff and youth contact that helps build trust and meaningful relationships. An average of over 40 children and teens accessed these snacks every day during the summer, but the program does not cover the whole summer. To fill the "gaps" in the snack schedule, \$1,000 is requested to supplement the program.
- 8. IT consultant fees and software/hardware repair and maintenance costs are rising, and in an effort to keep existing equipment functional and updated, staff need resources. An increase of \$19,000 is requested for related lines. Removed 10/23/20.
- 9. ICPL staff is proud to be offering more informational and programmatic materials in non-English languages. To continue meeting this community need, an increase of \$2,500 is requested.

Please see Project Sheets (in packet) for details of two additional requests: Replace virtualized server environment equipment and materials budget increase.

City CIP Budget Request

10. No new CIP requests are being submitted. Carpet and Furnishings Replacement, Second Floor is scheduled to be completed in FY22.

FY21 Budget Proposal

Project Sheet: Materials Budget (Collection Services—Anne Mangano)

Description:

An increase to the materials budget will support the Iowa City Public Library's ability to meet the diverse needs and interests of the community through its collection.

Need:

The lowa City Public Library's mission is to connect people of all ages with information, engage them with the world of ideas and with each other, and enrich the community by supporting learning, promoting literacy, and encouraging creativity. To meet this mission, the Library is committed to providing a collection that best serves the community's needs and interests.

Libraries are not immune to price increases in the publishing marketplace. On September 1, 2019, a fifteen percent tariff was placed on printed materials from China, including hardback and paperback books, as well as magazines, dictionaries, and encyclopedias. Tariffs on children's books take effect later in the year, on December 15th. A number of publishers have their production lines in China; almost all children's books are printed there. Tariffs will lead to higher book pricing. Although publishers are quoting an increase of a dollar or two per book, the library purchases 24,000 print books a year. This pricing change will impact our ability to keep up with public demand and interests without an increase to the materials budget.

Physical books are not the only format to see price increases. Publishers have changed the pricing structure for eBooks and digital audiobooks sold to libraries to increase wait times and diminish availability for library users. Some publishers have increased the price of an eBook by \$20, making the average price of an eBook \$60-\$80 per unit. Publishers also impose meters on ownership of a digital title. For most eBooks and some digital audiobooks, we have to repurchase the content after two years or a certain number of uses. At the same time, patron use of this collection continues to climb with checkouts increasing by 20% for eBooks and 34% for audiobooks from last year alone.

A five percent increase will cover some of the anticipated price increases on printed books and new lending models for eBooks and digital audiobooks. The requested FY21 materials budget will support a strong collection and better access to materials in the library building, the bookmobile, and online.

Items to be funded:

Fund number:	Item:	Amount:
477020-477250	Library materials	An increase of
		\$33,712

Description of ongoing costs:

This will be an ongoing addition to the materials budget.

FY21 Budget Proposal Project Sheet: Virtual Server

Description: Replace Virtualized Server Environment Equipment

Relation to values:

The library maintains servers dedicated to supporting of staff and patrons including library-specific software including our Integrated Library System and Public Access Catalog as well as other standard business needs including print, file, directory, authentication and DNS. Virtualized servers offer greater flexibility, development environments and ease of maintenance.

Need:

Servers, Storage, Switches, VM Software licenses.

Items to be funded:

Fund number:	Item:	Amount:
10550800/476050	Virtual Server Equipment	\$70,000
10550800/432060	Installation and Configuration	\$10,000
10550800/444080	Annual Software Licensing	\$4,000
10550800/444100	Extended Hardware Maintenance (to extend to 5 yrs)	\$10,000

Description of ongoing costs:

10550140/444080	Software Licensing	\$4,000



TO: Library Board

FROM: Elsworth Carman, Director

DATE: August 15, 2019

RE: FY20 NOBU/Direct State Aid Budget

Each July or August the Board approves expenditures for the coming year from non-operating funds budget accounts (referred to as N-O-BUdget). These funds are Board controlled and carry over a balance from one year to the next, unlike the operating budget. The two largest sources of income for NOBU are undesignated gift money, including the annual unrestricted payment from the Friends Foundation, which will be \$117,500.00 in FY20, and undesignated pass through gifts. Another significant source of revenue is state funding, which was \$69,584 in FY19. Additional revenue sources include interest income, earned income beyond expenses (sales accounts, lost and paid library materials, and reimbursables). These accounts are shown specifically in the end of the year financial statements.

Income is generally accumulated one year and spent the next, although the requirements of some parts of state funding call for expenditure in the year received. Foundation funds may also be spent in the year received, as may funds allocated for library collections. The City will not have finalized their FY19 reporting before your meeting, but it is safe to estimate a balance of at least \$200,000. The budget can be amended at any time.

The Library Board authorizes expenditures from these funds when the budget is approved for submittal to the City, and the preliminary budget is then amended early in the fiscal year when we know what the fund balances are and have more information on project related expenses. There are ongoing expenses as well as project-related one-time expenses.

Ongoing/Annual Expenses, \$128,000

Personnel, Development Office: Historically, a permanent, half-time position in the Development Office (DO) has been funded through Open Access state funds. This position allows the DO to lead efforts in fundraising, discarded and donated book selling, grant writing, and solicitation of support for Summer Reading program incentives.

FY20 NOBU Budget: \$34,000

Personnel, Children's Room: During discussion of staffing needs for the bookmobile, the Board agreed if the City approved an additional full-time position be funded through tax sources, part of the Foundation's annual gift would be used to support 16 hours per week of additional staffing in the Children's Room to support bookmobile service. A part-time position in the Children's Room was transitioned to full-time in February of FY18. Gift funds will be needed to keep this staffing level. FY20 budget reflects 40% of the position's expenses (wages and benefits).

FY20 NOBU Budget: \$28,000

lowa City Book Festival: The Library donates space, furnishings, and equipment (phones, computers, etc.) to support the non-profit lowa City UNESCO City of Literature. We share many common goals and the nonprofit receives funding from the City, in addition to other sources. The Library also, specifically, supports the lowa City Book Festival because of the many literary events it hosts that align with our mission, but we could not support on our own.

FY20 NOBU Budget: \$3,000

Collection Support: Non-operating funds are used to support collection needs that cannot be met through the City's allocated budget.

FY20 NOBU Budget: \$40,000

Third Issue of the Window: Since FY16, we have used gift funding to support a third edition of the widely distributed printed library newsletter. In the past, the Library's newsletter was distributed to all lowa City residents three times each year. In order to reduce expenses, one of the issues was eliminated several years ago. A recent user survey confirmed the newsletter is a valuable and effective tool that keeps people informed about what is going on at the Library. The Board has continued to approve this expense from NOBU funds. The third Window will be sent in December and will also serve as the Foundation's annual report and appeal.

FY20 NOBU Budget: \$9,000

Library programming Related to an Enhanced Climate Action Culture: The City of Iowa City has adopted a new initiative focused on climate change awareness and climate action culture. ICPL staff is excited to take on the challenge of increasing our public-facing programming related to climate change awareness and climate action. Additional funding will allow both adult and children's programming to be developed to initiate and sustain conversation and action around these issues.

FY20 NOBU Budget: \$10,000

LibCon Support: ICPL's second annual LibCon was successful in drawing guests from across the state, including many individuals and families who had never been to our facility before. Additional support would allow us to advertise more widely and engage participants of all ages in creative play and learning.

FY20 NOBU Budget: \$4,000

Infrequent Operational/Stewardship Expenses, \$17,000

Strategic Plan Facilitator: Historically, ICPL has utilized a strategic plan to orient and direct agency work. The current five-year strategic plan will end in June 2020. Working with a skilled, library focused facilitator will allow the library to build on current success and move forward in an impactful way as we develop and implement a new five-year plan.

FY20 NOBU Budget: \$12,000

Art Appraisal, Hazel Westgate Collection: ICPL recently completed a reframing and preservation project to protect and enhance the Hazel Westgate Collection. A full, professional appraisal of this collection should be the next step in preserving this community resource. Following the successful completion of this appraisal project, an appraisal of the entire ICPL art collection will be considered as a FY21 initiative. FY20 NOBU Budget: \$5,000

Facilities Enhancements, \$57,100

As the building ages, opportunities for enhancing and improving the physical library experience of patrons and staff emerge. Repairs are needed in the Children's Room to address worn and damaged shelving, furniture throughout the building needs upholstery work or replacement, and outdoor signage needs to be replaced. In an effort to be as accessible and inclusive as possible, the Administrative area needs a power-assist door opener installed, and the second floor needs a water-bottle filling station. After a summer of Ped Mall construction, the lobby and magazine area need a deep cleaning (including dusting/cleaning the hanging art mobile) to match the maintenance standards of the rest of the building. All baby changing stations need to be replaced to ensure they are safe and in functioning condition, and if possible, adding an adult-sized changing station would be an asset for the community. Additionally, in preparation for the flooring update project currently scheduled for FY22, it is an ideal time to have second floor staff workspaces assessed for modernization and reconfiguration. FY20 NOBU Budget: \$57,100

Technology Projects, \$15,600

Continuing to build on ICPL's accessibility improvements, a modern hearing augmentation system is needed in Meeting Room A to ensure all patrons can engage in library programs and events. Additional public meeting spaces (Story Time Room and Room D) will also be assessed for compatibility with the new system. FY20 NOBU Budget: \$10,000

SIP2 Licenses are needed for complete integration of the self-check machines with Sierra. In addition to ensuring we have the ability to capture all necessary data from our current self-checks, these licenses will provide the option of moving forward with an "auto renewal" feature without compromising the clarity of our circulation statistics. After the initial year, costs are estimated to be \$600 annually, which could be incorporated into the IT budget.

FY20 NOBU Budget: \$5,600

Total FY20 NOBU Budget: \$217,700



Library Materials Expenditures FY2015 to FY2019

	FY2015		FY2016	91	FY2017	17	FY2018		FY2019	თ
	\$ Spent	%	\$ Spent	%	\$ Spent	%	\$ Spent	%	\$ Spent	%
Adult Print										
Books	210,496	29.4%	216,341	30.5%	245,442	33.7%	221,560 3	31 3%	215 674	30 3%
Standing Orders	8,636	1.2%	0	0.0%	3,612	0.5%	3	0.5%	3.958	200
Serials	18,873	2.6%	18,986	2.7%	16,598	2.3%		2.2%	14,178	%0.0
Total Print	238,005	33.3%	235,327	33.2%	265,652	36.4%	240,816 3	34.1%	233,810	32.8%
Adult Electronic										
e-Reference	93,995	13.1%	102,484	14.5%	95,375	13.1%	97.736 1	13.8%	80.025	11 2%
e-Books	67,749	9.5%	64,564	9.1%	70,614	9.7%		9.3%	74,354	10.4%
e-Serials	10,752	1.5%	12,766	1.8%	6,564	%6.0	7,868	1.1%	7,389	1.0%
e-Audio	42,070	5.9%	47,535	%2'9	47,298	6.5%	62,444	%8.8	68,644	9.6%
e-Movies							1,930	0.3%	18,030	2.5%
e-Music	8,600	1.2%	6,055	%6.0	450	0.1%	1,050	0.1%	900	0.1%
Total Electronic	223,166 31.2%	2%	233,404	32.9%	220,301	30.2%	236,563 3	33.5%	249,342	35.0%
Adult Audiovisual										
Music CD's	17,960	2.5%	14,373	2.0%	11.121	1.5%	9,440	1 3%	8 873	1 2%
Spoken Word - CD's	26,106	3.7%	28,944	4.1%	25,076	3.4%		2.8%	13,178	1.9%
Art	4,544	%9.0	4,735	0.7%	1,747	0.2%		%9.0	4,969	0.7%
DVD	62,329	9.1%	55,920	7.9%	61,477	8.4%	54,694	7.7%	54,857	7.7%
Gaming	6,953	1.0%	7,935	1.1%	5,517	0.8%	6,501	%6:0	6,790	1.0%
Equipment	1,066	0.1%	7,992	1.1%	4,240	%9.0	6,527	0.9%	6,849	1.0%
Total AV	121,958	17.1%	119,899	16.9%	109,178	15.0%	101,596 1	14.4%	95,516	13.4%
TOTAL ADULT	583,129	81.5%	588,630	83.1%	595,131	81.7%	578,975 8	81.9%	578,668	81.3%

•	FY2015		FY2016	91	FY2017	.7	FY2018	FY2019	19
	\$ Spent	%	\$ Spent	%	\$ Spent	%	\$ Spent 9	% \$ Spent	%
Children's Print									
Books	84,791	11.9%	92,254	13.0%	102,666	14.1%	94,510 13.4%	4 102,273	14.4%
Serials	822	0.1%	712	0.1%	572	0.1%			
Total Print	85,613	12.0%	95,966	13.1%	103,238	14.2%	95,110 13.4%	6 102,882	14.4%
Children's Electronics									
e-Reference	4,134	%9.0	599	0.1%	943	0.1%	2.203 0.3%	2.098	%8.0
e-Books	2,900	1.1%	7,102	1.0%	6,200	0.9%			
e-Audio	2,512	0.4%	2,682	0.4%	2,268	0.3%	3,338 0.5%		
e-Serials							536 0.1%	398	0.1%
e-Misc (Apps)	467	0.1%	160	%0.0	54	%0.0	218 0.0%		
Total Electronic	15,013	2.1%	10,543	1.5%	9,465	1.3%	13,065 1.8%	6 12,371	1.7%
Children's Audiovisual									
Music	1,591	0.2%	463	0.1%	806	0.1%	1.115 0.2%	990	0.1%
Spoken Word - CDs and	5,482	0.8%	3,681	0.5%	2,820	0.4%		4	_
DVD	14,908	2.1%	8,921	1.3%	12,308	1.7%	11,943 1.7%		1.2%
Toys & Discovery Kits	7,813	1.1%	2,188	0.3%	4,192	%9.0	3,411 0.5%	, 2,942	0.4%
Multimedia/Gaming	1,628	0.2%	1,161	0.5%	806	0.1%	741 0.1%	, 1,263	0.2%
Total AV	31,422	4.4%	16,414	2.3%	21,034	2.9%	20,009 2.8%	5 18,088	2.5%
TOTAL CHILDREN'S	132,048	18.5%	119,923	16.9%	133,737	18.3%	128,184 18.1%	133,341	18.7%
Operating Budget	650,421	%6.06	650,212	91.8%	661,010	90.7%	667,595 94.4%	674,180	94.7%
Endowment and Gifts	64,756	9.1%	58,341	8.2%	67,858	9.3%	39,564 5.6%	39,188	5.5%
Special Funds								1500	0.2%
GRAND TOTAL	715,177 100%	%(708,553	100%	728,868	100%	707,159 100%	712,009	100.0%



FY2019 Reimbursable and Gift Fund Detail

Source/Account	Reimburse	Designated Gifts	Undesignated Gifts	Children's Materials	Adult
Source, Account	Kelliburse	dits	Gires	iviateriais	Materials
	10550410	10550420	10550430	10550510	10550520
Beginning Balance	\$56,431	¢27.497	¢49C 240	617.227	624.26
Deginning balance	\$30,451	\$37,487	\$486,249	\$17,227	\$31,264
RECEIPTS					
Tax Dollars					
Iowa City					
County Contract					
Other City Contracts	(9)30				
State/Federal	133				
Fines/Fees	#9				
Sales					
Interest					
Reimbursements (Incl Taxes)	\$5,203		\$149,930	\$14,716	\$16,192
Gifts / Grants		\$2,644			
Misc (Includes Bldg Rent)	99				
Transfers In					
Total	\$61,634	\$40,131	\$636,179	\$31,943	\$47,456
EXPENDITURES	A Land Community				
Personnel			\$27,974		
Commodities	\$16	\$19,389	\$2,747		
Services & Charges	\$7,197	\$8,915	\$8,154	\$5,000	
Capital Outlay					
RFID Tags					
Bldg/Furn/Equip			\$6,071		
Library Materials	\$2,638		1 - 7 - 1 -	\$10,092	\$38,062
Non ICPL Library materials				,,	7.50,552
Transfers Out	ne				
Bond Abatement					
Total	\$9,851	\$28,304	\$44,946	\$15,092	\$38,062
Ending Balance	\$51,783	\$11,827	\$591,233	\$16,851	\$9,394
	+01,.00	711,021	7771,233	710,001	Ş3,334



FY2019 Receipts and Expenditures by Fund

	City					Library Boa	Library Board Controlled Funds	spun			
	Operating	Interest	Enterprise	Lost &	Open	Direct	Gifts &	Development	ie		Farinment
Source/Account	Budget 10550110 to	Account	Fund	Damaged	Access	State Aid	Bequests	Office	Fund		Replacement
	10550220	10550310	10550320	10550330	10550340	10550350	10550520	10550600	10000000	Total	Reserve
Beginning Balance	0\$	\$29,705	\$71,683	\$91,159	\$77,235	\$1,031	\$629,126	-\$3,976	\$2,538	\$898,501	\$231,975
RECEIPTS											
Tax Dollars											
lowa City	\$4,336,117									\$4.336.117	\$62,422
lowa City Library Levy	\$976,555									\$976,555	1 (1)
County Contract	\$469,430								\$3,566	\$472,996	
Other City Contracts	\$69,430									\$69,430	
State/Federal					\$48,240	\$21,344				\$69,584	
Fines/Fees	\$135,183			\$15,016						\$150,199	
Sales	\$2,340		\$16,496							\$18,836	
Interest		\$8,857					\$26,302			\$8,857	
Reimbursements (Incl Taxes)	\$12,458						\$6,915			\$19,373	
GIRS / Grants							\$149,672	\$112,776		\$262,448	
Transfers In	000,054									\$30,000	
Total	\$6,031,513	\$38,562	\$88,179	\$106,175	\$125.475	\$22.375	\$812.015	\$108 800	\$6.104	\$7 217 806	¢204 207
EXPENDITURES								000000	ימל מל	060/715/16	165,4625
Personnel	\$4 6ED DEE				1 1						
Commodities	\$117,228		¢3 880		/TC'C7¢		\$21,974	\$118,310		\$4,832,566	
Services & Charges	\$516,711		\$5,330	\$6,213	\$11,880		\$7,854	/#T¢		\$130,372	\$919
Capital Outlay RFID Tags											
Bldg/Furn/Equip										\$0	
Library Materials	\$674,187						\$48,153			\$722,340	
Non ICPL Library materials									\$4,358	\$4,358	
ransters Out	\$62,422									\$62,422	
lotai	\$6,031,513	\$0	\$9,210	\$6,213	\$37,197	\$0	\$93,098	\$118,457	\$4,358	\$6,288,166	\$919
Ending Balance	0\$	\$68,267	\$150,652	\$191,121	\$165,513	\$23,406	\$718,917	-\$13,633	\$4,284	\$1,308,527	\$293.478
									1	1	- fands

Staffing

I am delighted to announce that the Children's Department is finally fully staffed! We have welcomed three new staff members in the last month.

First, we have welcomed our new Intern, Lauren Claeys. Lauren is in her first year at the University of Iowa's School of Library Science.

Anne Wilmoth was promoted to Children's Librarian, replacing Morgan Reeves who left in June. Anne started in the Children's Department as our Intern in the fall of 2016.

And finally taking Anne's place as our new Children's Assistant, is Becky Dannenberg. Becky began working as a Page in CAS last fall and was currently a Library Assistant in CAS.

All three are a great addition to our staff!

Professional Development

I was accepted to the lowa City Area Chamber's Community Leadership Program in August and have had two full days of training with this impactful program. I look forward to this coming year with many local colleagues learning more about the Iowa City community and our impact.

Several staff attended the Child Care Summit hosted by the Iowa City Chamber in collaboration with the Iowa Women's Foundation, Iowa City Area Development and Johnson County Social Services. The summit, consisting of child care providers, local elected officials and candidates, and citizens looking to voice their concerns. In the end they are part of a continuing discussion that will led to possible solutions in our



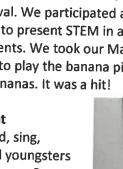


Programs

We have had a busy fall with some very exciting programs. Tween Pizza and Panels and our Tween Terrarium programs were big hits! Our Family Night Mural Walk was attended by a crowd of over 50.

JoCo STEM Festival

Library Assistant Paul Bethke and I attended the Johnson County STEM Festival. We participated along with 50 other organizations to present STEM in a fun way to over 1100 local students. We took our Makey Makey sets and taught kids to play the banana piano using Scratch Coding and bananas. It was a hit!





UAY Young Women's Retreat

I was happy to drop in to read, sing, dance, and draw with several youngsters at United Action for Youths Young Parent Retreat while their parents participated in a day of creative writing, yoga, exploring healthy relationships and learning more about parental issues.



AIM Card Update

The program has not started after a delay from the school district. Data is now coming in from the district and we are in the testing phase with our systems and the student's ID numbers.

Collection Services Department Report

Prepared for the October 24, 2019 Meeting of the Iowa City Public Library Board of Trustees Anne Mangano, Collection Services Coordinator

Engaging our Patrons with the Collection

Reader's advisory is a central service at the lowa City Public Library and promoting our collection is a team effort, involving all departments from IT to Community and Access Services. We want to engage lowa City readers with books (and music and movies) that we love. We work hard to create and maintain a quality collection and reader's advisory allows us to connect our patrons with these materials. To reach different audiences, we promote the collection using a variety of approaches.

Staff Picks Website

Our Staff Picks site brings readers advisory to our virtual branch. Through the site, we share our

collection with the public in a way that is visually appealing, recommend individual titles, create lists of items on a common theme, and individualize staff with an "about me" section, complete with reading interests. Find out what our staff is reading at icpl.org/picks. Our website also includes a new items list refreshed weekly right on the front page of the site.

Favorite Titles from the 1897 ICPL Collection by Heidi L.



Library Displays

From face-out shelving to thematic displays to a table filled with popular titles, staff put up displays throughout the library to showcase our collection. One benefit to judging books by covers is that if we put books face-out, they catch patrons' eyes and are checked out. Displays this month include spooky stories, new jFiction, true crime, and craft books advertising our upcoming craft bazaar. One of our patrons' favorites is our staff picks display, where a staff member has a dedicated space of a kiosk to put books out they like. Our new and recently



returned shelves also serve as a type of display, highlighting what is new and what other people in the community have recently read.

Spotlight on the Collection Newspaper Articles

Every month, the Board packet includes two "Spotlight on the Collection" reports from our staff, focusing on an area of our collection. These articles are written for *The Gazette* (monthly) and the *Press-Citizen* (twice a month). Each month we choose a different topic from great new fiction to living greener to how to start running. The point of the article is to promote new titles and other offerings at ICPL hopefully hitting an audience that isn't currently using the facility and promoting the variety of what is on our shelves. Our public services staff comment that newspaper readers visit the Library asking about the titles recommended in these articles.

Shelf Talk: New Library Collections Email Newsletter

This monthly eNewsletter highlights different collections and individual items. It is a way to engage our patrons about what is new, what we love, and what are tried and true favorites from books to databases. The September edition discussed the Markus



Zusak reading, our Discovery Kits, and the American Library Association's #eBooksForAll campaign, urging readers to sign a petition requesting that Macmillan rescind its decision to place an embargo and other limitations on library eBooks. Look for *Shelf Talk* the fourth Thursday of every month. To read our newsletter and subscribe, go to https://www.icpl.org/about/news and click on the link *Email Newsletters*.

Social Media

Encompassing all of the other methods we promote the collection, our public relations team uses Facebook, Instagram, and Twitter to connect our patrons with information about the collection. They share profiles and lists from our Staff Picks page, they link to our blog posts and newspaper articles, and they post pictures of our shelves and displays. They also recommend titles that are timely, like our pizza cookbooks for National Pizza Month.

We are working to get the Library's collection in front of people regardless if they are standing in front of one of our shelves or scrolling through their Instagram feed. From booklists to photos to news articles, our collection promotion celebrates the joy of reading.



INFORMATION TECHNOLOGY REPORT TO LIBRARY BOARD (October, 2019) Brent Palmer, IT Coordinator

Virtual Branch Changes

For the past several years, our website included a separate "blog" site (blog.icpl.org) that featured a variety of posts from staff. This month we finished the last piece of a multiyear virtual branch project by integrating these posts into our main site in three different ways. Reader's advisory posts migrated into our staff pick area which makes them easier for staff to maintain. Information that is more ephemeral is now called "News." These posts can now be better managed so that the information in them doesn't become out-of-date. Reference-related posts will be moved into a Q & A format in the near future.

While not the end of development, this was the last subsite we wanted to incorporate into the rest of our website. Having all of our subsites pulled together under one platform makes it easier for us to maintain but allows us to link similar content and make it easier for patrons to find information they're interested in. Most of the features remain the same, but a couple of the new features include new categories which narrow down the previous tagging system and an archive feature that will allow us to point to updated information when blog posts' information is out-of-date. The next step in this project is creating a related reference guide which will allow us to take frequently sought reference articles into a Q&A guide that we can keep updated with common Library how-tos.

Library Security Camera System

The IT department is currently working on replacing the last of our older analog security cameras with newer digital ones. It might be useful to have a little background on our use of security cameras at the Library. The system is used for identifying people related to, or documenting events for, conduct issues. It is also used to verify patrons' claims that they never checked out materials. Some of the events that we routinely document are physical altercations between patrons, minor assaults, use of a stolen card or theft of patron property or library materials.

Access

A handful people on staff have regular access to the video server. The cameras are not monitored in real time. The system is accessed when we have requests from staff for images (usually related to some conduct issue). The lowa City Police Department also has access to our cameras.

Coverage

The Library is too large to effectively cover all parts of the building. But a majority of the conduct issues occur in specific areas. We don't currently have any outside cameras. But part of the City's ongoing Ped Mall project includes adding video to cover much of the area. Several cameras will be near our entrances and in our alley that we will eventually have access to. Video from security cameras is kept for varying lengths of time depending on the location. For example, video from self-checks is kept the longest to aid in legal investigations as described above.

Privacy

Presence in the Library is not considered to be private information. However, the use of library materials is protected by state law, so the video system should not be used to document what resources a patron is using. The public may request to obtain video of public areas and may incur a charge if it requires significant staff time to produce.

Development Office Report

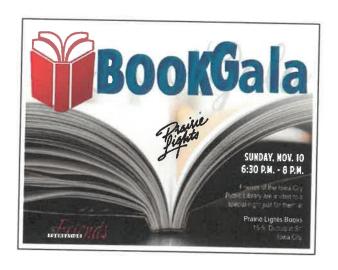
Prepared for the Board of Trustees lowa City Public Library by Patty McCarthy, Director of Development October 24, 2019

You're Invited on November 10

Prairie Lights Books will be even more special on Sunday, November 10th when it reopens at 6:30pm for a magical 90 minutes just for friends of the Iowa City Public Library.

Join us to shop, visit with four local authors, and enjoy refreshments during the 26th (!!) annual Book Gala benefit hosted by Prairie Lights Books for the ICPL Friends Foundation.

Invitations are in the mail and you are welcome to bring guests who are potential new library friends! Hope to see you there.



Thank You MidWestOne Bank

Our generous community donated more than 500 books and DVDs during the MidWestOne Bank collection drive for the Book End last month.

Everyone is welcome to shop the store on the second floor of the ICPL for those high quality fiction, non-fiction, and children's books and movies at bargain prices.

The Book End is staffed by volunteers during these hours:

- Monday-Thursday 10:30am-7pm
- Friday 10:30am-5:30pm
- Saturday 11am-4pm
- Sunday 1-4pm



Are you interested in becoming a Book End volunteer to help sell gently read books and more to raise funds for the library? The first step is to complete and turn in a library <u>Volunteer Application</u> and indicate you are interested in joining the Book End team. We'd look forward to welcoming you!

Support ICPL on November 13, Great Give Day

The first-ever Johnson County Great Give Day will be on Wednesday, November 13 from 12am-11:59pm hosted by the Community Foundation of Johnson County.

All money donated that day to Johnson County nonprofits like the Iowa City Public Library Friends Foundation will be passed on to them without any fees. And the Community Foundation will offer a matching gift. Please consider giving to the ICPL Friends Foundation through the Community Foundation (www.CFJC.org) on November 13 for a fabulous first Great Give Day. Thank you!

Make weeknight cooking easy-peasy with the Iowa City Public Library Anne Mangano, Collection Services Coordinator, Iowa City Public Library

Do you love to cook? Do you enjoy putting together a great meal? Do you take satisfaction in sharing your cooking with friends and family? Do you still feel that way on a Tuesday night? We're here to help. Weeknights do not mean you have to stress about cooking and it doesn't mean you have to sacrifice quality or flavor. The lowa City Public Library's cookbook section has a lot of great strategies on tackling the weeknight meal.

Why not cut down on the ingredients? Jamie Oliver's "5 Ingredients: Quick and Easy Food" has really simplified my cooking. More importantly, it has simplified my shopping list. Each week, I pick five recipes, buy the ingredients, and get cooking. Most of the recipes take 30 minutes or less. With this book, less does indeed mean more; these recipes have a lot of flavor. Take advantage of fall with recipes like Harissa Squash Salad and Comforting Sausage Bake. Less ingredients means less chopping and that means more time for you to enjoy the eating part. For other short ingredient lists try "Six ingredients with Six Sisters' Stuff, Stuart O'Keeffe's" The Quick Six Fix," and Yotam Ottolenghi's "Simple."

Grab your sheet pan and make it a one-dish meal. America's Test Kitchen "One-Pan Wonders" contains recipes where you can throw all the ingredients onto a pan or into a pot and let it cook with just a few stirs and flips. No multiple burners. No timed steps. Just easy. Best of all, clean-up is a breeze with only one dish to wash. Try Unstuffed Shells with Butternut Squash and Leeks or Lemon-Thyme Roasted Chicken with Ratatouille. Give other one-dish cooking titles a try, such as Anne Byrn's "Skillet Love," Marge Perry's "Hero Dinners," and Diana Henry's "From the Oven to the Table."

Perhaps you need to delegate the cooking to an electric pressure cooker? Just plug it in, push a button, and you are good to go! Well, you might have to do some chopping. If you love flavor and variety, try Melissa Clark's "Dinner in an Instant." Her recipes are uncomplicated—perfect for a weeknight—and you'll be proud of every recipe you cook. For some comforting choices for chilly fall nights, try Chicken and Dumplings or Tangerine Carrots with Ricotta, Chives, and Walnuts. ICPL has a number of new pressure-cooking cookbooks, including "Madhur Jaffrey's Instantly Indian Cookbook," "Martha Stewart's Pressure Cooker," and "Keto Cooking with Your Instant Pot."

Weeknight cooking doesn't have to be chore. You just need the right recipes! Try these and other ways to simplify your cooking at the lowa City Public Library. Have other meal-prep needs? We have a cookbook for you and more at catalog.icpl.org.

By Brent Palmer, Information Technology Coordinator at the Iowa City Public Library

The lowa City Council declared a climate crisis on August 6, which called for "immediate and accelerated action" to decrease emissions community-wide. But as citizens, how do we begin? It can be overwhelming figuring out what our role is in addressing this problem.

For some people, it helps to make it personal, either by figuring out what kind of information that you personally respond to or how climate change intersects with your existing interests. Some of us like hard facts while others want more of a narrative. The Iowa City Public Library is a great place to begin or to continue your journey of becoming knowledgeable about climate change issues. For starters, "The Rough Guide to Climate Change" is a basic primer for understanding the symptoms, science and solutions for the problem. For regular, newsworthy developments, *The New York Times* online section titled "Climate & Environment" is an amazing resource; lowa City residents can read *The New York Times* on a computer or any mobile device for free.

ICPL has a wide array of resources in different formats to explore. "Ice: Portraits of Vanishing Glaciers," features beautiful photographs from the Extreme Ice Survey, a delight for the visually-inclined. For those who prefer to listen, we have many audio books such as Naomi Klein's "This Changes Everything," which digs into the economic aspects of climate change. Our recently added streaming video service, Kanopy, has many films pertaining to climate change from a variety of perspectives. For example, "1.5 Stay Alive: Climate Change and Caribbean Music" is part musical and part factual. In it, popular Caribbean musicians express their experiences with rising seas by composing and performing songs about climate change and their visions of how to confront it. "Thule Tuvalu: Investigating Climate Change" draws a line between Thule, Greenland and a remote Pacific Island nation to show how indigenous peoples around the globe are being forced to abandon their traditional way of life as they move towards an unknown future.

There are many different facets to the problem of climate change, which will affect us in many different ways. The library has non-fiction resources that touch on any aspect that you might be personally interested in, such as diet, economics, or gardening. Examples include "Diet for a Changing Climate: Food for Thought," "The Climate Conscious Gardener," and "Climate Shock: the Economic Consequences of a Hotter Planet."

There are two books I'd like to highlight that are about bringing climate change closer to home. One is "Ground Truth: a Guide to Tracking Climate Change at Home" which focuses on phenology, the study of cyclic and seasonal natural phenomena. This book encourages us to become mindful of the changing environment right outside our door. Another is "A Sugar Creek Chronicle" by local ecologist Cornelia Mutel, who similarly ties her own with journal entries that follow changes she notices around her. Whether you are looking for science or local narrative, the library should have something that will engage you.

Iowa City Public Library "Lobby Stop" program brings the books to retirement communities

መ dailyiowan.com/2019/10/09/iowa-city-public-library-lobby-stop-program-brings-the-books-to-retirement-communities

The Lobby Stop program brings books, magazines, and other materials to four retirement homes in the lowa City area.



Hannah Kinson

The lowa City Public Library is seen on Monday, September 16, 2019. The new energy kits available at the library are encouraging efforts towards an energy-efficient home. (Hannah Kinson/The Daily Iowan)

Rylee Wilson, News Reporter October 9, 2019

The lowa City Public Library's bookmobile program brings books to the community — but when retirement-home residents struggled to make it to the bookmobile in the parking lot, the library brought books to their lobbies.

The lowa City Public Library Lobby Stop program brings a mobile library of books, magazines, and more to residents of four retirement homes across the lowa City area.

Heidi Kuchta, an outreach assistant for the library, said the idea for lobby stops originated when the staff realized not all residents could access the library's bookmobile stops.

"Some retirement homes we were serving with the bookmobile — the less mobile residents were unable to make it to the bookmobile on time, or with a winter storm, they just weren't willing to leave the front doors," she said.

RELATED: Library offers summer reading program in 6 languages to increase accessibility

On Wednesdays, Kuchta brings materials that retirement home residents specifically request, along with large-print books and popular titles, she said.

Kuchta visits Legacy Retirement Community, Bickford Senior Living, Walden Place, and Emerson Point retirement communities.

Leah Colbert, life-enrichment coordinator for Bickford Senior Living, said a familiar program such as the lobby stop can be a comforting resource for people living with dementia. She said she has seen residents with no interest in the bookmobile stop use the lobby-stop program.

"Bringing it inside takes a lot of the unknown out of it — especially for our residents with dementia," she said. "An unfamiliar face or place may overwhelm them"

Kara Logsden, the library's community and access services coordinator, said the lobby brings the feeling of a community fostered inside a library into retirement homes.

"We're seeing that the use of lobby stops is growing, as people find out about it, as people create a rapport with our staff. They really look forward to lobby stops," Logsden said. "What we see is some people, they don't always come to the library for the materials. They come to the library because we're a community center."

Kuchta said her programs typically draw five to eight regulars, and other residents drop by occasionally.

"Lately, I've seen a lot more people who I've never seen before who are getting new cards and might be new to the area or recently moved into that retirement home, so it's good to see some growth there," she said.

RELATED: lowa City Public Library hosted a mural walk to showcase some of the area's newest artwork

Kuchta said lowa City retirement homes often draw residents who are not from the lowa City area and are searching for health-care and social services. Providing a sense of community for these residents can be helpful, she said.

"We have a lot of great retirement services for people — I didn't realize this going into this library work. There are a lot of people in retirement homes in lowa City who aren't from lowa City," she said.

Colbert said the lobby-stop program helps engage residents with magazines and books, even if it's only for a short while.

"Even if they don't end up checking it out it's something that engages them in the moment," Colbert said. "That's a big thing with dementia. They don't remember past or future moments. Focusing on their happiness in the present moment is a big thing that the lobby stop helps with."

About the Writer



Agenda Item 5E-2

Rylee Wilson, News Reporter

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Rylee Wilson is a news reporter and digital producer at The Daily Iowan. She is a sophomore...

Iowa City Public Library hosted a mural walk to showcase some of the area's newest artwork

🧓 dailyiowan.com/2019/10/07/iowa-city-public-library-hosted-a-mural-walk-to-showcase-some-of-the-areas-newest-artwork

Downtown lowa City Director Thomas Agran led a crowd of over 50 people around downtown lowa City on a mural walk, showing that art can be beautiful, public, and easily attainable.



Raquele Decker

The Raccoon and the Firefly in the alley beside US Bank in Downtown Iowa City on October 7, 2019. (Raquele Decker/The Daily Iowan)

Austin J. Yerington, Arts Reporter October 7, 2019

lowa City is home to many colorful street art, ranging from massive to small. With all types of diverse murals, the lowa City Public Library hosted an event Monday evening to show off the newest additions to the downtown area.

The event was guided by Iowa City Downtown Director of Public Art and muralist, Thomas Agran.

"Murals are very democratic, anyone can walk downtown and enjoy them," Agran said. "I think they add a sense of dynamism and vitality, murals can go up in a weekend, or a week, and suddenly, a space can look totally different."



The Sports Page art piece in the alley beside US Bank in Downtown Iowa City on October 7, 2019. (Raquele Decker/The Daily Iowan)

"Postcard" by Thomas Agran

Agran painted this mural to show aspects of lowa City that many residents know well. The way each letter shows off iconic landmarks, and beloved businesses makes for an lowa City cultural potluck of mural. This can be found in the alley between ICPL and Critical Hit Games.

"Próximamente; Reina Del Oceano Interior" by Nick Meister

This massive mural was designed to work around the electrical box and gas pipes sitting in the middle of the building wall. Meister dreamed up the idea of using the box as a film project that is showing out a colorful boat on the sea. This can be found right across from the Postcard mural, in the alley of ICPL and Critical Hit Games,

"lowa City Robot" by Ryan McGuire

This hidden away machine can be seen in the further alley between Critical Hit Games and the lowa City Public Library. The retro themed robot was created in 2018 by McGuire, with sponsorships coming from Iowa City Downtown District and University of Iowa Community Credit Union.

"Screendance" by Marina Ross

This mural can be found on the backside of the Ped Mall's Filmscene. Its creator, Marina Ross, received a M.F.A. from the UI. The mural was given only one guideline when commissioned: "movement and film, not popcom," Agran said. This mural shows three models as they move and dance from film clip to film clip.

"Cowboy" by Thomas Agran

The image of two cowboys was commissioned by MidWestOne Bank. The mural was given the direction of "security and also not dusty," said Agran. Because of this direction, he ended with the results of a mirrored image depicting two cowboys separated by a large safedoor. This image was designed around the restricted field of view of the wall, due to the narrow alley. Because of this, Agran decided for a mirrored image, so both sides will see the same image. This mural is located on Clinton Street in the alley across from Buffalo Wild Wings.

Related: Downtown Iowa City splashed with color, increase in public murals

"The Return" by Chris Vance

This explosion of color has become one of the most popular photo spots for social media in Iowa City, said Agran. "The Return" was painted by Vance and an assistant in 2018. The massive mural took a total of five days to complete, and can be found in the alley next The Sports Column.

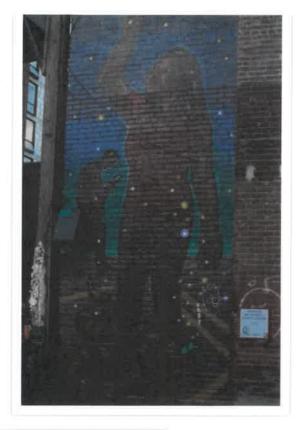
"The Racoon and the Firefly/ Galaxia Y La Culebra" by Dave Loewenstein

This nearly fluorescent night scene can be found in front of Studio 13. Loewenstein was brought in to paint this massive image that features a racoon, cell phones, and many bioluminescent fireflies.

Raquele Decker

The girl reaching for the galaxy mural in the alley beside US Bank in Downtown Iowa City on October 7, 2019. (Raquele Decker/The Dally Iowan)

Agenda item 5E-5





The Coexist mural in the alley beside US Bank in Downtown lowa City on October 7, 2019. (Raquele Decker/The Daily lowan)

"Coexist" by Sayuri Sasaki Hemann & United Action for Youth

This massive mural can be seen from blocks away. The colorful birds, flora, and insects spark a sense of joy that jumps right off the brick wall. The mural was painted on laminated material and then transferred on to the large building. This mural also involved many young artists from the United Action for Youth. This mural can be seen from the comer of Linn Street and Washington Street.

Agran said he hoped this event would both give history to the public art, but also show attendees that these can happen all over lowa City.

"I hope that there's a demystifying quality here," Agran said. "This is just an inexpensive way to have a real dynamic and powerful voice in the built environment of your community."

Arts

Library Expenditures: Q1 Operating Budget July 1 to September 30, 2019

Туре	1	Revised Budget	YTD Expenditures	Available Budget	% Used
Capital Outlay	\$	22,400.00 \$	\$ -	22,400.00	
Other Operating Equipment	\$	22,400.00 \$	٠ ،	22,400.00	
Library Materials	ş	681,245.00 \$	193,030.35 \$	488,214.65	28%
Books (Cat/Cir)	\$	674,245.00 \$	70,521.24 \$	603,723.76	
Books (Cat/Reference)	\$	\$	\$ 40.04	(947.04)	
Downloadable Media	\$	\$ -	20,691.95 \$	(20,691.95)	
Downloadable-eBooks	\$	\$ >	17,220.30 \$	(17,220.30)	
Fiction Audio-CD	\$	\$\frac{1}{1}	1,925.56 \$	(1,925.56)	
Library-RFI Tags	\$	2,000.00 \$	\$ -	7,000.00	
Microforms-STO	\$	\$ -	128.00 \$	(128.00)	
Multi-Media/Gaming	\$	\$ -	2,127.32 \$	(2,127.32)	
Music-CD	\$	\$ -	1,859.28 \$	(1,859.28)	
Non-Fiction Audio-CD	ς,	\$ -	482.92 \$	(482.92)	
Non-Fiction Video-DVD	٠	\$ -	1,304.79 \$	(1,304.79)	
Online Reference	\$	\$ -	51,068.94 \$	(51,068.94)	
Other Audio-CD	٠	\$ -	144.67 \$	(144.67)	
Print/Circulating Serials	❖	\$	6,895.27 \$	(6,895.27)	
Print/Reference Serials	❖	\$ -	5,976.91 \$	(5,976.91)	
Video Recordings	\$	\$ -	11,736.16 \$	(11,736.16)	
Other Financing Uses	ş	62,422.00 \$	15,605.44 \$	46,816.56	25%
Misc Transfers Out	Ş	62,422.00 \$	15,605.44 \$	46,816.56	
Personnel	❖	4,951,475.35 \$	1,095,687.70 \$	3,855,787.65	22%
Dental Insurance	\$	15,916.00 \$	3,667.24 \$	12,248.76	
Disability Insurance	\$	\$ 00.689'6	2,301.34 \$	7,337.66	
FICA	\$	277,156.80 \$	61,437.53 \$	215,719.27	
Health Insurance	\$	\$ 99.7882.66	133,990.84 \$	423,891.82	
IPERS	❖	351,478.89 \$	72,295.05 \$	279,183.84	
Life Insurance	❖	6,342.00 \$	1,483.60 \$	4,858.40	
Longevity Pay	\$	22,046.00 \$	\$ '	22,046.00	
Overtime Wages	❖	\$ 00.005/89	16,280.57 \$	52,219.43	
Perm Full Time	❖	2,659,898.00 \$	588,256.72 \$	2,071,641.28	

Library Expenditures: Q1 Operating Budget July 1 to September 30, 2019

Type		Revised Budget	YTD Expenditures	Available Budget	% Used
Perm Part Time	v	421 224 00 \$	\$ 78884 \$	333 635 16	
Temporary Employees	· •⁄1	551.392.00 \$	128.384.70 \$	423,055,25	
Term-Vacation Pay	. √	· •S	1.27 \$	(1.27)	
Unemployment Compensation	∙ ∙∿-	10,000.00	· \$	10,000.00	
Services	\$	\$ 00.015.00 \$	193,717.62 \$	466,294.38	767
Advertising	ş	4,595.00 \$	1,079.00 \$	3,516.00	
Book Binding	\$	2,352.00 \$	57.45 \$	2,294.55	
Cell Phone/Data Services	❖	3,008.00 \$	1,043.57 \$	1,964.43	
City Vehicle Rental Chargeback	❖	5,374.00 \$	\$ 600.75	4,473.25	
City Vehicle Replacement Chgbk	\$	20,293.00 \$	4,831.56 \$	15,461.44	
Community Events Funding	\$	200.00 \$	200.00	t	
Consultant Services	\$	12,000.00 \$	2,793.00 \$	9,207.00	
Data Processing	\$	22,790.00 \$	\$ -	22,790.00	
Dues & Memberships	\$	4,400.00 \$	1,072.50 \$	3,327.50	
Electrical & Plumbing R&M Srvc	\$	3,756.00 \$	993.10 \$	2,762.90	
Electricity	Υ,	120,000.00 \$	31,804.36 \$	88,195.64	
Equipment Rental	Ş	1,650.00 \$	872.61 \$	777.39	
Financial Services & Charges	\$	6,044.00 \$	1,236.79 \$	4,807.21	
Fuel Chargeback	٠Ş	2,002.00 \$	470.58 \$	1,531.42	
Furnishing R&M Services	\$	1,024.00 \$	\$ -	1,024.00	
Hardware R&M Services	⋄	19,000.00 \$	2,620.00 \$	16,380.00	
Heating & Cooling R&M Services	⋄	22,000.00 \$	10,238.40 \$	11,761.60	
Heating Fuel/Gas	‹›	17,270.00 \$	1,249.00 \$	16,021.00	
Inter-Library Loans	\$	\$ 00.661	\$ 06.86	100.10	
Internet Fees	Ş	18,000.00 \$	1,043.02 \$	16,956.98	
ITS-Software SAAS Chgbk	\$	\$ -	\$ 000000	(4,000.00)	
Land & Building Rental	\$	332.00 \$	\$.	332.00	
Library Material R&M Services	ς,	17,000.00 \$	4,738.25 \$	12,261.75	
Lodging	ş	4,000.00 \$	\$ ·	4,000.00	
Long Distance Service	\$	156.00 \$	\$	156.00	
Mail & Delivery	ب	47,213.00 \$	10,366.65 \$	36,846.35	
Mail Chargeback	ب	715.00 \$	\$	715.00	
Meals	ς,	1,000.00 \$	\$	1,000.00	

Library Expenditures: Q1 Operating Budget July 1 to September 30, 2019

Туре		Revised Budget	YTD Expenditures	Available Budget	% Used
Misc Services & Charges	\$	4,068.00 \$	1,830.11 \$	2,237.89	
Nursery Srvc-Lawn & Plant Care	\$	847.00 \$	201.00 \$	646.00	
Office Equipment R&M Services	\$	3,364.00 \$	774.23 \$	2,589.77	
Other Building R&M Services	ς,	64,131.00 \$	3,680.50 \$	60,450.50	
Other Professional Services	ς,	16,500.00 \$	4,061.30 \$	12,438.70	
Other Rentals	\$-	6,485.00 \$	1,151.22 \$	5,333.78	
Other Waste Disposal	❖	\$83.00 \$	\$ -	583.00	
Outside Printing	Υ-	30,417.00 \$	3,733.80 \$	26,683.20	
Parking	Υ.	3,448.00 \$	1,159.50 \$	2,288.50	
Permitting Fees	Υ-	525.00 \$	\$ -	525.00	
Phone Equipment/Line Chgbk	❖	26,772.00 \$	\$,866.65 \$	20,905.35	
Radio Maintenance Chgbk	❖	303.00 \$	10.21 \$	292.79	
Refuse Collection Charges	s	1,840.00 \$	240.00 \$	1,600.00	
Registration	ş	\$ 00.000,5	1,105.00 \$	3,895.00	
Software R&M Services	ς,	126,083.00 \$	86,483.69 \$	39,599.31	
Structure R&M Services	\$-	5,742.00 \$	1,214.00 \$	4,528.00	
Transportation	ب	3,000.00 \$	\$ -	3,000.00	
Vehicle R&M Chargeback	❖	4,531.00 \$	496.92 \$	4,034.08	
Supplies	\$	112,357.00 \$	34,920.74 \$	77,436.26	31%
Food and Beverages	ş	3,587.00 \$	347.03 \$	3,239.97	
Ice Control Chemicals	ς,	252.00 \$	\$.	252.00	
Misc Computer Hardware	\$	35,000.00 \$	14,902.02 \$	20,097.98	
Misc Processing Supplies	s	26,380.00 \$	5,137.28 \$	21,242.72	
Miscellaneous Supplies	\$	10,832.00 \$	3,625.19 \$	7,206.81	
Office Supplies	Ş	6,649.00 \$	2,253.02 \$	4,395.98	
Other Maintenance Supplies	\$	\$ 00.000,5	1,243.98 \$	3,756.02	
Paper Products	\$	921.00 \$	\$ 88.66	821.12	
Photo Supplies & Equipment	\$	461.00 \$	250.00 \$	211.00	
Sanitation & Indust Supplies	ş	19,043.00 \$	4,485.02 \$	14,557.98	
Software	❖	1,478.00 \$	2,001.32 \$	(523.32)	
Subscriptions	ş	540.00 \$	\$ 00.925	(36.00)	
Water/Sewer Chemicals	\$	2,214.00 \$	\$ -	2,214.00	
Grand Total	\$	6,489,911.35 \$	1,532,961.85 \$	4,956,949.50	24%

Library Revenues: Q1 Operating Budget July 1 to September 30, 2019

Туре	Revised Est Revenues	ennes	Actual YTD Revenues		Remaining Revenues	% Collected
Charges for Services	ş		\$ (4.00)	ş	4.00	
Library Reserve Fees	\$	1	\$ (4.00)	ķ	4.00	
Intergovernmental	\$ (547,065.00)	55.00)	\$ (184,527.46)	\$	(362,537.54)	34%
C&I Prop Tax Rollback Reimb	\$ (29,16	(29,161.00)	\$	\$	(29,161.00)	
Johnson County	\$ (450,177.00)	(00.77	\$ (164,958.96)	\$	(285,218.04)	
Other Local Governments	\$ (26,41)	(26,417.00)	\$ (9,191.25)	<>-	(17,225.75)	
University Heights	\$ (41,31	(41,310.00)	\$ (10,377.25)	Ş	(30,932.75)	
Miscellaneous Revenues	\$ (138,807.00)	(00'.	\$ (27,995.22)	\$	(110,811.78)	20%
Cashier Overages	\$		\$ 0.45	\$	(0.45)	
Library Fines	\$ (106,747.00)	17.00)	\$ (23,161.97)	\$	(83,585.03)	
Reimb of Expenses	\$ (15,89	(15,890.00)	\$ (4,833.70)	Ş	(11,056.30)	
Reimbursement of Damages	\$ (16,17	(16,170.00)	\$	\$	(16,170.00)	
Тахеѕ	\$ (1,028,730.00)	30.00)	\$ (89,007.09)	\$	(939,722.91)	%6
Delq Library Levy	ب	١.	\$ (10.21)	ş	10.21	
Gas/Electric Excise Tax	\$ (11,495.00)	95.00)	· ·	\$	(11,495.00)	
Library Levy	\$ (1,016,225.00)	25.00)	\$ (88,756.79)	s	(927,468.21)	
Mobile Home Tax	\$ (1,01	(1,010.00)	\$ (240.09)	\$	(769.91)	
Use of Money/Property	\$ (28,190.00)	90.00	\$ (10,680.63)	\$	(17,509.37)	38%
Building/Room Rental	\$ (26,00	(26,000.00)	\$ (10,000.00)	\$	(16,000.00)	
Other Commissions	ب	ı	\$ (5.25)	ᡐ	5.25	
Vending Machine Commission	\$ (2,19	(2,190.00)	\$ (675.38)	Ş	(1,514.62)	
Grand Total	\$ (1,742,792.00)	(00.26	(312,214.40)	s	(1,430,577.60)	18%
				l		



Receipts

FY20 compared to FY19 YTD

	Q1 FY19	Q1 FY20	% Change	FY20 Budget	% Received
General Fund					
Fines, Fees, etc.	\$33,931	\$22,687	-33.1%	\$106,747	21.3%
Vending, etc.	\$507	\$675	33.2%	\$2,190	30.8%
General Fund Total	\$34,438	\$23,363	-32.2%	\$108,937	21.4%
Enterprise Fund					
Photocopies	\$816	\$848	3.9%	\$3,040	27.9%
Electronic Printing/Debit Card	\$2,848	\$3,174	11.5%	\$10,610	29.9%
Counter/Cloth bag/Misc	\$477	\$426	-10.7%	\$1,450	29.4%
Recycle	\$38	\$0	0.0%	\$320	0.0%
Enterprise Fund Total	\$4,179	\$4,448	6.4%	\$15,420	28.8%
Lost & Damaged	\$3,772	\$4,024	6.7%	\$0	0.0%
Lost & Damaged Total	\$3,772	\$4,024	6.7%	\$0	0.0%
State Funds					
Open Access / Access Plus	\$0	\$0.0	0.0%	\$54,070	0.0%
Enrich Iowa/Direct State Aid	\$0	\$0	0.0%	\$19,750	0.0%
State Fund Total	\$0	\$0	0.0%	\$73,820	0.0%



FY20 Output Statistics- Quarterly Report							
	Q1	Q2	Q3	Q4	YTD	Last YTD	% Change
Library Services: Provide library facilities, materials, and equip	ment.						
A. Downtown Building Use							
Total Hours Open	860	0	0	0	860	854	0.7%
People into the Building	168,890	0	0	0	168,890	190,563	-11.4%
Average Number Per Hour	196.4	0.0	0.0	0.0	196.4	223	-12.0%
Bookmobile Use							
Bookmobile Total Hours Open	219	0	0	0	219	209	4.5%
People on Bookmobile	5,257	0	0	٥	5,257	4,724	11.3%
Average Number per Hour	24	0	0	0	24	23	6.5%
Total Downtown & Bookmobile Hours Open	1,079	0	0	0	1,079	1,063	1.4%
Total People Downtown & on Bookmobile	174,147	0	0	0	174,147	195,287	-10.8%
Total Average Number per Hour	161	0	0	0	161	184	-12.1%
8. Meeting Rooms							
Number of Non-Library Meetings	393	0	0	0	393	371	5.9%
Estimated Attendance	5,362	0	0	0	5,362	6,484	-17.3%
Equipment Set-ups	29	0	0	0	29	29	0.0%
Group Study Room Use	1,403	0	0	0	1,403	1,311	7.0%
Lobby Use	2	0	0	0	2	1	100.0%
C. Equipment Usage							
Photocopies by Public	6,945	0	0	0	6,945	6,872	1.1%
Pay for Print Copies	25,082	0	0	0	25,082	22,186	13.1%
% Checkouts by Self-Check	71.7%	0.0%	0.0%	0.0%	71.7%	72.7%	-1.4%
DOT Kiosk Usage	0	0	0	0	0	1070	-100.0%
* FY20 pay for print copies data in September is an average of July o	and August due to tech	nical issues.					
D. Describeror Han of Floring in Managing							
D. Downtown Use of Electronic Materials	2 700	_					
Listening/Viewing/Tablets/Laptops Sessions	2,789	0	0	0	2,789	3,834	-27.3%
E. Ride 'N' Read							
Bus Passes Distributed Downtown	1,369	0	0	0	1,369	1,179	16.1%
Lending Services: Lend materials for home, school, and office u	se.						
A. Circulation Downtown	335,890	0	O	0	225 800	222 200	0.004
(Materials plus equipment; includes eAudio; does not include items circ	•	v	U	Ü	335,890	333,388	0.8%
Circulation on Declinicabile							.=
Circulation on Bookmobile	8,098	0	0	0	8,098	9,784	-17.2%
Total Circulation Downtown & Bookmobile	343,988	0	0	0	343,988	343,172	0.2%
Average Total Circulation Downtown & Bookmobile Per Hour	391	0	0	0	391	390	0.0%
B. Circulation by Type of Material (Includes downloads, does not include	e mending, lost, etc.)						
or streament by type of treatment (more and other more and other m	e menanig, load, etc.,						
Adult Materials	234,966	0	0	0	234,966	231,285	1.6%
Children's Materials	111,041	0	0	0	111,041	113,279	-2.0%
Percent Children's	33.1%	0.0%	0.0%	0.0%	33.1%	34.0%	-2.7%
Non-Print	97,095	0	0	0	97,095	106,411	-8.8%
Percent Non-print	28.9%	0.0%	0.0%	0.0%	28.9%	31.9%	-9.4%
Equipment loans	203	0	0	0	203	258	-21.3%
Downloads	63,588	0	0	0	63,588	51,558	23.3%
C. Circulation by Residence of User (Downtown & Bookmobile)	343,988	0	0		242.000	242 472	0.704
(Materials plus equipment; includes downloads; does not include items	·	Ü	U	0	343,988	343,172	0.2%
lowa City	264,028	0	0	0	264,028	260,752	1.3%
Local Contracts							
Hills	945	0	0	0	945	806	17.2%
Hills as % of All	0.27%	0.0%	0.0%	0.0%	0.27%	0.23%	17.0%
Johnson County (Rural)	26,149	0	0	0	26,149	28,101	-6.9%
Johnson County as % of All	7.60%	0.0%	0.0%	0.0%	7.60%	8.19%	-7.2%

	01	07	03	0.4	100	1	0/ 0
Lone Tree	1,151	Q2 0	Q3 0	Q4 0	1,151	Last YTD 1,115	% Change 3.2%
Lone Tree as % of All	0.33%	0.00%	0.00%	0.00%	0.33%		3.0%
University Heights						0.32%	
	3,502	0	0	0	3,502	4,720	-25.8%
University Heights as % of All	1.02%	0.00%	0.00%	0.00%	1.02%	1.38%	-26.0%
Total Local Contracts	31,747	0	0	0	31,747	34,742	-8.6%
State Contracts - Open Access							
Coralville	16,850	0	0	0	16,850	15,687	7.4%
Cedar Rapids	1,809	0	0	0	1,809	960	88.4%
Other Open Access	22,490	0	0	0	22,490	23,384	-3.8%
Total Open Access	41,149	0	0	0	41,149	40,031	2.8%
Open Access as % of All	12.0%	0.0%	0.0%	0.0%	12.0%	11.7%	2.5%
D. InterLibrary Loans							
Loaned to Other Libraries	299	0	0	0	299	343	-12.8%
Percent of Requests Filled	24.5%	0.0%	0.0%	0.0%	24.5%	28.9%	-15.5%
Borrowed From Other Libraries	900	0	0	0	900	1,026	-12.3%
Percent of Requests Filled	87.0%	0.0%	0.0%	0.0%	87.0%	87.5%	-0.5%
Books/Periodicals/AV Borrowed	892	0	0	0	892	1,022	-12.7%
Photocopy Borrow Requests Filled	8	0	0	0	8	4	100.0%
E. Reserves Placed - Materials	33,579	0	٥	0	33,579	55,151	-39.1%
*Overdrive did not report reserve information for the first quarter of FY20.					,	•	
F. Downloadable Media							
By Area							
lowa City	56,718	0	0	0	56,718	47,208	20.1%
Hills	120	0	0	0	120	78	53.8%
Johnson County	6,116	0	0	0	6,116	5,134	19.1%
Lone Tree	96	0	0	0	96	127	-24.4%
University Heights	538	0	0	0	538	405	32.8%
Total	63,588	D	0	0	63,588	52,952	20.1%
By Demographic					,	,	
Adult	59,332	0	0	0	59,332	49,222	20.5%
Children's	4,256	0	0	0	4,256	3,730	14.1%
Total	63,588	0	0	0	63,588	52,952	20.1%
Number of Items Owned (Cumulative)							
E-Audio Items Available	10,977	0	0		10.077	0.000	27 406
			0	0	10,977	8,638	27.1%
E-Book items Available	20,253	0	٥	0	20,253	17,989	12.6%
E-Music	45	0	0	0	45	43	4.7%
E-Magazines	112	0	0	0	112	123	-8.9%
E-Newspapers	1	0	0	0	1	1	0.0%
Total Items	31,388	0	0	0	31,388	26,794	17.1%
Information Services: Furnish information, reader advisory, and refe	rence assistan	ce.					
A. Reference Questions Answered	11,437	0	0	0	11,437	11,609	-1.5%
Reference Questions							
Reference Desk	3,850	0	0	0	3,850	4,436	-13.2%
Help Desk	3,202	0	0	0	3,202	2,701	18.5%
Switchboard	1,200	0	0	0	1,200	1,502	-20.1%
Bookmobile	293	0	0	0	293	278	
Drop-In Tech Help (Public)	114	0	0	0	114	161	5.4% -29.2%
On-Cali Tech Help							
Staff	43	0	0	0	43	40	10.407
Public						48	-10.4%
	72	0	0	0	72	84	-14.3%
Total Tech Help Questions	115	0	0	0	115	132	-12.9%
Children's Desk							
Reference Questions	2,649	0	0	0	2,649	2,380	11.3%
Request to Pull Books (Community)	14	0	0	0	14	19	-26.3%
Total Children's Questions	2,663	0	0	0	2,663	2,399	11.0%
Computer Services			_				
Computer Services Pharos Internet (Downtown In House computer use)	19,757	0	0	0	19,757	19,953	-1.0%
B. Electronic Access Services Computer Services Pharos Internet (Downtown In House computer use) Wifi Internet Use Downtown Total Internet Use	19,757 264,751 284,508	0 0 0	0 0	0	19,757 264,751 284,508	19,953 291,828 311,781	-1.0% -9.3%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Change
Website Access							
ICPL Website							
# Pageviews of Homepage	100,928	0	0	0	100,928	105,910	-4.79
# Pageviews of Entire Site (Doesn't include catalog)	228,002	0	0	0	228,002	226,001	0.99
# Visits (Does include catalog)	148,210	0	0	0	148,210	143,325	3.4%
Catalog Access							
# Pageviews for ICPL Catalog	426,443	О	0	0	426,443	418,701	1 00
# Pageviews for Overdrive	412,543	0	0	0	412,543	-	1.8%
Total Catalog Access	838,986	0	_		•	484,703	-14.9%
*Overdrive does not count pageviews through the Libby or Overdri		U	0	0	838,986	903,404	-7.1%
ICPL Mobile App Use	46,291	0	0	0	46,291	32,185	43.8%
External Sites							
# Pageviews for Beanstack	14,228	0	0	0	14,228	13,809	3.0%
Total Website Access	1,127,507	0	0	0	1,127,507	1,175,399	-4.1%
Subscription Databases Accessed							
		_					
Total In-House	1,419	0	0	0	1,419	1,463	-3.0%
Total Remote	68,388	0	0	0	68,388	59,595	14.8%
TOTAL	69,807	0	0	0	69,807	61,058	14.3%
C. Total Switchboard Calls Received							
Total Library Calls	4,090	0	0	0	4,090	4,338	-5.7%
Other Questions (Directional and account questions, meeting room							
booking, email added FY16.)	4,430	0	0	0	4,430	4,181	6.0%
Transferred Calls	750	0	0	0	750	897	-16.4%
Pamphlets Distributed Downtown	4,625	0	0	0	4,625	6,116	-24.4%
		*: :		0	0	0	0.0%
Alerting Services: Promote awareness of the library and use of its		* * .	. 2 .	0	0	0	0.0%
Alerting Services: Promote awareness of the library and use of its A. Publications	resources.	* * .					
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs)	resources.	0	0	0	91	76	19.7%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution	91 91,829	0	0	0	91 91,829	76 71,162	19.7% 29.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs)	resources.		0	0	91	76	19.7% 29.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution	91 91,829 2,600 12,960	0 0	0 0 0	0 0 0	91 91,829 2,600 12,960	76 71,162 1,773 7,920	19.7% 29.0% 46.6% 63.6%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays	91 91,829 2,600 12,960	0 0	0 0 0	0 0 0 0	91 91,829 2,600 12,960	76 71,162 1,773 7,920	19.7% 29.0% 46.6% 63.6%
Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House	91 91,829 2,600 12,960	0 0	0 0 0	0 0 0 0	91 91,829 2,600 12,960	76 71,162 1,773 7,920	29.0% 46.6% 63.6% -21.1% 9.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays	91 91,829 2,600 12,960	0 0	0 0 0	0 0 0 0	91 91,829 2,600 12,960	76 71,162 1,773 7,920 19 11 6	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations	91 91,829 2,600 12,960	0 0 0	0 0 0 0 0 0	0 0 0 0 0 0 0	91 91,829 2,600 12,960 15 12	76 71,162 1,773 7,920	19.7% 29.0% 46.6% 63.6% -21.1% 9.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0	0 0 0 0 0 0 0 0	91 91,829 2,600 12,960 15 12 3	76 71,162 1,773 7,920 19 11 6	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel	91 91,829 2,600 12,960 15 12 3 0	0 0 0	0 0 0 0	0 0 0 0 0 0 0	91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2	19.7% 29.0% 46.6% 63.6% -21.1% -50.0% -100.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0	0 0 0 0 0 0 0 0	91 91,829 2,600 12,960 15 12 3	76 71,162 1,773 7,920 19 11 6	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0	0 0 0 0 0 0 0	91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2	19.7% 29.0% 46.6% 63.6% -21.1% -50.0% -100.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage/ Social Media	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0	91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage/ Social Media Homepage Banner Posts	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage/ Social Media Homepage Banner Posts Homepage Banner Clicks	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		0 0 0 0 0 0 0	91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage / Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage / Social Media Homepage Banner Posts Homepage Banner Clicks	91 91,829 2,600 12,960 15 12 3 0				91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799	19.7% 29.0% 45.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers	91 91,829 2,600 12,960 15 12 3 0 22 24 19.				91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage/ Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Outreach Services: Provide library service to people who cannot go	91 91,829 2,600 12,960 15 12 3 0 22 24 19.				91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799	19.7% 29.0% 46.6% 63.6% -21.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Outreach Services: Provide library service to people who cannot go	91 91,829 2,600 12,960 15 12 3 0 22 24 19.	0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% 4.3% -98.8% 127.5% -20.0% 7.9% -50.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Outreach Services: Provide library service to people who cannot generally acknowledges.	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196	0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	19.7% 29.0% 46.6% 63.6% -21.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Dutreach Services: Provide library service to people who cannot go A. At Home Services Packages Sent Items Loaned (No renewals)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 tet to the library but	0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Dutreach Services: Provide library service to people who cannot go A. At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 tet to the library but	0 0 0 0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% 4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage / Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Outreach Services: Provide library service to people who cannot g A. At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative) New Users Enrolled	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 ret to the library bu	0 0 0 0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393 568 1,889 152 6	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Outreach Services: Provide library service to people who cannot g A. At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative) New Users Enrolled People Served (Average of monthly count)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 tet to the library but	0 0 0 0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newletters Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 E. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Outreach Services: Provide library service to people who cannot go A. At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative) New Users Enrolled People Served (Average of monthly count)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 ret to the library but 450 1,525 210 16 47	0 0 0 0 0 0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393 568 1,889 152 6 53	19.7% 29.0% 46.6% 63.6% -21.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1% -20.7% -19.3% 38.2% 166.7% -11.9%
Alerting Services: Promote awareness of the library and use of its A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution C. Displays In-House Other Groups Off-site locations E. The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 F. Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers Dutreach Services: Provide library service to people who cannot g A. At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative) New Users Enrolled	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 ret to the library bu	0 0 0 0 0 0 0 0 0 0 0			91 91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	76 71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393 568 1,889 152 6	19.7% 29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Chang
C. Deposit Collections							
Locations (Cumulative)	14	0	0	О	14	10	40.09
Items Loaned	90	0	0	0	90	90	0.09
Items Added to Permanent Collections	677	0	0	0	677	206	228.6%
D. Remote Bookdrop Use							
Remote as Percent of All Items Checked In	18.0%	14.9%	0.0%	0.0%	18.0%	17.8%	1.1%
*Does not include renewals or in-house.					20.075	1710/0	2.27
E. Holds Notified Using Automated Phone	6	0	0	0	6	821	-99.3%
*This service was discontinued in July, 2019.							
Group and Community Services: Provide library service to gr	oups, agencies, and or	ganizations.					
A. Adult Programs							
In-House Programs	52	0	0	0	52	56	-7.1%
In-House Attendance	850	0	0	0	850	676	25.7%
Outreach Programs	43	0	0	0	43	19	126.3%
Outreach Attendance	481	0	0	0	481	373	29.0%
3. Young Adult Programs							
In-House Programs	93	0	0	0	93	87	6.9%
In-House Attendance	2,078	0	0	0	2,078	1,398	48.6%
Outreach Programs	4	0	0	0	4	2	100.0%
Outreach Attendance	12	0	0	0	12	6	100.0%
. Children's Programs					_		
In-House Programs	225	0	0	0	225	187	20.3%
In-House Attendance	11,104	0	0	0	11,104	10,220	8.6%
Outreach Programs	68	0	0	0	68	58	17.2%
Outreach Attendance	1,503	0	0	0	1,503	1,211	24.1%
D. Library Tours and Classes							
Number	10	0	0	0	10	10	0.0%
Attendance	48	0	0	0	48	112	-57.1%
E. Consulting for Area Groups	0	0	0	0	0	0	0.0%
Control Services: Maintain library resources through borrow	as societation, overdu	a national agusti			:bbl		
A. Library Cards Issued	2,007	e notices, equi 0	pment training 0	, and controll	2,007	2,187	-8.2%
n. Library Carus issueu	1,548			0	1,548		
lowa City	1,5 10	0	0			1,684	-8.1%
-	77.1%	0 0.0%	0 0.0%	0.0%	77.1%	1,684 77.0%	-8.1% 0.2%
Iowa City	· ·					-	
Iowa City Percent Iowa City	· ·				77.1%	77.0%	0.2%
lowa City Percent lowa City Local Contracts Hills	77.1%	0.0%	0.0%	0.0%	77.1%	77.0%	0.2% 50.0%
Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural)	77.1% 3 61	0.0% 0 0	0.0% 0	0.0% 0 0	77.1% 3 61	77.0% 2 97	0.2% 50.0% -37.1%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree	77.1% 3 61 11	0.0% 0 0	0.0% 0 0	0.0% 0 0	77.1% 3 61 11	77.0% 2 97 4	0.2% 50.0% -37.1% 175.0%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights	77.1% 3 61	0.0% 0 0	0.0% 0	0.0% 0 0	77.1% 3 61	77.0% 2 97	0.2% 50.0% -37.1%
lowa City Percent Iowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access	77.1% 3 61 11 4	0.0% 0 0 0	0.0% 0 0 0	0.0% 0 0 0	77.1% 3 61 11 4	77.0% 2 97 4 11	0.2% 50.0% -37.1% 175.0% -63.6%
Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville	77.1% 3 61 11 4	0.0% 0 0 0	0.0%	0.0% 0 0 0 0	77.1% 3 61 11 4	77.0% 2 97 4 11	0.2% 50.0% -37.1% 175.0% -63.6%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids	77.1% 3 61 11 4 120 24	0.0%	0.0% 0 0 0	0.0% 0 0 0 0	77.1% 3 61 11 4 120 24	77.0% 2 97 4 11 131 20	0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access	77.1% 3 61 11 4 120 24 236	0.0%	0.0%	0.0% 0 0 0 0	77.1% 3 61 11 4 120 24 236	77.0% 2 97 4 11 131 20 238	0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0% -0.8%
Iowa City Percent Iowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids	77.1% 3 61 11 4 120 24	0.0%	0.0% 0 0 0	0.0% 0 0 0 0	77.1% 3 61 11 4 120 24	77.0% 2 97 4 11 131 20	0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	77.1% 3 61 11 4 120 24 236 380 18.9%	0.0% 0 0 0 0 0 0 0 0	0.0% 0 0 0 0 0 0 0	0.0% 0 0 0 0 0	77.1% 3 61 11 4 120 24 236 380 18.9%	77.0% 2 97 4 11 131 20 238 389 17.8%	0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0% -0.8% -2.3% 6.4%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	77.1% 3 61 11 4 120 24 236 380	0.0%	0.0%	0.0% 0 0 0 0	77.1% 3 61 11 4 120 24 236 380	77.0% 2 97 4 11 131 20 238 389	0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0% -0.8% -2.3%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	77.1% 3 61 11 4 120 24 236 380 18.9%	0.0% 0 0 0 0 0 0 0 0 0.0%	0.0% 0 0 0 0 0 0 0 0 0.0%	0.0% 0 0 0 0 0 0 0 0 0	77.1% 3 61 11 4 120 24 236 380 18.9%	77.0% 2 97 4 11 131 20 238 389 17.8%	0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0% -0.8% -2.3% 6.4%



	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
lowa City							
General Iowa City	209,960	0	0	0	209,960	217,413	-3.4%
Downloads + Streaming	56,718	0	0	0	56,718	47,208	20.1%
Temporary	172	0	0	0	172	144	19.4%
Public schools	13	0	0	0	13	0	0.0%
Private schools	56	0	0	0	56	0	0.0%
Preschool/Daycare	598	0	0	0	598	316	89.2%
Non-profit organizations	186	0	0	0	186	41	353.7%
Business	6	0	0	0	6	4	50.0%
City departments	2	0	0	0	2	2	0.0%
State/Federal agencies	0	0	0	0	0	0	0.0%
University of Iowa departments	0	0	0	0	0	0	0.0%
At Home	1,504	0	0	0	1,504	1,818	-17.3%
Interlibrary loan	420	0	0	0	420	464	-9.5%
Deposit collections/Nursing Homes	189	0	0	0	189	93	103.2%
Jail patrons	1,268	0	0	0	1,268	896	41.5%
Total Iowa City	271,092	0	0	0	271,092	268,399	1.00%
Local Contracts							
Johnson County							
General	20,012	0	0	0	20,012	22,896	-12.6%
Downloads	6,116	0	0	0	6,116	5,134	19.1%
Preschool/Daycare	0	0	0	0	0	0	0.0%
At Home	21	0	0	0	21	71	-70.4%
Total Johnson County	26,149	0	0	0	26,149	28,101	-6.9%
Hills							
General	825	0	0	0	825	728	13.3%
Downloads	120	0	0	0	120	78	53.8%
At Home	0	0	0	0	0	0	0.0%
Total Hills	945	0	0	0	945	806	17.2%
Lone Tree							
General	1,055	0	0	0	1,055	988	6.8%
Downloads	96	0	0	0	96	127	-24.4%
At Home	0	0	0	0	0	0	0.0%
Total Lone Tree	1,151	0	0	0	1,151	1,115	3.2%
University Heights							
General	2,964	0	0	0	2,964	4,315	-31.3%
Downloads	538	0	0	0	538	405	32.8%
At Home	0	0	0	0	0	0	0.0%
Total University Heights	3,502	0	0	0	3,502	4,720	-25.8%
. oa. omverbry Heights	3,302		U	U	3,302	4,720	-25.8%

	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Total Local Contracts	31,747	0	0	0	31,747	34,742	-8.6%
State Contract							
Reciprocal/Open Access							
Johnson County Libraries							
Coralville	16,850	0	0	0	16,850	15,687	7.4%
North Liberty	8,651	0	0	0	8,651	8,344	3.7%
Oxford	29	0	0	0	29	110	-73.6%
Solon	1,665	0	0	0	1,665	628	165.1%
Swisher	66	0	0	0	66	54	22.2%
Tiffin	1,203	0	0	0	1,203	883	36.2%
All Other Libraries							
Ainsworth	0	0	0	0	0	8	-100.0%
Albia	0	0	0	0	0	0	0.0%
Altoona	0	0	0	0	0	0	0.0%
Ames	1	0	0	0	1	0	0.0%
Anamosa	10	0	0	0	10	118	-91.5%
Ankeny	66	0	0	0	66	33	100.0%
Atkins	13	0	0	0	13	0	0.0%
Belle Plaine	0	0	0	0	0	0	0.0%
Bettendorf	15	0	0	0	15	70	-78.6%
Birmingham	12	0	0	0	12	0	0.0%
Blairstown	0	0	0	0	0	10	-100.0%
Bloomfield	90	0	0	0	90	0	0.0%
Boone	0	0	0	0	0	0	0.0%
Brooklyn	0	0	0	0	0	0	0.0%
Burlington	25	0	0	0	25	20	25.0%
Carroll	0	0	0	0	0	5	-100.0%
Cascade	0	0	0	0	0	33	-100.0%
Cedar Falls	46	0	0	0	46	139	-66.9%
Cedar Rapids	1,809	0	0	0	1,809	960	88.4%
Center Point	0	0	0	0	0	0	0.0%
Central City	0	0	0	0	0	0	0.0%
Chariton	0	0	0	0	0	0	0.0%
Charles City	0	0	0	0	0	3	-100.0%
Clarence	2	0	0	0	2	16	-87.5%
Clinton	0	0	0	0	0	2	-100.0%
Clive	0	0	0	0	0	0	0.0%

r 120 Circulation by Area	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Columbus Jct	120	0	0	0	120	11	990.9%
Conesville	0	0	0	0	0	73	-100.0%
Cornell College	771	0	0	0	771	843	-8.5%
Council Bluffs	0	0	0	0	0	0	0.0%
Crawfordsville	0	0	0	0	0	0	0.0%
Dallas Center	0	0	0	0	0	0	0.0%
Davenport	41	0	0	0	41	17	141.2%
Decorah	0	0	0	0	0	1	-100.0%
Denison	0	0	0	0	0	0	0.0%
Des Moines	8	0	0	0	8	31	-74.2%
Donnelson	0	0	0	0	0	0	0.0%
Dubuque	3	0	0	0	3	0	0.0%
Earlham	0	0	0	0	0	0	0.0%
Eldon	22	0	0	0	22	0	0.0%
Elkader	0	0	0	0	0	0	0.0%
Ely	108	0	0	0	108	17	535.3%
Estherville	0	0	0	0	0	0	0.0%
Fairfax	107	0	0	0	107	55	94.5%
Fairfield	355	0	0	0	355	595	-40.3%
Fort Dodge	0	0	0	0	0	0	0.0%
Fort Madison	3	0	0	0	3	0	0.0%
Gilman	41	0	0	0	41	0	0.0%
Glenwood	0	0	0	0	0	0	0.0%
Grandview	0	0	0	0	0	0	0.0%
Grimes	0	0	0	0	0	0	0.0%
Grinnell	48	0	0	0	48	63	-23.8%
Guthrie Center	0	0	0	0	0	0	0.0%
Hedrick	0	0	0	0	0	0	0.0%
Hiawatha	24	0	0	0	24	1	2300.0%
Independence	0	0	0	0	0	0	0.0%
Indianola	0	0	0	0	0	0	0.0%
Johnston	0	0	0	0	0	3	-100.0%
Kalona	1,320	0	0	0	1,320	1,589	-16.9%
Keokuk	0	0	0	0	0	0	0.0%
Keosauqua	10	0	0	0	10	0	0.0%
Keota	20	0	0	0	20	22	-9.1%
LeClaire	0	0	0	0	0	0	0.0%
Letts	0	0	0	0	0	0	0.0%
Lisbon	29	0	0	0	29	43	-32.6%
Lowden	37	0	0	0	37	51	-27.5%
Manchester	5	0	0	0	5	0	0.0%
Maquoketa	8	0	0	0	8	3	166.7%
Marengo	490	0	0	0	490	458	7.0%
Marion	120	0	0	0	120	217	-44.7%
Marshalltown	0	0	0	0	0	0	0.0%
IVIGI SHRIILOWH	U	U	U	U	U	U	0.0%

i i ao an caidhoir by Aica of Agene	'J						
	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Mason City	0	0	0	0	0	5	-100.0%
Mechanicsville	19	0	0	0	19	35	-45.7%
Mediapolis	4	0	0	0	4	6	-33.3%
Milford	0	0	0	0	0	0	0.0%
Montezuma	3	0	0	0	3	31	-90.3%
Monticello	0	0	0	0	0	0	0.0%
Montrose	7	0	0	0	7	1	600.0%
Morning Sun	4	0	0	0	4	0	0.0%
Mount Pleasant	47	0	0	0	47	244	-80.7%
Muscatine	180	0	0	0	180	615	-70.7%
Nevada	0	0	0	0	0	0	0.0%
New London	5	0	0	0	5	0	0.0%
Newton	0	0	0	0	0	8	-100.0%
North English	265	0	0	0	265	264	0.4%
Norway	44	0	0	0	44	0	0.0%
Odebolt	6	0	0	0	6	0	0.0%
Oelwein	0	0	0	0	0	0	0.0%
Osceola	0	0	0	0	0	2	-100.0%
Oskaloosa	0	0	0	0	0	1	-100.0%
Ottumwa	4	0	0	0	4	19	-78.9%
Pella	0	0	0	0	0	0	0.0%
Pleasant Hill	0	0	0	0	0	0	0.0%
Reinbeck	0	0	0	0	0	0	0.0%
Richland	0	0	0	0	0	0	0.0%
Riverside	820	0	0	0	820	553	48.3%
Robins	0	0	0	0	0	0	0.0%
Rockwell	0	0	0	0	0	0	0.0%
Scott Co (Eldridge)	0	0	0	0	0	12	-100.0%
Scranton	0	0	0	0	0	0	0.0%
Shellsburg	0	0	0	0	0	0	0.0%
Sigourney	0	0	0	0	0	10	-100.0%
Sioux City	12	0	0	0	12	0	0.0%
Sioux Rapids	3	0	0	0	3	0	0.0%
South English	22	0	0	0	22	0	0.0%
Spirit Lake	4	0	0	0	4	0	0.0%
Springville	2	0	0	0	2	1	100.0%
Stanwood	0	0	0	0	0	3	-100.0%
Tipton	272	0	0	0	272	309	-12.0%
Toledo	0	0	0	0	0	0	0.0%
Traer	1	0	0	0	1	0	0.0%
Urbandale	44	0	0	0	44	97	-54.6%
Van Horne	0	0	0	0	0	0	0.0%
Van Meter	0	0	0	0	0	0	0.0%
Victor	51	0	0	0	51	122	-58.2%
Vinton	0	0	0				

	•						
	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Wapello	0	0	0	0	0	0	0.0%
Washington	611	0	0	0	611	981	-37.7%
Waterloo	12	0	0	0	12	8	50.0%
Waukon	6	0	0	0	6	3	100.0%
Waverly	0	0	0	0	0	27	-100.0%
Wellman	304	0	0	0	304	719	-57.7%
West Branch	1,978	0	0	0	1,978	1,663	18.9%
West Des Moines	1	0	0	0	1	0	0.0%
West Liberty	856	0	0	0	856	1,016	-15.7%
What Cheer	2	0	0	0	2	1	100.0%
Williamsburg	853	0	0	0	853	1,401	-39.1%
Wilton	444	0	0	0	444	492	-9.8%
Winfield	10	0	0	0	10	47	-78.7%
Winterset	1	0	0	0	1	4	-75.0%
Winthrop	0	0	0	0	0	0	0.0%
Zearing	0	0	0	0	0	0	0.0%
Undefined Open Access	9	0	0	0	9	115	-92.2%
Total Recip/Open Access	41,149	0	0	0	41,149	40,031	2.8%
Total Circulation	343,988	0	0	0	343,988	343,172	0.2%
(including E-Downloads, not in-	house)						
Percent Iowa City	78.8%	0.0%	0.0%	0.0%	78.8%	78.2%	0.8%
Percent Hills	0.3%	0.0%	0.0%	0.0%	0.3%	0.2%	17.0%
Percent Johnson County	7.6%	0.0%	0.0%	0.0%	7.6%	8.2%	-7.2%
Percent Lone Tree	0.3%	0.0%	0.0%	0.0%	0.3%	0.3%	3.0%
Percent University Heights	1.0%	0.0%	0.0%	0.0%	1.0%	1.4%	-26.0%
Percent Reciprocal/Open Access	12.0%	0.0%	0.0%	0.0%	12.0%	11.7%	2.5%
	100.0%	0.0%	0.0%	0.0%	100.0%	100.0%	
lowa City	271,092	0	0	0	271,092	268,399	1.0%
Local Contracts	31,747	0	0	0	31,747	34,742	-8.6%
Open Access	41,149	0	0	0	41,149	40,031	2.8%
In-house cards (staff use)	3,000	0	0	0	3,000	2,480	21.0%
Undefined Other	0	0	0	0	0	0	0.0%
Total Spreadsheet	346,988	0	0	0	346,988	345,652	



FY20 Circulation by Type & Format

3 Months

Category	YTD	% Total	Last YTD	% of Total	% Change
Adult Materials					
General Fiction/Fiction Express	25,096	10.7%	24,579	10.6%	2.1%
Mystery	8,323	3.5%	8,459	3.7%	-1.6%
Science Fiction	4,590	2.0%	4,194	1.8%	9.4%
Book Club Kits (10 items per kit)	12	0.0%	22	0.0%	-45.5%
Young Adult Fiction	6,170	2.6%	6,146	2.7%	0.4%
Comics	9,276	3.9%	8,506	3.7%	9.1%
Large Print	3,202	1.4%	2,503	1.1%	27.9%
Books in Other Languages	329	0.1%	362	0.2%	-9.1%
Total Fiction	56,998	24.3%	54,771	23.7%	4.1%
Express/Nonfiction	926	0.4%	829	0.4%	11.7%
Large Print Nonfiction	446	0.2%	328	0.1%	36.0%
000 - General/Computers	924	0.4%	890	0.4%	3.8%
100 - Psychology/Philosophy	3,019	1.3%	3,026	1.3%	-0.2%
200 - Religion	1,825	0.8%	1,845	0.8%	-1.1%
300 - Social Sciences	5,704	2.4%	5,553	2.4%	2.7%
400 - Language	701	0.3%	638	0.3%	9.9%
500 - Science	1,847	0.8%	2,078	0.9%	-11.1%
600 - Applied Technology	9,985	4.2%	10,259	4.4%	-2.7%
700 - Art & Recreation	5,285	2.2%	5,858	2.5%	-9.8%
800 - Literature	2,258	1.0%	2,648	1.1%	-14.7%
900 - History & Travel	4,820	2.1%	5,082	2.2%	-5.2%
Biography	1,935	0.8%	1,943	0.8%	-0.4%
Total Nonfiction: Adult & Young Adult	39,675	16.9%	40,977	17.7%	-3.2%
Magazines	1,474	0.6%	1,560	0.7%	-5.5%
Total Miscellaneous	1,474	0.6%	1,560	0.7%	-5.5%
Total Adult Print	98,147	41.8%	97,308	42.1%	0.9%
Art to Go	431	0.2%	454	0.2%	-5.1%
DVD (Movies/TV)	52,679	22.4%	55,158	23.8%	-4.5%
Express/DVD	4,728	2.0%	5,809	2.5%	-18.6%
Nonfiction DVD	3,657	1.6%	3,961	1.7%	-7.7%
Fiction on Disc	2,947	1.3%	3,689	1.6%	-20.1%
Nonfiction on CD	1,412	0.6%	1,773	0.8%	-20.4%
Compact Disc (Music)	9,192	3.9%	11,520	5.0%	-20.2%
Young Adult Video Games	2,227	0.9%	2,133	0.9%	4.4%
Circulating Equipment	203	0.1%	258	0.1%	-21.3%
Discovery Kits	11	0.0%	0	0.0%	0.0%
Total Nonprint	77,487	33.0%	84,755	36.6%	-8.6%

FY20 Circulation by Type & Format

Category	YTD	% Total	Last YTD	% of Total	% Change
Adult E-Audio # Downloads	19,219	8.2%	15,337	6.6%	25.3%
Adult E-Book # Downloads	21,728	9.2%	17,753	7.7%	22.4%
Adult E-Magazines	4,685	2.0%	2,650	1.1%	76.8%
Adult E-Music # Downloads/Local Music Project	10	0.0%	37	0.0%	-73.0%
Adult E-Newspapers	4,133	1.8%	3,977	1.7%	3.9%
Adult E-Video Streaming: Library Channel	9,557	4.1%	9,468	4.1%	0.9%
Total Adult E-Downloads	59,332	25.3%	49,222	21.3%	20.5%
Total Adult Circulation	234,966	100.0%	231,285	100.0%	1.6%
Children's Materials					
Fiction	18,719	16.9%	20,764	18.3%	-9.8%
Comics	11,317	10.2%	9,571	8.4%	18.2%
Holiday	771	0.7%	754	0.7%	2.3%
Picture: Big, Board, Easy	31,686	28.5%	30,822	27.2%	2.8%
Readers	11,876	10.7%	13,391	11.8%	-11.3%
Nonfiction & Biography	12,564	11.3%	12,434	11.0%	1.0%
Magazines	244	0.2%	157	0.1%	55.4%
Total Children's Print	87,177	78.5%	87,893	77.6%	-0.8%
,					
Video/DVD/Blu-Ray Books on Disc	14,581	13.1%	16,083	14.2%	-9.3%
Read-Along set	1,064	1.0%	1,308	1.2%	-18.7%
Children's Music	1,533 896	1.4%	1,514	1.3%	1.3%
Children's Video Games	672	0.8% 0.6%	1,185 701	1.0%	-24.4%
Read with Me Kits	141	0.6%		0.6%	-4.1%
Games & Toys	687	0.1%	144	0.1%	-2.1%
jDiscovery Kits	34	0.0%	721 0	0.6%	-4.7%
Total Children's Nonprint	19,608	17.7%	21,656	0.0% 19.1%	0.0%
		17.770	21,030	13.170	-9.5%
j E-Audio # Downloads	1,650	1.5%	1,633	1.4%	1.0%
j E-Book # Downloads	2,606	2.3%	2,097	1.9%	24.3%
Total Children's E-Downloads	4,256	4.8%	3,730	4.3%	14.1%
Total Children's	111,041	100.0%	113,279	100.0%	-2.0%
All Circulation by Type/Format					
All Fiction	87,805	25.3%	85,860	24.8%	2.3%
All Nonfiction and Biography	52,239	15.1%	53,411	15.5%	-2.2%
Picture books & Readers	43,562	12.6%	44,213	12.8%	-1.5%
Magazines	1,718	0.5%	1,717	0.5%	0.1%
Total Print	185,324	53.4%	185,201	53.6%	0.1%

FY20 Circulation by Type & Format

Category	YTD	% Total	Last YTD	% of Total	% Change
Toys	687	0.2%	721	0.2%	-4.7%
Art	431	0.1%	454	0.1%	-5.1%
DVD (Fiction, Nonfiction, & Express)	75,645	21.8%	81,011	23.4%	-6.6%
CD (Music)	10,088	2.9%	12,705	3.7%	-20.6%
Books on CD (Fiction & Nonfiction)	5,423	1.6%	6,770	2.0%	-19.9%
Read-Along Set	1,533	0.4%	1,514	0.4%	1.3%
Video Games	2,899	0.8%	2,834	0.8%	2.3%
Read with Me Kits	141	0.0%	144	0.0%	-2.1%
Discovery Kits	45	0.0%	0	0.0%	0.0%
Circulating Equipment	203	0.1%	258	0.1%	-21.3%
Total Nonprint	97,095	28.0%	106,411	30.8%	-8.8%
Total E-Downloads	63,588	18.3%	52,952	15.3%	20.1%
Total In House/Undefined	981	0.3%	1,088	0.3%	-9.8%
Total Adult Materials (including e items)	234,966	67.7%	231,285	66.9%	1.6%
Total Children's (including e items)	111,041	32.0%	113,279	32.8%	-2.0%
Grand Total	346,988	100.0%	345,652	100.0%	0.4%
(Adult + Children's + Undefined)					520700

Staffing

I am delighted to announce that the Children's Department is finally fully staffed! We have welcomed three new staff members in the last month.

First, we have welcomed our new Intern, Lauren Claeys. Lauren is in her first year at the University of Iowa's School of Library Science.

Anne Wilmoth was promoted to Children's Librarian, replacing Morgan Reeves who left in June. Anne started in the Children's Department as our Intern in the fall of 2016.

And finally taking Anne's place as our new Children's Assistant, is Becky Dannenberg. Becky began working as a Page in CAS last fall and was currently a Library Assistant in CAS.

All three are a great addition to our staff!

Professional Development

I was accepted to the Iowa City Area Chamber's Community Leadership Program in August and have had two full days of training with this impactful program. I look forward to this coming year with many local colleagues learning more about the Iowa City community and our impact.

Several staff attended the Child Care Summit hosted by the lowa City Chamber in collaboration with the lowa Women's Foundation, Iowa City Area Development and Johnson County Social Services. The summit, consisting of child care providers, local elected officials and candidates, and citizens looking to voice their concerns. In the end they are part of a continuing discussion that will led to possible solutions in our city.



Programs

We have had a busy fall with some very exciting programs. Tween Pizza and Panels and our Tween Terrarium programs were big hits! Our Family Night Mural Walk was attended by a crowd of over 50.

JoCo STEM Festival

Library Assistant Paul Bethke and I attended the Johnson County STEM Festival. We participated along with 50 other organizations to present STEM in a fun way to over 1100 local students. We took our Makey Makey sets and taught kids to play the banana piano using Scratch Coding and bananas. It was a hit!





UAY Young Women's Retreat

I was happy to drop in to read, sing, dance, and draw with several youngsters at United Action for Youths Young Parent Retreat while their parents participated in a day of creative writing, yoga, exploring healthy relationships and learning more about parental issues.



AIM Card Update

The program has not started after a delay from the school district. Data is now coming in from the district and we are in the testing phase with our systems and the student's ID numbers.

Collection Services Department Report

Prepared for the October 24, 2019 Meeting of the Iowa City Public Library Board of Trustees Anne Mangano, Collection Services Coordinator

Engaging our Patrons with the Collection

Reader's advisory is a central service at the lowa City Public Library and promoting our collection is a team effort, involving all departments from IT to Community and Access Services. We want to engage lowa City readers with books (and music and movies) that we love. We work hard to create and maintain a quality collection and reader's advisory allows us to connect our patrons with these materials. To reach different audiences, we promote the collection using a variety of approaches.

Staff Picks Website

Our Staff Picks site brings readers advisory to our virtual branch. Through the site, we share our

collection with the public in a way that is visually appealing, recommend individual titles, create lists of items on a common theme, and individualize staff with an "about me" section, complete with reading interests. Find out what our staff is reading at icpl.org/picks. Our website also includes a new items list refreshed weekly right on the front page of the site.

Favorite Titles from the 1897 ICPL Collection by Heidi L



Library Displays

From face-out shelving to thematic displays to a table filled with popular titles, staff put up displays throughout the library to showcase our collection. One benefit to judging books by covers is that if we put books face-out, they catch patrons' eyes and are checked out. Displays this month include spooky stories, new jFiction, true crime, and craft books advertising our upcoming craft bazaar. One of our patrons' favorites is our staff picks display, where a staff member has a dedicated space of a kiosk to put books out they like. Our new and recently



returned shelves also serve as a type of display, highlighting what is new and what other people in the community have recently read.

Spotlight on the Collection Newspaper Articles

Every month, the Board packet includes two "Spotlight on the Collection" reports from our staff, focusing on an area of our collection. These articles are written for *The Gazette* (monthly) and the *Press-Citizen* (twice a month). Each month we choose a different topic from great new fiction to living greener to how to start running. The point of the article is to promote new titles and other offerings at ICPL hopefully hitting an audience that isn't currently using the facility and promoting the variety of what is on our shelves. Our public services staff comment that newspaper readers visit the Library asking about the titles recommended in these articles.

Shelf Talk: New Library Collections Email Newsletter

This monthly eNewsletter highlights different collections and individual items. It is a way to engage our patrons about what is new, what we love, and what are tried and true favorites from books to databases. The September edition discussed the Markus



Zusak reading, our Discovery Kits, and the American Library Association's #eBooksForAll campaign, urging readers to sign a petition requesting that Macmillan rescind its decision to place an embargo and other limitations on library eBooks. Look for *Shelf Talk* the fourth Thursday of every month. To read our newsletter and subscribe, go to https://www.icpl.org/about/news and click on the link *Email Newsletters*.

Social Media

Encompassing all of the other methods we promote the collection, our public relations team uses Facebook, Instagram, and Twitter to connect our patrons with information about the collection. They share profiles and lists from our Staff Picks page, they link to our blog posts and newspaper articles, and they post pictures of our shelves and displays. They also recommend titles that are timely, like our pizza cookbooks for National Pizza Month.

We are working to get the Library's collection in front of people regardless if they are standing in front of one of our shelves or scrolling through their Instagram feed. From booklists to photos to news articles, our collection promotion celebrates the joy of reading.



Did you know October is National Pizza Month? Do you know how much funmaking pizza at frome can be? Check out a cookbook and try lit!



INFORMATION TECHNOLOGY REPORT TO LIBRARY BOARD (October, 2019) Brent Palmer, IT Coordinator

Virtual Branch Changes

For the past several years, our website included a separate "blog" site (blog.icpl.org) that featured a variety of posts from staff. This month we finished the last piece of a multiyear virtual branch project by integrating these posts into our main site in three different ways. Reader's advisory posts migrated into our staff pick area which makes them easier for staff to maintain. Information that is more ephemeral is now called "News." These posts can now be better managed so that the information in them doesn't become out-of-date. Reference-related posts will be moved into a Q & A format in the near future.

While not the end of development, this was the last subsite we wanted to incorporate into the rest of our website. Having all of our subsites pulled together under one platform makes it easier for us to maintain but allows us to link similar content and make it easier for patrons to find information they're interested in. Most of the features remain the same, but a couple of the new features include new categories which narrow down the previous tagging system and an archive feature that will allow us to point to updated information when blog posts' information is out-of-date. The next step in this project is creating a related reference guide which will allow us to take frequently sought reference articles into a Q&A guide that we can keep updated with common Library how-tos.

Library Security Camera System

The IT department is currently working on replacing the last of our older analog security cameras with newer digital ones. It might be useful to have a little background on our use of security cameras at the Library. The system is used for identifying people related to, or documenting events for, conduct issues. It is also used to verify patrons' claims that they never checked out materials. Some of the events that we routinely document are physical altercations between patrons, minor assaults, use of a stolen card or theft of patron property or library materials.

Access

A handful people on staff have regular access to the video server. The cameras are not monitored in real time. The system is accessed when we have requests from staff for images (usually related to some conduct issue). The lowa City Police Department also has access to our cameras.

Coverage

The Library is too large to effectively cover all parts of the building. But a majority of the conduct issues occur in specific areas. We don't currently have any outside cameras. But part of the City's ongoing Ped Mall project includes adding video to cover much of the area. Several cameras will be near our entrances and in our alley that we will eventually have access to. Video from security cameras is kept for varying lengths of time depending on the location. For example, video from self-checks is kept the longest to aid in legal investigations as described above.

Privacy

Presence in the Library is not considered to be private information. However, the use of library materials is protected by state law, so the video system should not be used to document what resources a patron is using. The public may request to obtain video of public areas and may incur a charge if it requires significant staff time to produce.

Development Office Report

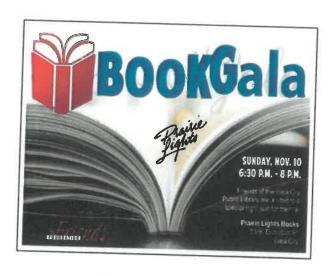
Prepared for the Board of Trustees lowa City Public Library by Patty McCarthy, Director of Development October 24, 2019

You're Invited on November 10

Prairie Lights Books will be even more special on Sunday, November 10th when it reopens at 6:30pm for a magical 90 minutes just for friends of the Iowa City Public Library.

Join us to shop, visit with four local authors, and enjoy refreshments during the 26th (!!) annual Book Gala benefit hosted by Prairie Lights Books for the ICPL Friends Foundation.

Invitations are in the mail and you are welcome to bring guests who are potential new library friends! Hope to see you there.



Thank You MidWestOne Bank

Our generous community donated more than 500 books and DVDs during the MidWestOne Bank collection drive for the Book End last month.

Everyone is welcome to shop the store on the second floor of the ICPL for those high quality fiction, non-fiction, and children's books and movies at bargain prices.

The Book End is staffed by volunteers during these hours:

- Monday-Thursday 10:30am-7pm
- Friday 10:30am-5:30pm
- Saturday 11am-4pm
- ➤ Sunday 1-4pm



Are you interested in becoming a Book End volunteer to help sell gently read books and more to raise funds for the library? The first step is to complete and turn in a library <u>Volunteer Application</u> and indicate you are interested in joining the Book End team. We'd look forward to welcoming you!

Support ICPL on November 13, Great Give Day

The first-ever Johnson County Great Give Day will be on Wednesday, November 13 from 12am-11:59pm hosted by the Community Foundation of Johnson County.

All money donated that day to Johnson County nonprofits like the Iowa City Public Library Friends Foundation will be passed on to them without any fees. And the Community Foundation will offer a matching gift. Please consider giving to the ICPL Friends Foundation through the Community Foundation (www.CFJC.org) on November 13 for a fabulous first Great Give Day. Thank you!

Make weeknight cooking easy-peasy with the Iowa City Public Library Anne Mangano, Collection Services Coordinator, Iowa City Public Library

Do you love to cook? Do you enjoy putting together a great meal? Do you take satisfaction in sharing your cooking with friends and family? Do you still feel that way on a Tuesday night? We're here to help. Weeknights do not mean you have to stress about cooking and it doesn't mean you have to sacrifice quality or flavor. The lowa City Public Library's cookbook section has a lot of great strategies on tackling the weeknight meal.

Why not cut down on the ingredients? Jamie Oliver's "5 Ingredients: Quick and Easy Food" has really simplified my cooking. More importantly, it has simplified my shopping list. Each week, I pick five recipes, buy the ingredients, and get cooking. Most of the recipes take 30 minutes or less. With this book, less does indeed mean more; these recipes have a lot of flavor. Take advantage of fall with recipes like Harissa Squash Salad and Comforting Sausage Bake. Less ingredients means less chopping and that means more time for you to enjoy the eating part. For other short ingredient lists try "Six ingredients with Six Sisters' Stuff, Stuart O'Keeffe's" The Quick Six Fix," and Yotam Ottolenghi's "Simple."

Grab your sheet pan and make it a one-dish meal. America's Test Kitchen "One-Pan Wonders" contains recipes where you can throw all the ingredients onto a pan or into a pot and let it cook with just a few stirs and flips. No multiple burners. No timed steps. Just easy. Best of all, cleanup is a breeze with only one dish to wash. Try Unstuffed Shells with Butternut Squash and Leeks or Lemon-Thyme Roasted Chicken with Ratatouille. Give other one-dish cooking titles a try, such as Anne Byrn's "Skillet Love," Marge Perry's "Hero Dinners," and Diana Henry's "From the Oven to the Table."

Perhaps you need to delegate the cooking to an electric pressure cooker? Just plug it in, push a button, and you are good to go! Well, you might have to do some chopping. If you love flavor and variety, try Melissa Clark's "Dinner in an Instant." Her recipes are uncomplicated—perfect for a weeknight—and you'll be proud of every recipe you cook. For some comforting choices for chilly fall nights, try Chicken and Dumplings or Tangerine Carrots with Ricotta, Chives, and Walnuts. ICPL has a number of new pressure-cooking cookbooks, including "Madhur Jaffrey's Instantly Indian Cookbook," "Martha Stewart's Pressure Cooker," and "Keto Cooking with Your Instant Pot."

Weeknight cooking doesn't have to be chore. You just need the right recipes! Try these and other ways to simplify your cooking at the Iowa City Public Library. Have other meal-prep needs? We have a cookbook for you and more at catalog.icpl.org.

By Brent Palmer, Information Technology Coordinator at the Iowa City Public Library

The lowa City Council declared a climate crisis on August 6, which called for "immediate and accelerated action" to decrease emissions community-wide. But as citizens, how do we begin? It can be overwhelming figuring out what our role is in addressing this problem.

For some people, it helps to make it personal, either by figuring out what kind of information that you personally respond to or how climate change intersects with your existing interests. Some of us like hard facts while others want more of a narrative. The lowa City Public Library is a great place to begin or to continue your journey of becoming knowledgeable about climate change issues. For starters, "The Rough Guide to Climate Change" is a basic primer for understanding the symptoms, science and solutions for the problem. For regular, newsworthy developments, *The New York Times* online section titled "Climate & Environment" is an amazing resource; lowa City residents can read *The New York Times* on a computer or any mobile device for free.

ICPL has a wide array of resources in different formats to explore. "Ice: Portraits of Vanishing Glaciers," features beautiful photographs from the Extreme Ice Survey, a delight for the visually-inclined. For those who prefer to listen, we have many audio books such as Naomi Klein's "This Changes Everything," which digs into the economic aspects of climate change. Our recently added streaming video service, Kanopy, has many films pertaining to climate change from a variety of perspectives. For example, "1.5 Stay Alive: Climate Change and Caribbean Music" is part musical and part factual. In it, popular Caribbean musicians express their experiences with rising seas by composing and performing songs about climate change and their visions of how to confront it. "Thule Tuvalu: Investigating Climate Change" draws a line between Thule, Greenland and a remote Pacific Island nation to show how indigenous peoples around the globe are being forced to abandon their traditional way of life as they move towards an unknown future.

There are many different facets to the problem of climate change, which will affect us in many different ways. The library has non-fiction resources that touch on any aspect that you might be personally interested in, such as diet, economics, or gardening. Examples include "Diet for a Changing Climate: Food for Thought," "The Climate Conscious Gardener," and "Climate Shock: the Economic Consequences of a Hotter Planet."

There are two books I'd like to highlight that are about bringing climate change closer to home. One is "Ground Truth: a Guide to Tracking Climate Change at Home" which focuses on phenology, the study of cyclic and seasonal natural phenomena. This book encourages us to become mindful of the changing environment right outside our door. Another is "A Sugar Creek Chronicle" by local ecologist Cornelia Mutel, who similarly ties her own with journal entries that follow changes she notices around her. Whether you are looking for science or local narrative, the library should have something that will engage you.

lowa City Public Library "Lobby Stop" program brings the books to retirement communities

dailyiowan.com/2019/10/09/iowa-city-public-library-lobby-stop-program-brings-the-books-to-retirement-communities

The Lobby Stop program brings books, magazines, and other materials to four retirement homes in the Iowa City area.



Hannah Kinson

The lowa City Public Library is seen on Monday, September 16, 2019. The new energy kits available at the library are encouraging efforts towards an energy-efficient home. (Hannah Kinson/The Daily lowan)

Rylee Wilson, News Reporter October 9, 2019

The lowa City Public Library's bookmobile program brings books to the community — but when retirement-home residents struggled to make it to the bookmobile in the parking lot, the library brought books to their lobbies.

The lowa City Public Library Lobby Stop program brings a mobile library of books, magazines, and more to residents of four retirement homes across the lowa City area.

Heidi Kuchta, an outreach assistant for the library, said the idea for lobby stops originated when the staff realized not all residents could access the library's bookmobile stops.

"Some retirement homes we were serving with the bookmobile — the less mobile residents were unable to make it to the bookmobile on time, or with a winter storm, they just weren't willing to leave the front doors," she said.

RELATED: Library offers summer reading program in 6 languages to increase accessibility

On Wednesdays, Kuchta brings materials that retirement home residents specifically request, along with large-print books and popular titles, she said.

Kuchta visits Legacy Retirement Community, Bickford Senior Living, Walden Place, and Emerson Point retirement communities.

Leah Colbert, life-enrichment coordinator for Bickford Senior Living, said a familiar program such as the lobby stop can be a comforting resource for people living with dementia. She said she has seen residents with no interest in the bookmobile stop use the lobby-stop program.

"Bringing it inside takes a lot of the unknown out of it — especially for our residents with dementia," she said. "An unfamiliar face or place may overwhelm them."

Kara Logsden, the library's community and access services coordinator, said the lobby brings the feeling of a community fostered inside a library into retirement homes.

"We're seeing that the use of lobby stops is growing, as people find out about it, as people create a rapport with our staff. They really look forward to lobby stops," Logsden said. "What we see is some people, they don't always come to the library for the materials. They come to the library because we're a community center."

Kuchta said her programs typically draw five to eight regulars, and other residents drop by occasionally.

"Lately, I've seen a lot more people who I've never seen before who are getting new cards and might be new to the area or recently moved into that retirement home, so it's good to see some growth there," she said.

RELATED: lowa City Public Library hosted a mural walk to showcase some of the area's newest artwork

Kuchta said lowa City retirement homes often draw residents who are not from the lowa City area and are searching for health-care and social services. Providing a sense of community for these residents can be helpful, she said.

"We have a lot of great retirement services for people — I didn't realize this going into this library work. There are a lot of people in retirement homes in lowa City who aren't from lowa City," she said.

Colbert said the lobby-stop program helps engage residents with magazines and books, even if it's only for a short while.

"Even if they don't end up checking it out it's something that engages them in the moment," Colbert said. "That's a big thing with dementia. They don't remember past or future moments. Focusing on their happiness in the present moment is a big thing that the lobby stop helps with."

About the Writer



Agenda Item 5E-2

Rylee Wilson, News Reporter

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Rylee Wilson is a news reporter and digital producer at The Daily lowan. She is a sophomore...

lowa City Public Library hosted a mural walk to showcase some of the area's newest artwork

daityiowan.com/2019/10/07/iowa-city-public-library-hosted-a-mural-walk-to-showcase-some-of-the-areas-newest-artwork

Downtown Iowa City Director Thomas Agran led a crowd of over 50 people around downtown Iowa City on a mural walk, showing that art can be beautiful, public, and easily attainable.



Raquele Decker

The Raccoon and the Firefly in the alley beside US Bank in Downtown Iowa City on October 7, 2019. (Raquele Decker/The Daily Iowan)

Austin J. Yerington, Arts Reporter October 7, 2019

lowa City is home to many colorful street art, ranging from massive to small. With all types of diverse murals, the lowa City Public Library hosted an event Monday evening to show off the newest additions to the downtown area.

The event was guided by Iowa City Downtown Director of Public Art and muralist, Thomas Agran.

"Murals are very democratic, anyone can walk downtown and enjoy them," Agran said. "I think they add a sense of dynamism and vitality, murals can go up in a weekend, or a week, and suddenly, a space can look totally different,"



The Sports Page art piece in the alley beside US Bank in Downtown Iowa City on October 7, 2019. (Raquete Decker/The Daily Iowan)

"Postcard" by Thomas Agran

Agran painted this mural to show aspects of lowa City that many residents know well. The way each letter shows off iconic landmarks, and beloved businesses makes for an lowa City cultural potluck of mural. This can be found in the alley between ICPL and Critical Hit Games.

"Próximamente; Reina Del Oceano Interior" by Nick Meister

This massive mural was designed to work around the electrical box and gas pipes sitting in the middle of the building wall. Meister dreamed up the idea of using the box as a film project that is showing out a colorful boat on the sea. This can be found right across from the Postcard mural, in the alley of ICPL and Critical Hit Games.

"lowa City Robot" by Ryan McGuire

This hidden away machine can be seen in the further alley between Critical Hit Games and the lowa City Public Library. The retro themed robot was created in 2018 by McGuire, with sponsorships coming from lowa City Downtown District and University of lowa Community Credit Union.

"Screendance" by Marina Ross

This mural can be found on the backside of the Ped Mall's Filmscene. Its creator, Marina Ross, received a M.F.A. from the UI. The mural was given only one guideline when commissioned: "movement and film, not popcorn," Agran said. This mural shows three models as they move and dance from film clip to film clip.

"Cowboy" by Thomas Agran

The image of two cowboys was commissioned by MidWestOne Bank. The mural was given the direction of "security and also not dusty," said Agran. Because of this direction, he ended with the results of a mirrored image depicting two cowboys separated by a large safedoor. This image was designed around the restricted field of view of the wall, due to the narrow alley. Because of this, Agran decided for a mirrored image, so both sides will see the same image. This mural is located on Clinton Street in the alley across from Buffalo Wild Wings.

Related: Downtown Iowa City splashed with color, increase in public murals

"The Return" by Chris Vance

This explosion of color has become one of the most popular photo spots for social media in lowa City, said Agran. "The Return" was painted by Vance and an assistant in 2018. The massive mural took a total of five days to complete, and can be found in the alley next The Sports Column.

"The Racoon and the Firefly/ Galaxia Y La Culebra" by Dave Loewenstein

This nearly fluorescent night scene can be found in front of Studio 13. Loewenstein was brought in to paint this massive image that features a racoon, cell phones, and many bioluminescent fireflies.

Raquele Decker

The girl reaching for the gataxy mural in the altey beside US Bank in Downtown lowa City on October 7, 2019. (Raquele Decker/The Daily lowan)

Agenda Item 5E-5





The Coexist mural in the alley beside US Bank in Downtown lowa City on October 7, 2019. (Raquele Decker/The Daily lowan)

"Coexist" by Sayuri Sasaki Hemann & United Action for Youth

This massive mural can be seen from blocks away. The colorful birds, flora, and insects spark a sense of joy that jumps right off the brick wall. The mural was painted on laminated material and then transferred on to the large building. This mural also involved many young artists from the United Action for Youth. This mural can be seen from the corner of Linn Street and Washington Street.

Agran said he hoped this event would both give history to the public art, but also show attendees that these can happen all over lowa City.

"I hope that there's a demystifying quality here," Agran said. "This is just an inexpensive way to have a real dynamic and powerful voice in the built environment of your community."

Arts

Library Expenditures: Q1 Operating Budget July 1 to September 30, 2019

Туре		Revised Budget	YTD Expenditures	Available Budget 9	% Used
Capital Outlay	\$	22,400.00 \$	\$		
Other Operating Equipment	₩	22,400.00 \$	\$	22,400.00	
Library Materials	\$	681,245.00 \$	193,030.35 \$	488,214.65	28%
Books (Cat/Cir)	\$	674,245.00 \$	70,521.24 \$	603,723.76	
Books (Cat/Reference)	⋄	\$ -	947.04 \$	(947.04)	
Downloadable Media	\$	\$ -	20,691.95 \$	(20,691.95)	
Downloadable-eBooks	Ş	\$·	17,220.30 \$	(17,220.30)	
Fiction Audio-CD	Ş	⋄	1,925.56 \$	(1,925.56)	
Library-RFI Tags	\$	7,000.00 \$	•	7,000.00	
Microforms-STO	❖	⋄	128.00 \$	(128.00)	
Multi-Media/Gaming	s	\$	2,127.32 \$	(2,127.32)	
Music-CD	\$	\$\$ -	1,859.28 \$	(1,859.28)	
Non-Fiction Audio-CD	\$	\$ -	482.92 \$	(482.92)	
Non-Fiction Video-DVD	Ϋ́	\$	1,304.79 \$	(1,304.79)	
Online Reference	s	\$	51,068.94 \$	(51,068.94)	
Other Audio-CD	❖	⋄	144.67 \$	(144.67)	
Print/Circulating Serials	❖	⋄	6,895.27 \$	(6,895,27)	
Print/Reference Serials	\$	⋄	5,976.91 \$	(5,976.91)	
Video Recordings	❖	\$·	11,736.16 \$	(11,736,16)	
Other Financing Uses	\$	62,422.00 \$	15,605.44 \$	46,816.56	25%
Misc Transfers Out	ب	62,422.00 \$	15,605.44 \$	46,816.56	
Personnel	s	4,951,475.35 \$	1,095,687.70 \$	3,855,787.65	22%
Dental Insurance	•	15,916.00 \$	3,667.24 \$	12,248.76	
Disability Insurance	❖	\$ 00.689,6	2,301.34 \$	7,337.66	
FICA	s,	277,156.80 \$	61,437.53 \$	215,719.27	
Health Insurance	s	\$ 99.7882.66	133,990.84 \$	423,891.82	
IPERS	·s	351,478.89 \$	72,295.05 \$	279,183.84	
Life Insurance	φ.	6,342.00 \$	1,483.60 \$	4,858.40	
Longevity Pay	\$	22,046.00 \$	\$ }	22,046.00	
Overtime Wages	Ş	\$ 00.005'89	16,280.57 \$	52,219.43	
Perm Full Time	\$	2,659,898.00 \$	588,256.72 \$	2,071,641.28	

Library Expenditures: Q1 Operating Budget July 1 to September 30, 2019

Туре		Revised Budget	VTD Expenditures	Avaluable Budget	D. 112.2
T trad const	ı,	G	- Chemical Ca	Available budget	% Used
Perm Part IIme	S	421,224.00 \$	87,588.84 \$	333,635.16	
Temporary Employees	❖	551,392.00 \$	128,384.70 \$	423,007.30	
Term-Vacation Pay	❖	\$	1.27 \$	(1.27)	
Unemployment Compensation	❖	10,000.00 \$	\$	10.000.00	
Services	\$	\$ 00.015.00 \$	193,717.62 \$	466,294.38	29%
Advertising	Ş	4,595.00 \$	1,079.00 \$	3,516.00	
Book Binding	s	2,352.00 \$	57.45 \$	2,294.55	
Cell Phone/Data Services	ς,	3,008.00 \$	1,043.57 \$	1.964,43	
City Vehicle Rental Chargeback	❖	5,374.00 \$	900.75 \$	4.473.25	
City Vehicle Replacement Chgbk	\$	20,293.00 \$	4,831.56 \$	15,461.44	
Community Events Funding	Υ,	200.00 \$	200.00	'	
Consultant Services	ᡐ	12,000.00 \$	2,793.00 \$	9,207.00	
Data Processing	\$	22,790.00 \$	\$?	22.790.00	
Dues & Memberships	\$	4,400.00 \$	1,072.50 \$	3,327.50	
Electrical & Plumbing R&M Srvc	\$	3,756.00 \$	993.10 \$	2,762.90	
Electricity	\$	120,000.00 \$	31,804.36 \$	88,195.64	
Equipment Rental	\$	1,650.00 \$	872.61 \$	777.39	
Financial Services & Charges	❖	6,044.00 \$	1,236.79 \$	4,807.21	
Fuel Chargeback	\$	2,002.00 \$	470.58 \$	1,531.42	
Furnishing R&M Services	\$	1,024.00 \$	\$	1.024.00	
Hardware R&M Services	ς,	19,000.00	2,620.00 \$	16.380.00	
Heating & Cooling R&M Services	⟨>	22,000.00 \$	10,238.40 \$	11.761.60	
Heating Fuel/Gas	\$	17,270.00 \$	1,249.00 \$	16,021.00	
Inter-Library Loans	\$	\$ 00.661	\$ 06.86	100.10	
Internet Fees	⋄	18,000.00 \$	1,043.02 \$	16,956.98	
ITS-Software SAAS Chgbk	❖	\$ >	4,000.00 \$	(4,000.00)	
Land & Building Rental	\$	332.00 \$	· \$	332.00	
Library Material R&M Services	\$	17,000.00 \$	4,738.25 \$	12,261.75	
Lodging	\$	4,000.00 \$	· \$	4,000.00	
Long Distance Service	\$	156.00 \$	٠,	156.00	
Mail & Delivery	❖	47,213.00 \$	10,366.65 \$	36.846.35	
Mail Chargeback	❖	715.00 \$	· \$	715.00	
Meals	⋄	1,000.00 \$	\$ ·	1,000.00	

Library Expenditures: Q1 Operating Budget July 1 to September 30, 2019

Type		Revised Budget	YTD Expenditures	Available Budget	100 Ilean
Micr Conject O Charact			Commission and the second	Taging prode	2 Osed
Misc services & charges	љ	4,068.00 \$	1,830.11 \$	2,237.89	
Nursery Srvc-Lawn & Plant Care	❖	847.00 \$	201.00 \$	646.00	
Office Equipment R&M Services	ş	3,364.00 \$	774.23 \$	2.589.77	
Other Building R&M Services	\$	64,131.00 \$	3,680.50 \$	60.450.50	
Other Professional Services	\$	16,500.00 \$	4,061.30 \$	12,438.70	
Other Rentals	\$	6,485.00 \$	1,151.22 \$	5,333.78	
Other Waste Disposal	s	\$83.00 \$	· •	583.00	
Outside Printing	\$	30,417.00 \$	3,733.80 \$	26,683.20	
Parking	\$	3,448.00 \$	1,159.50 \$	2,288.50	
Permitting Fees	\$	525.00 \$	•	525.00	
Phone Equipment/Line Chgbk	\$	26,772.00 \$	5,866.65 \$	20,905.35	
Radio Maintenance Chgbk	\$	303.00 \$	10.21 \$	292.79	
Refuse Collection Charges	\$	1,840.00 \$	240.00 \$	1,600.00	
Registration	\$	\$,000.000 \$	1,105.00 \$	3,895.00	
Software R&M Services	❖	126,083.00 \$	86,483.69 \$	39,599.31	
Structure R&M Services	የ	5,742.00 \$	1,214.00 \$	4,528.00	
Transportation	\$	3,000.00 \$	\$	3,000.00	
Vehicle R&M Chargeback	❖	4,531.00 \$	496.92 \$	4,034.08	
Supplies	\$	112,357.00 \$	34,920.74 \$	77,436.26	31%
Food and Beverages	\$	3,587.00 \$	347.03 \$	3,239.97	
lce Control Chemicals	ψ,	252.00 \$	· • -	252.00	
Misc Computer Hardware	\$	35,000.00 \$	14,902.02 \$	20.097.98	
Misc Processing Supplies	\$	26,380.00 \$	5,137.28 \$	21,242.72	
Miscellaneous Supplies	\$	10,832.00 \$	3,625.19 \$	7,206.81	
Office Supplies	Ŷ	6,649.00 \$	2,253.02 \$	4,395.98	
Other Maintenance Supplies	٠,	5,000.00 \$	1,243.98 \$	3,756.02	
Paper Products	\$	921.00 \$	\$ 88.66	821.12	
Photo Supplies & Equipment	S	461.00 \$	250.00 \$	211.00	
Sanitation & Indust Supplies	Υ>	19,043.00 \$	4,485.02 \$	14,557.98	
Software	s	1,478.00 \$	2,001.32 \$	(523.32)	
Subscriptions	Υ>	540.00 \$	\$ 00.925	(36.00)	
Water/Sewer Chemicals	ᡐ	2,214.00 \$	\$ -	2,214.00	
Grand Total	\$	6,489,911.35 \$	1,532,961.85 \$	4.956.949.50	24%

Library Revenues: Q1 Operating Budget July 1 to September 30, 2019

Type	Revised	Revised Est Revenues	Actual	Actual YTD Revenues	Remaining Revenues	% Collected
Charges for Services	v	1	vs.	(4.00) \$	4,00	
Library Reserve Fees	\$	1	\$	(4.00) \$	4.00	
Intergovernmental	\$	(547,065.00)	\$	(184,527.46) \$	(362,537.54)	34%
C&I Prop Tax Rollback Reimb	\$	(29,161.00)	\$	\$ -	(29,161.00)	
Johnson County	\$	(450,177.00)	\$	(164,958.96) \$	(285,218.04)	
Other Local Governments	\$	(26,417.00)	\$	(9,191.25) \$	(17,225.75)	
University Heights	\$	(41,310.00)	\$	(10,377.25) \$	(30,932.75)	
Miscellaneous Revenues	\$	(138,807.00)	\$	\$ (22,995.22)	(110,811.78)	20%
Cashier Overages	\$	1	\$	0.45 \$	(0.45)	
Library Fines	\$	(106,747.00)	\$	(23,161.97) \$	(83,585.03)	
Reimb of Expenses	\$	(15,890.00)	\$	(4,833.70) \$	(11,056.30)	
Reimbursement of Damages	\$	(16,170.00)	\$	\$ -	(16,170.00)	
Taxes	\$	(1,028,730.00)	\$	\$ (60.700,68)	(939,722.91)	%6
Delq Library Levy	Ş	•	\$	(10.21) \$	10.21	
Gas/Electric Excise Tax	\$	(11,495.00)	\$	\$	(11,495.00)	
Library Levy) \$	(1,016,225.00)	φ.	\$ (68,756.79) \$	(927,468.21)	
Mobile Home Tax	\$	(1,010.00)	ψ.	(240.09) \$	(769.91)	
Use of Money/Property	ş	(28,190.00)	\$	(10,680.63) \$	(17,509.37)	38%
Building/Room Rental	ş	(26,000.00)	\$	(10,000.00) \$	(16,000.00)	
Other Commissions	\$,	\$	(5.25) \$	5.25	
Vending Machine Commission	\$	(2,190.00)	\$	(675.38) \$	(1,514.62)	
Grand Total	\$	(1,742,792.00)	Ş	(312,214.40) \$	(1,430,577.60)	18%



Receipts

FY20 compared to FY19 YTD

	Q1 FY19	Q1 FY20	% Change	FY20 Budget	% Received
General Fund					77 110001100
Fines, Fees, etc.	\$33,931	\$22,687	-33.1%	\$106,747	21.3%
Vending, etc.	\$507	\$675	33.2%	\$2,190	30.8%
General Fund Total	\$34,438	\$23,363	-32.2%	\$108,937	21.4%
Enterprise Fund					
Photocopies	\$816	\$848	3.9%	\$3,040	27.9%
Electronic Printing/Debit Card	\$2,848	\$3,174	11.5%	\$10,610	29.9%
Counter/Cloth bag/Misc	\$477	\$426	-10.7%	\$1,450	29.4%
Recycle	\$38	\$0	0.0%	\$320	0.0%
Enterprise Fund Total	\$4,179	\$4,448	6.4%	\$15,420	28.8%
Lost & Damaged	\$3,772	\$4,024	6.7%	\$0	0.0%
Lost & Damaged Total	\$3,772	\$4,024	6.7%	\$0	0.0%
State Funds					
Open Access / Access Plus	\$0	\$0.0	0.0%	\$54,070	0.0%
Enrich lowa/Direct State Aid	\$0	\$0	0.0%	\$19,750	0.0%
State Fund Total	\$0	\$0	0.0%	\$73,820	0.0%



FY20 Output Statistics- Quarterly Report

FY20 Output Statistics- Quarterly Report	Q1	Q2	Q3	Q4	YTD	Last YTD	% Change
Library Services: Provide library facilities, materials, and equipment	•						
A. Downtown Building Use							
Total Hours Open	860	0	0	0	860	854	0.7%
People into the Building	168,890	0	0	0	168,890	190,563	-11.4%
Average Number Per Hour	196.4	0.0	0.0	0.0	196.4	223	-12.0%
Bookmobile Use							
Bookmobile Total Hours Open	219	0	0	0	219	209	4.5%
People on Bookmabile	5,257	0	0	0	5,257	4,724	11.3%
Average Number per Hour	24	0	0	0	24	23	6.5%
Total Downtown & Bookmobile Hours Open	1,079	0	0	0	1.070	1.000	4 404
Total People Downtown & on Bookmobile	174,147	0	0	0	1,079 1 74,14 7	1,063	1.4%
Total Average Number per Hour	161	0	0	0	161	195,287 184	-10.8%
B. Meeting Rooms					101	104	-12.1%
Number of Non-Library Meetings		_					
Estimated Attendance	393	0	0	0	393	371	5.9%
Equipment Set-ups	5,362	0	0	0	5,362	6,484	-17.3%
Group Study Room Use	29	0	0	0	29	29	0.0%
Lobby Use	1,403	0	0	0	1,403	1,311	7.0%
	2	0	0	0	2	1	100.0%
C. Equipment Usage							
Photocopies by Public	6,945	0	0	0	6,945	6,872	1.1%
Pay for Print Copies	25,082	0	0	0	25,082	22,186	13.1%
% Checkouts by Self-Check	71.7%	0.0%	0.0%	0.0%	71.7%	72.7%	-1.4%
DOT Kiosk Usage	0	0	0	0	0	1070	-100.0%
* FY20 pay for print copies data in September is an average of July and Au	gust due to tech	nical issues.			•	2070	-100.076
D. Downtown Use of Electronic Materials							
Listening/Viewing/Tablets/Laptops Sessions	2,789	0	0	0	2,789	3,834	-27.3%
E. Ride 'N' Read							
Bus Passes Distributed Downtown	1,369	0	0	0	1,369	1,179	16.1%
Lending Services: Lend materials for home, school, and office use.							
A. Circulation Downtown	335,890	0	0	0	335,890	333,388	0.8%
(Materials plus equipment; includes eAudio; does not include items circulated	in-house.)						
Circulation on Bookmobile	8,098	0	o	0	8,098	9,784	-17.2%
Total Circulation Downtown & Bookmobile	343,988	0	0	0	343,988	343,172	0.2%
Average Total Circulation Downtown & Bookmobile Per Hour							
Average Total Circulation Downtown & Bookmobile Set Horiz	391	0	0	0	391	390	0.0%
B. Circulation by Type of Material (Includes downloads, does not include mend	ling, lost, etc.)						
Adult Materials	234,966	0					
Children's Materials	111,041	0	0	0	234,966	231,285	1.6%
Percent Children's	33.1%		0	0	111,041	113,279	-2.0%
Non-Print	97,095	0.0% 0	0.0%	0.0%	33.1%	34.0%	-2.7%
Percent Non-print	28.9%	0.0%	0	0	97,095	106,411	-8.8%
Equipment loans	203		0.0%	0.0%	28.9%	31.9%	-9.4%
Downloads	63,588	0	0	0	203	258	-21.3%
	03,366	U	0	0	63,588	51,558	23.3%
C. Circulation by Residence of User (Downtown & Bookmobile)	343,988	0	0	0	343,988	343,172	0.2%
(Materials plus equipment; includes downloads; does not include items circulat	ted in-house.)						
lowa City	264,028	0	О	0	264,028	260,752	1.3%
Local Contracts							
Hills	945	0	0	0	945	806	17.2%
Hills as % of All	0.27%	0.0%	0.0%	0.0%	0.27%	0.23%	17.0%
Johnson County (Rural)	26,149	0	0	0	26,149	28,101	-6.9%
Johnson County as % of All	7.60%	0.0%	0.0%	0.0%	7.60%	8.19%	-7.2%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Char
Lone Tree	1,151	0	0	0	1,151	1,115	3.:
Lone Tree as % of All	0.33%	0.00%	0.00%	0.00%	0.33%	0.32%	3.0
University Heights	3,502	0	0	0	3,502	4,720	-25.8
University Heights as % of All	1.02%	0.00%	0.00%	0.00%	1.02%		
Total Local Contracts	31,747	0	0.00%	0.00%		1.38%	-26.0
State Contracts - Open Access	U.,,,,,,	Ŭ	· ·	U	31,747	34,742	-8.6
Coralville	16,850	0					
Cedar Rapids	-		0	0	16,850	15,687	7.4
Other Open Access	1,809	0	0	0	1,809	960	88.4
·	22,490	0	0	0	22,490	23,384	-3.8
Total Open Access	41,149	0	0	0	41,149	40,031	2.8
Open Access as % of All	12.0%	0.0%	0.0%	0.0%	12.0%	11.7%	2.5
D. InterLibrary Loans							
Loaned to Other Libraries	299	0	0	0	299	343	-12.8
Percent of Requests Filled	24.5%	0.0%	0.0%	0.0%	24.5%		
Borrowed From Other Libraries	900	0	0.0%	0.0%		28.9%	-15.
Percent of Requests Filled	87.0%	0.0%			900	1,026	-12.
Books/Periodicals/AV Borrowed			0.0%	0.0%	87.0%	87.5%	-0.5
Photocopy Borrow Requests Filled	892	0	0	0	892	1,022	-12.7
Frotecopy borrow requests filled	8	0	0	0	8	4	100.0
. Reserves Placed - Materials	33,579	0	•				
Overdrive did not report reserve information for the first quarter of FY20.	33,319	U	0	0	33,579	55,151	-39.1
. Downloadable Media							
By Area							
Iowa City	56,718	0	0	0	56,718	47,208	20.1
Hills	120	0	0	0	120	78	
Johnson County	6,116	0	0				53.8
Lone Tree	•			0	6,116	5,134	19.3
University Heights	96	0	0	0	96	127	-24.4
	538	0	0	0	538	405	32.8
Total	63,588	0	0	0	63,588	52,952	20.1
Demographic							
Adult	59,332	0	0	0	59,332	49,222	20.5
Children's	4,256	0	0	0	4,256	3,730	14.1
Total	63,588	0	0	0	63,588	52,952	20.1
Number of Items Owned (Cumulative)							
E-Audio Items Available	10.077						
E-Book Items Available	10,977	0	0	0	10,977	8,638	27.1
	20,253	0	0	0	20,253	17,989	12.69
E-Music	45	0	0	0	45	43	4.79
E-Magazines	112	0	0	0	112	123	-8.99
E-Newspapers	1	0	0	0	1	1	0.09
Total items	31,388	0	0	0	31,388	26,794	17.19
formation Services: Furnish information, reader advisory, and refer	ence assistance).					
Reference Questions Answered ference Questions	11,437	0	0	0	11,437	11,609	-1.59
Reference Desk	3,850	0	٥	0	3,850	4,436	-13.2
Help Desk	3,202	0	0	0	3,202	2,701	18.59
Switchboard	1,200	0	0	0	1,200	1,502	-20.19
Bookmobile	293	0	0	0	293	278	5.49
Drop-In Tech Help (Public)	114	0	0	0	114	161	-29.29
On-Call Tech Help							
on our room ricip	42	0	0	0	43	40	45.1
-	43					48	-10.49
Staff	43 72	n			72	84	-14.39
Staff Public	72	0	0	0			
Staff Public		0	0	0	115	132	-12.99
Staff Public Total Tech Help Questions Children's Desk	72 115	0	0	0			-12.9%
Staff Public Total Tech Help Questions Children's Desk Reference Questions	72 115 2,649	0					
Staff Public Total Tech Help Questions Children's Desk Reference Questions Request to Pull Books (Community)	72 115	0	0	0	115	132	11.3%
Staff Public Total Tech Help Questions Children's Desk Reference Questions Request to Pull Books (Community)	72 115 2,649	0	0	0	115 2,649	132 2,380	11,3% -26.3%
Staff Public Total Tech Help Questions Children's Desk Reference Questions Request to Pull Books (Community) Total Children's Questions	72 115 2,649 14	0 0	0 0	0 0	2,649 14	132 2,380 19	11.3% -26.3%
Staff Public Total Tech Help Questions Children's Desk Reference Questions Request to Pull Books (Community) Total Children's Questions Electronic Access Services mputer Services	72 115 2,649 14 2,663	0 0 0	0 0	0 0	2,649 14	132 2,380 19	11.3% -26.3%
Staff Public Total Tech Help Questions Children's Desk Reference Questions Request to Pull Books (Community) Total Children's Questions Electronic Access Services mputer Services Pharos Internet (Downtown In House computer use)	72 115 2,649 14	0 0	0 0	0 0	2,649 14	132 2,380 19	11.3% -26.3% 11.0%
Staff Public Total Tech Help Questions Children's Desk Reference Questions Request to Pull Books (Community) Total Children's Questions Electronic Access Services Imputer Services Imputer Services Pharos Internet (Downtown In House computer use) Wiff Internet Use Downtown Total Internet Use	72 115 2,649 14 2,663	0 0 0	0 0 0	0 0 0	2,649 14 2,663	2,380 19 2,399	-12.9% 11.3% -26.3% 11.0% -1.0% -9.3%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Chang
Website Access					110	Cast IID	76 Chang
ICPL Website							
# Pageviews of Homepage	100,928	0	0	0	100.039	105.010	
# Pageviews of Entire Site (Doesn't include catalog)	228,002	o	0	0	100,928	105,910	-4.7
# Visits (Does include catalog)	148,210	0	0	0	228,002	226,001	0.99
	140,210	U	U	U	148,210	143,325	3.49
Catalog Access							
# Pageviews for ICPL Catalog	426,443	0					
# Pageviews for Overdrive	•		0	0	426,443	418,701	1.89
Total Catalog Access	412,543	0	0	0	412,543	484,703	-14.99
*Overdrive does not count pageviews through the Libby or Overdr	838,986 ive Apps.	0	0	0	838,986	903,404	-7.19
ICPL Mobile App Use	46,291	0	0	0	46,291	32,185	43.8%
External Sites							
# Pageviews for Beanstack	14,228	0	0	0	14 220	. 40.000	
Total Website Access	1,127,507	0	0	0	14,228 1,127,507	13,809 1,175,399	3.09 -4.19
subscription Databases Accessed						-,,-,,	****
Total In-House							
Total Remote	1,419	0	D	0	1,419	1,463	-3.0%
TOTAL	68,388	0	0	0	68,388	59,595	14.8%
IOIAL	69,807	0	0	0	69,807	61,058	14.3%
C. Total Switchboard Calls Received							
Total Library Calls	4,090	0	0	0	4,090	4,338	-5.7%
Other Questions (Directional and account questions, meeting room					7,050	4,556	-3./70
booking, email added FY16.)	4,430	0	0	0	4,430	4,181	6.0%
Transferred Calls	750	0	0	0	750	897	-16.4%
amphlets Distributed Downtown	4,625	0	0	0	4.005		
And the desired and the second	,,,,,,	v	Ü	v	4,625	6,116	-24.4%
tate/Federal Tax Forms Distributed	* · ·	8 8 ·	• E &	0	0	0	0.0%
	resources.						
n. Publications Number of Publications Printed (Jobs)	91	0	0	0	91	76	19.7%
n. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution	91 91,829	0	0	0	91,829	71,162	19.7% 29.0%
. Publications Number of Publications Printed (Jobs)	91 91,829 2,600		0	0	91,829 2,600	71,162 1,773	29.0% 46.6%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution	91 91,829 2,600 12,960	0 0 0	0	0	91,829	71,162	29.0%
. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays	91 91,829 2,600 12,960	0 0 0	0	0	91,829 2,600	71,162 1,773	29.0% 46.6%
A. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House	91 91,829 2,600 12,960	0 0 0	0 0 0	0 0 0	91,829 2,600 12,960	71,162 1,773 7,920	29.0% 46.6% 63.6%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups	91 91,829 2,600 12,960	0 0 0	0 0 0	0 0 0	91,829 2,600 12,960	71,162 1,773 7,920	29.0% 46.6% 63.6% -21.1% 9.1%
. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House	91 91,829 2,600 12,960	0 0 0	0 0 0	0 0 0	91,829 2,600 12,960 15 15	71,162 1,773 7,920 19 11	29.0% 46.6% 63.6%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel	91 91,829 2,600 12,960 15 12	0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	91,829 2,600 12,960 15 12 3	71,162 1,773 7,920 19 11 6	29.0% 46.6% 63.6% -21.1% 9.1% -50.0%
. Publications Number of Publications Printed (Jobs) Capies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution . Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions	91 91,829 2,600 12,960 15 12	0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	91,829 2,600 12,960 15 12 3	71,162 1,773 7,920 19 11 6 2	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0	0 0 0	0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6	29.0% 46.6% 63.6% -21.1% 9.1% -50.0%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage/ Social Media	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2	29.0% 46.6% 63.6% -21.1% -50.0% -100.0%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 203 Homepage/Social Media Homepage Banner Posts	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2	29.0% 46.6% 63.6% -21.1% -50.0% -100.0%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage/Social Media Homepage Banner Posts Homepage Banner Clicks	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage/Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2 23 2,010	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8%
Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative)	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2 23 2,010	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage/Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent	91 91,829 2,600 12,960 15 12 3 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0	71,162 1,773 7,920 19 11 6 2 23 2,010	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8%
. Publications Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution . Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage Social Media Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers	91 91,829 2,600 12,960 15 12 3 0 22 24 29.	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890	71,162 1,773 7,920 19 11 6 2 23 2,010	29.0% 46.6% 63.6% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers	91 91,829 2,600 12,960 15 12 3 0 22 24 29.	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890	71,162 1,773 7,920 19 11 6 2 23 2,010	29.0% 46.6% 63.6% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers	91 91,829 2,600 12,960 15 12 3 0 22 24 29.	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	29.0% 46.6% 63.6% -21.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 203 Homepage Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers	91 91,829 2,600 12,960 15 12 3 0 22 24 29. 46 537 12 14,890 196 et to the library but	0 0 0 0 0 0 0 0			91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	29.0% 46.6% 63.6% 9.1% -50.0% -100.0% -4.3% -98.8% 127.5% -20.0% 7.9% -50.1%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 203 Homepage Social Media Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 et to the library but	0 0 0 0 0 0 0 0			91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 7.9% -50.1%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 203 Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers utreach Services: Provide library service to people who cannot go At Home Services Packages Sent Items Loaned (No renewals)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 et to the library but	0 0 0 0 0 0 0 0			91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Capies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage/ Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers utreach Services: Provide library service to people who cannot g At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 et to the library but	0 0 0 0 0 0 0 0			91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393	29.0% 46.6% 63.6% -21.1% 9.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage/Social Media Homepage Banner Posts Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers utreach Services: Provide library service to people who cannot g At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative) New Users Enrolled	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 et to the library but to the	0 0 0 0 0 0 0 0			91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393 568 1,889 152 6	29.0% 46.6% 63.6% -21.1% -50.0% -100.0% -4.3% -98.8% 39.4% 127.5% -20.0% 7.9% -50.1% -20.7% -19.3% 38.2% 166.7%
Number of Publications Printed (Jobs) Copies Printed for Public Distribution Number of Online Newletters Subscribers Number of Online Newsletter Distribution Displays In-House Other Groups Off-site locations The Library Channel Total ICPL Productions Programs Cablecast *ICPL stopped airing library programs on cable television April 4th, 201 Homepage Banner Clicks Media Releases Sent Facebook, Twitter, Pinterest Followers (Cumulative) New Facebook, Twitter, and Pinterest Followers at Home Services: Provide library service to people who cannot get them to services At Home Services Packages Sent Items Loaned (No renewals) Registered At Home Users (Cumulative) New Users Enrolled People Served (Average of monthly count)	91 91,829 2,600 12,960 15 12 3 0 22 24 19. 46 537 12 14,890 196 et to the library but to the	0 0 0 0 0 0 0 0			91,829 2,600 12,960 15 12 3 0 22 24 46 537 12 14,890 196	71,162 1,773 7,920 19 11 6 2 23 2,010 33 236 15 13,799 393 568 1,889 152 6	29.0% 46.6% 63.6% -21.1% -50.0% -100.0% -4.3% -98.8% -20.0% 7.9% -50.1% -20.7% -19.3% 38.2% 166.7%

	Q1	Q2	Q3	Q4	YTD	Last YTD	% Chan
C. Deposit Collections							
Locations (Cumulative)	14	0	0	0	14	10	40.
Items Loaned	90	0	0	0	90	90	0.
Items Added to Permanent Collections	677	0	0	٥	677	206	228.
D. Remote Bookdrop Use							
Remote as Percent of Ali Items Checked In	10.00/	4.4.00/	2.004				
*Does not include renewals or in-house.	18.0%	14.9%	0.0%	0.0%	18.0%	17.8%	1.:
E Unide Mentite di International Internation							
E. Holds Notified Using Automated Phone *This service was discontinued in July, 2019.	6	0	0	0	6	821	-99.3
Group and Community Services: Provide library service to g	roups, agencies, and or	reanizatione					
	oups, agencies, and or	gamzations.					
A. Adult Programs							
In-House Programs	52	0	0	0	52	56	-7.1
In-House Attendance	850	0	0	0	850	676	25.7
Outreach Programs	43	0	0	0	43	19	126.3
Outreach Attendance	481	0	0	ō	481	373	29.0
B. Young Adult Programs							
In-House Programs	93	0	0				
In-House Attendance				0	93	87	6.9
Outreach Programs	2,078	0	0	0	2,078	1,398	48.6
Outreach Attendance	4	0	0	0	4	2	100.0
Outreach Attendance	12	0	0	0	12	6	100.0
. Children's Programs							
In-House Programs	225	0	0	0	225	187	20.3
In-House Attendance	11,104	0	0	0	11,104	10,220	
Outreach Programs	68	0	0	0		-	8.6
Outreach Attendance	1,503	٥	0	0	68 1,503	58 1,211	17.29 24.19
. Library Tours and Classes							
Number	10	0	0				
Attendance	48	0	0	0	10 48	10 112	0.09 -5 7.1 9
Consulting for Area Groups	0	0	0	0	0	0	
					U		
							0.09
ontrol Services: Maintain library resources through borrowe	er registration, overdue	notices, equip	oment training	, and controll			0.0%
Library Cards issued	er registration, overdue 2,007	notices, equip	oment training	, and controlli	ng valuable m 2,007		
lowa City	er registration, overdue 2,007 1,548	e notices, equip 0 0	oment training O O	, and controll		aterials.	-8.29
lowa City Percent lowa City	er registration, overdue 2,007	notices, equip	oment training	, and controlli	2,007	aterials. 2,187	-8.29 -8.19
lowa City Percent lowa City Local Contracts	er registration, overdue 2,007 1,548	e notices, equip 0 0	oment training O O	, and controlli 0 0	2,007 1,548	aterials. 2,187 1,684	-8.29 -8.19
lowa City Percent lowa City Local Contracts Hills	er registration, overdue 2,007 1,548	e notices, equip 0 0	oment training O O	, and controlli 0 0	2,007 1,548	aterials. 2,187 1,684 77.0%	-8.29 -8.19 0.29
lowa City Percent lowa City Local Contracts	er registration, overdue 2,007 1,548 77.1%	o otices, equip	oment training 0 0 0 0.0%	o o o o o o o o o o o o o o o o o o o	2,007 1,548 77.1%	aterials. 2,187 1,684 77.0%	-8.29 -8.19 0.2% 50.0%
lowa City Percent lowa City Local Contracts Hills	er registration, overdue 2,007 1,548 77.1% 3 61	e notices, equip 0 0 0.0% 0	oment training 0 0 0.0% 0	o o o o o o o o o o o o o o o o o o o	2,007 1,548 77.1% 3 61	aterials. 2,187 1,684 77.0% 2 97	-8.29 -8.19 0.29 50.09 -37.19
lowa City Percent lowa City Local Contracts Hills Johnson County (Rura!)	er registration, overdue 2,007 1,548 77.1% 3 61 11	o o o o o o o o o o o o o o o o o o o	oment training 0 0 0.0% 0 0	o 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,007 1,548 77.1% 3 61 11	aterials. 2,187 1,684 77.0% 2 97 4	-8.29 -8.19 0.29 50.09 -37.19 175.09
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree	er registration, overdue 2,007 1,548 77.1% 3 61	e notices, equip 0 0 0.0% 0	oment training 0 0 0.0% 0	o o o o o o o o o o o o o o o o o o o	2,007 1,548 77.1% 3 61	aterials. 2,187 1,684 77.0% 2 97	-8.29 -8.19 0.29 50.09 -37.19 175.09
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights	2,007 1,548 77.1% 3 61 11	o notices, equip 0 0 0.0%	oment training 0 0 0.0%	o and controlli 0 0 0.0%	2,007 1,548 77.1% 3 61 11 4	2,187 1,684 77.0% 2 97 4	-8.29 -8.19 0.29 50.09 -37.19 175.09 -63.69
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville	er registration, overdue 2,007 1,548 77.1% 3 61 11 4	o notices, equip 0 0 0.0%	oment training 0 0 0.0%	o and controlli 0 0 0.0%	2,007 1,548 77.1% 3 61 11 4	2,187 1,684 77.0% 2 97 4 11	-8.29 -8.19 0.29 50.09 -37.19 175.09 -63.6%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids	er registration, overdue 2,007 1,548 77.1% 3 61 11 4	o notices, equip	oment training	o and controlli 0 0 0.0%	2,007 1,548 77.1% 3 61 11 4	2,187 1,684 77.0% 2 97 4	-8.29 -8.19 0.29 50.09 -37.19 175.09 -63.6%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access	2,007 1,548 77.1% 3 61 11 4 120 24 236	o o o o o o o o o o o o o o o o o o o	oment training. 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0	o and controlli 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,007 1,548 77.1% 3 61 11 4	2,187 1,684 77.0% 2 97 4 11	-8.29 -8.19 0.29 50.09 -37.19 175.09 -63.69 -8.49 20.09
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access	2,007 1,548 77.1% 3 61 11 4 120 24 236 380	o o o o o o o o o o o o o o o o o o o	oment training	o and controlli 0 0 0.0%	2,007 1,548 77.1% 3 61 11 4	2,187 1,684 77.0% 2 97 4 11	-8.29 -8.19 0.29 50.09 -37.19 175.0% -63.6% -8.4% 20.0% -0.8%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids	2,007 1,548 77.1% 3 61 11 4 120 24 236	o o o o o o o o o o o o o o o o o o o	oment training. 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0	o and controlli 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,007 1,548 77.1% 3 61 11 4 120 24 236	2,187 1,684 77.0% 2 97 4 11 131 20 238	-8.29 -8.19 0.29 50.09 -37.19 175.09 -63.69 -8.49 20.09 -0.89 -2.39
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All Total Registered Borrowers (Cumulative)	2,007 1,548 77.1% 3 61 11 4 120 24 236 380	o o o o o o o o o o o o o o o o o o o	oment training. 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0	o and controlli 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,007 1,548 77.1% 3 61 11 4 120 24 236 380	aterials. 2,187 1,684 77.0% 2 97 4 11 131 20 238 389 17.8%	-8.2% -8.1% 0.2% 50.0% -37.1% 175.0% -63.6% -8.4% 20.0% -0.8% -2.3% 6.4%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	2,007 1,548 77.1% 3 61 11 4 120 24 236 380 18.9%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	oment training 0 0.0%	o controlli 0 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,007 1,548 77.1% 3 61 11 4 120 24 236 380 18.9%	2,187 1,684 77.0% 2 97 4 11 131 20 238 389	-8.29 -8.19 0.29 50.0% -37.1% 175.0% -63.6% -8.4% 20.0% -0.8% -2.3%
lowa City Percent lowa City Local Contracts Hills Johnson County (Rural) Lone Tree University Heights State Contract - Open Access Coralville Cedar Rapids Other Open Access Total Open Access Open Access as % of All	2,007 1,548 77.1% 3 61 11 4 120 24 236 380 18.9%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	o controlli 0 0 0 0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,007 1,548 77.1% 3 61 11 4 120 24 236 380 18.9%	aterials. 2,187 1,684 77.0% 2 97 4 11 131 20 238 389 17.8%	-8.29 -8.19 0.29 50.09 -37.13 175.09 -63.69 -8.49 20.09 -2.39 6.49



	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
lowa City							
General Iowa City	209,960	0	0	0	209,960	217,413	-3.4%
Downloads + Streaming	56,718	0	0	0	56,718	47,208	20.1%
Temporary	172	0	0	0	172	144	19.4%
Public schools	13	0	0	0	13	0	0.0%
Private schools	56	0	0	0	56	0	0.0%
Preschool/Daycare	598	0	0	0	598	316	89.2%
Non-profit organizations	186	0	0	0	186	41	353.7%
Business	6	0	0	0	6	4	50.0%
City departments	2	0	0	0	2	2	0.0%
State/Federal agencies	0	0	0	0	0	0	0.0%
University of Iowa departments	0	0	0	0	0	0	0.0%
At Home	1,504	0	0	0	1,504	1,818	-17.3%
Interlibrary loan	420	0	0	0	420	464	-9.5%
Deposit collections/Nursing Homes	189	0	0	0	189	93	103.2%
Jail patrons	1,268	0	0	0	1,268	896	41.5%
Total Iowa City	271,092	0	0	0	271,092	268,399	1.00%
Local Contracts							
Johnson County							
General	20,012	0	0	0	20,012	22.006	12.60/
Downloads	6,116	0	0	0	6,116	22,896	-12.6%
Preschool/Daycare	0	0	0	0	0,110	5,134 0	19.1%
At Home	21	0	0	0	21	71	0.0% -70.4%
Total Johnson County	26,149	0	0	0			
Hills	20,143	-			26,149	28,101	-6.9%
General	825	0	0	0	005		
Downloads	120	0	0	0	825	728	13.3%
At Home	0	0	0	0	120	78	53.8%
Total Hills			0	0	0	0	0.0%
	945	0	0	0	945	806	17.2%
Lone Tree	4.055		_				
General	1,055	0	0	0	1,055	988	6.8%
Downloads	96	0	0	0	96	127	-24.4%
At Home	0	0	0	0	0	0	0.0%
Total Lone Tree	1,151	0	0	0	1,151	1,115	3.2%
University Heights							
General	2,964	0	0	0	2,964	4,315	-31.3%
Downloads	538	0	0	0	538	405	32.8%
At Home	0	0	0	0	0	0	0.0%
Total University Heights	3,502	0	0	0	3,502	4,720	-25.8%
·					2,302	7,120	-23,0%

	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Total Local Contracts	31,747	0	0	0	31,747	34,742	-8.6%
State Contract							
Reciprocal/Open Access							
Johnson County Libraries							
Coralville	16,850	0	0	0	16,850	15,687	7.4%
North Liberty	8,651	0	0	0	8,651	8,344	3.7%
Oxford	29	0	0	0	29	110	-73.6%
Solon	1,665	0	0	0	1,665	628	165.1%
Swisher	66	0	0	0	66	54	22.2%
Tiffin	1,203	0	0	0	1,203	883	36.2%
All Other Libraries							
Ainsworth	0	0	0	0	0	8	-100.0%
Albia	0	0	0	0	0	0	0.0%
Altoona	0	0	0	0	0	0	0.0%
Ames	1	0	0	0	1	0	0.0%
Anamosa	10	0	0	0	10	118	-91.5%
Ankeny	66	0	0	0	66	33	100.0%
Atkins	13	0	0	0	13	0	0.0%
Belle Plaine	0	0	0	0	0	0	0.0%
Bettendorf	15	0	0	0	15	70	-78.6%
Birmingham	12	0	0	0	12	0	0.0%
Blairstown	0	0	0	0	0	10	-100.0%
Bloomfield	90	0	0	0	90	0	0.0%
Boone	0	0	0	0	0	0	0.0%
Brooklyn	0	0	0	0	0	0	0.0%
Burlington	25	0	0	0	25	20	25.0%
Carroll	0	0	0	0	0	5	-100.0%
Cascade	0	0	0	0	0	33	-100.0%
Cedar Falls	46	0	0	0	46	139	-66.9%
Eedar Rapids	1,809	0	0	0	1,809 .	960	88.4%
Center Point	0	0	0	0	0	0	0.0%
Central City	0	0	0	0	0	0	0.0%
Chariton	0	0	0	0	0	0	0.0%
Charles City	0	0	0	0	0	3	-100.0%
Clarence	2	0	0	0	2	16	-87.5%
Clinton	0	0	0	0	0	2	-100.0%
Clive	0	0	0	0	0	0	0.0%

= o on calation by Area of Agent	•						
	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Columbus Jct	120	0	0	0	120	11	990.9%
Conesville	0	0	0	0	0	73	-100.0%
Cornell College	771	0	0	0	771	843	-8.5%
Council Bluffs	0	0	0	0	0	0	0.0%
Crawfordsville	0	0	0	0	0	0	0.0%
Dallas Center	0	0	0	0	0	0	0.0%
Davenport	41	0	0	0	41	17	141.2%
Decorah	0	0	0	0	0	1	-100.0%
Denison	0	0	0	0	0	0	0.0%
Des Moines	8	0 =	0	0	8	31	-74.2%
Donnelson	0	0	0	0	0	0	0.0%
Dubuque	3	0	0	0	3	0	0.0%
Earlham	0	0	0	0	0	0	0.0%
Eldon	22	0	0	0	22	0	0.0%
Elkader	0	0	0	0	0	0	0.0%
Ely	108	0	0	0	108	17	535.3%
Estherville	0	0	0	0	0	0	0.0%
Fairfax	107	0	0	0	107	55	94.5%
Fairfield	355	0	0	0	355	595	-40.3%
Fort Dodge	0	0	0	0	0	0	0.0%
Fort Madison	3	0	0	0	3	0	0.0%
Gilman	41	0	0	0	41	0	0.0%
Glenwood	0	0	0	0	0	0	0.0%
Grandview	0	0	0	0	0	0	0.0%
Grimes	0	0	0	0	0	0	0.0%
Grinnell	48	0	0	0	48	63	-23.8%
Guthrie Center	0	0	0	0	0	0	0.0%
Hedrick	0	0	0	0	0	0	0.0%
Hiawatha	24	0	0	0	24	1	2300.0%
ndependence	0	0	0	0	0	0	0.0%
ndianola	0	0	0	0	0	0	0.0%
Johnston	0	0	0	0	0	3	-100.0%
Calona	1,320	0	0	0	1,320	1,589	-16.9%
Keokuk	0	0	0	0	0	0	0.0%
Keosauqua	10	0	0	0	10	0	0.0%
Keota	20	0	0	0	20	22	-9.1%
.eClaire	0	0	0	0	0	0	0.0%
etts	0	0	0	0	0	0	0.0%
isbon	29	0	0	0	29	43	-32.6%
owden	37	0	0	0	37	51	-27.5%
Manchester	5	0	0	0	5	0	0.0%
//aquoketa	8	0	0	0	8	3	166.7%
Marengo	490	0	0	0	490	458	7.0%
Marion	120	0	0	0	120	217	-44.7%
				-		- 17	TT. (/O

The distance of the care	Agency						
	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Mason City	0	0	0	0	0	5	-100.0%
Mechanicsville	19	0	0	0	19	35	-45.7%
Mediapolis	4	0	0	0	4	6	-33.3%
Milford	0	0	0	0	0	0	0.0%
Montezuma	3	0	0	0	3	31	-90.3%
Monticello	0	0	0	0	0	0	0.0%
Montrose	7	0	0	0	7	1	600.0%
Morning Sun	4	0	0	0	4	0	0.0%
Mount Pleasant	47	0	0	0	47	244	-80.7%
Muscatine	180	0	0	0	180	615	-70.7%
Nevada	0	0	0	0	0	0	0.0%
New London	5	0	0	0	5	0	0.0%
Newton	0	0	0	0	0	8	-100.0%
North English	265	0	0	0	265	264	0.4%
Norway	44	0	0	0	44	0	0.0%
Odebolt	6	0	0	0	6	0	0.0%
Oelwein	0	0	0	0	0	0	0.0%
Osceola	0	0	0	0	0	2	-100.0%
Oskaloosa	0	0	0	0	0	1	-100.0%
Ottumwa	4	0	0	0	4	19	-78.9%
Pella	0	0	0	0	0	0	0.0%
Pleasant Hill	0	0	0	0	0	0	0.0%
Reinbeck	0	0	0	0	0	0	0.0%
Richland	0	0	0	0	0	0	0.0%
Riverside	820	0	0	0	820	553	48.3%
Robins	0	0	0	0	0	0	0.0%
Rockwell	0	0	0	0	0	0	0.0%
Scott Co (Eldridge)	0	0	0	0	0	12	-100.0%
Scranton	0	0	0	0	0	0	0.0%
Shellsburg	0	0	0	0	0	0	0.0%
Sigourney	0	0	0	0	0	10	-100.0%
Sioux City	12	0	0	0	12	0	0.0%
Sioux Rapids	3	0	0	0	3	0	0.0%
outh English	22	0	0	0	22	0	0.0%
pirit Lake	4	0	0	0	4	0	
pringville	2	0	0	0	2	1	0.0%
itanwood	0	0	0	0	0	3	100.0%
ipton	272	0	0	0	272	309	-100.0%
oledo	0	0	0	0	0		-12.0%
raer	1	0	0	0	1	0	0.0%
lrbandale	44	0	0	0	44	0	0.0%
an Horne	0	0	0	0		97	-54.6%
an Meter	0	0	0	0	0	0	0.0%
fictor	51	0	0			0	0.0%
'inton	0			0	51	122	-58.2%
inton	Ü	0	0	0	0	0	0.0%

FY20 Circulation by Area & Agency

	Q1	Q2	Q3	Q4	YTD	LYTD	% CHG
Wapello	0	0	0	0	0	0	0.0%
Washington	611	0	0	0	611	981	-37.7%
Waterloo	12	0	0	0	12	8	50.0%
Waukon	6	0	0	0	6	3	100.0%
Waverly	0	0	0	0	0	27	-100.0%
Wellman	304	0	0	0	304	719	-57.7%
West Branch	1,978	0	0	0	1,978	1,663	18.9%
West Des Moines	1	0	0	0	1	0	0.0%
West Liberty	856	0	0	0	856	1,016	-15.7%
What Cheer	2	0	0	0	2	1	100.0%
Williamsburg	853	0	0	0	853	1,401	-39.1%
Wilton	444	0	0	0	444	492	-9.8%
Winfield	10	0	0	0	10	47	-78.7%
Winterset	1	0	0	0	1	4	-75.0%
Winthrop	0	0	0	0	0	0	0.0%
Zearing	0	0	0	0	0	0	0.0%
Undefined Open Access	9	0	0	0	9	115	-92.2%
Total Recip/Open Access	41,149	0	0	0	41,149	40,031	2.8%
Total Circulation	343,988	0	0	0	343,988	343,172	0.2%
(including E-Downloads, not in-	house)						
Percent Iowa City	78.8%	0.0%	0.0%	0.0%	78.8%	78.2%	0.8%
Percent Hills	0.3%	0.0%	0.0%	0.0%	0.3%	0.2%	17.0%
Percent Johnson County	7.6%	0.0%	0.0%	0.0%	7.6%	8.2%	-7.2%
Percent Lone Tree	0.3%	0.0%	0.0%	0.0%	0.3%	0.3%	3.0%
Percent University Heights	1.0%	0.0%	0.0%	0.0%	1.0%	1.4%	-26.0%
Percent Reciprocal/Open Access	12.0%	0.0%	0.0%	0.0%	12.0%	11.7%	2.5%
	100.0%	0.0%	0.0%	0.0%	100.0%	100.0%	
lowa City	271,092	0	0	0	271,092	268,399	1.0%
Local Contracts	31,747	0	0	0	31,747	34,742	-8.6%
Open Access	41,149	0	0	0	41,149	40,031	2.8%
In-house cards (staff use)	3,000	0	0	0	3,000	2,480	21.0%
Undefined Other	0	0	0	0	0	0	0.0%
otal Spreadsheet	346,988	0	0	0	346,988	345,652	



FY20 Circulation by Type & Format

3 Months

				5	VIOTILIS
Category	YTD	% Total	Last YTD	% of Total	% Change
Adult Materials					
General Fiction/Fiction Express	25,096	10.7%	24,579	10.6%	2.1%
Mystery	8,323	3.5%	8,459	3.7%	-1.6%
Science Fiction	4,590	2.0%	4,194	1.8%	9.4%
Book Club Kits (10 items per kit)	12	0.0%	22	0.0%	-45.5%
Young Adult Fiction	6,170	2.6%	6,146	2.7%	0.4%
Comics	9,276	3.9%	8,506	3.7%	9.1%
Large Print	3,202	1.4%	2,503	1.1%	27.9%
Books in Other Languages	329	0.1%	362	0.2%	-9.1%
Total Fiction	56,998	24.3%	54,771	23.7%	4.1%
Express/Nonfiction	926	0.4%	829	0.4%	11.7%
Large Print Nonfiction	446	0.2%	328	0.1%	36.0%
000 - General/Computers	924	0.4%	890	0.4%	3.8%
100 - Psychology/Philosophy	3,019	1.3%	3,026	1.3%	-0.2%
200 - Religion	1,825	0.8%	1,845	0.8%	-1.1%
300 - Social Sciences	5,704	2.4%	5,553	2.4%	2.7%
400 - Language	701	0.3%	638	0.3%	9.9%
500 - Science	1,847	0.8%	2,078	0.9%	-11.1%
600 - Applied Technology	9,985	4.2%	10,259	4.4%	-2.7%
700 - Art & Recreation	5,285	2.2%	5,858	2.5%	-9.8%
800 - Literature	2,258	1.0%	2,648	1.1%	-14.7%
900 - History & Travel	4,820	2.1%	5,082	2.2%	-5.2%
Biography	1,935	0.8%	1,943	0.8%	-0.4%
Total Nonfiction: Adult & Young Adult	39,675	16.9%	40,977	17.7%	-3.2%
Magazines	1,474	0.6%	1,560	0.7%	-5.5%
Total Miscellaneous	1,474	0.6%	1,560	0.7%	-5.5%
Total Adult Print	98,147	41.8%	97,308	42.1%	0.9%
And An Co.					0.570
Art to Go	431	0.2%	454	0.2%	-5.1%
DVD (Movies/TV)	52,679	22.4%	55,158	23.8%	-4.5%
Express/DVD	4,728	2.0%	5,809	2.5%	-18.6%
Nonfiction DVD	3,657	1.6%	3,961	1.7%	-7.7%
Fiction on Disc	2,947	1.3%	3,689	1.6%	-20.1%
Nonfiction on CD	1,412	0.6%	1,773	0.8%	-20.4%
Compact Disc (Music)	9,192	3.9%	11,520	5.0%	-20.2%
Young Adult Video Games	2,227	0.9%	2,133	0.9%	4.4%
Circulating Equipment	203	0.1%	258	0.1%	-21.3%
Discovery Kits	11	0.0%	0	0.0%	0.0%
Total Nonprint	77,487	33.0%	84,755	36.6%	-8.6%

FY20 Circulation by Type & Format

• • •					
Category	YTD	% Total	Last YTD	% of Total	% Change
Adult E-Audio # Downloads	19,219	8.2%	15,337	C C0/	25.20/
Adult E-Book # Downloads	21,728	9.2%	17,753	6.6%	25.3%
Adult E-Magazines	4,685	2.0%	2,650	7.7%	22.4%
Adult E-Music # Downloads/Local Music Project	10	0.0%	2,030	1.1% 0.0%	76.8%
Adult E-Newspapers	4,133	1.8%	3,977	1.7%	-73.0%
Adult E-Video Streaming: Library Channel	9,557	4.1%	9,468	4.1%	3.9%
Total Adult E-Downloads	59,332	25.3%	49,222	21.3%	0.9%
Total Adult Circulation	234,966	100.0%	231,285	100.0%	20.5%
	231,300	100.070	231,203	100.078	1.076
Children's Materials					
Fiction	18,719	16.9%	20,764	18.3%	-9.8%
Comics	11,317	10.2%	9,571	8.4%	18.2%
Holiday	771	0.7%	754	0.7%	2.3%
Picture: Big, Board, Easy	31,686	28.5%	30,822	27.2%	2.8%
Readers	11,876	10.7%	13,391	11.8%	-11.3%
Nonfiction & Biography	12,564	11.3%	12,434	11.0%	1.0%
Magazines	244	0.2%	157	0.1%	55.4%
Total Children's Print	87,177	78.5%	87,893	77.6%	-0.8%
Video/DVD/Blu-Ray	14,581	13.1%	16,083	14.2%	-9.3%
Books on Disc	1,064	1.0%	1,308	1.2%	-18.7%
Read-Along set	1,533	1.4%	1,514	1.3%	1.3%
Children's Music	896	0.8%	1,185	1.0%	-24.4%
Children's Video Games	672	0.6%	701	0.6%	-4.1%
Read with Me Kits	141	0.1%	144	0.1%	-2.1%
Games & Toys	687	0.6%	721	0.6%	-4.7%
Discovery Kits	34	0.0%	0	0.0%	0.0%
Total Children's Nonprint	19,608	17.7%	21,656	19.1%	-9.5%
j E-Audio # Downloads	1,650	1.5%	1,633	1.4%	1.0%
j E-Book # Downloads	2,606	2.3%	2,097	1.9%	24.3%
Total Children's E-Downloads	4,256	4.8%	3,730	4.3%	14.1%
Total Children's	111,041	100.0%	113,279	100.0%	-2.0%
All Circulation by Type/Format					
All Fiction	87,805	25.3%	85,860	24.8%	2 20/
All Nonfiction and Biography	52,239	15.1%	53,411	15.5%	2.3% -2.2%
Picture books & Readers	43,562	12.6%	44,213	12.8%	-2.2% -1.5%
Magazines	1,718	0.5%	1,717	0.5%	
Total Print	185,324	53.4%	185,201	53.6%	0.1%
	, JJ/JET	33.770	103,201	JJ.U/0	0.1%

FY20 Circulation by Type & Format

			_		
Category	YTD	% Total	Last YTD	% of Total	% Change
Toys	687	0.2%	721	0.2%	-4.7%
Art	431	0.1%	454	0.1%	-5.1%
DVD (Fiction, Nonfiction, & Express)	75,645	21.8%	81,011		
CD (Music)	•			23.4%	-6.6%
	10,088	2.9%	12,705	3.7%	-20.6%
Books on CD (Fiction & Nonfiction)	5,423	1.6%	6,770	2.0%	-19.9%
Read-Along Set	1,533	0.4%	1,514	0.4%	1.3%
Video Games	2,899	0.8%	2,834	0.8%	2.3%
Read with Me Kits	141	0.0%	144	0.0%	-2.1%
Discovery Kits	45	0.0%	0	0.0%	0.0%
Circulating Equipment	203	0.1%	258	0.1%	-21.3%
Total Nonprint	97,095	28.0%	106,411	30.8%	-8.8%
Total E-Downloads	63,588	18.3%	52,952	15.3%	20.1%
Total In House/Undefined	981	0.3%	1,088	0.3%	-9.8%
Total Adult Materials (including e items)	234,966	67.7%	231,285	66.9%	1.6%
Total Children's (including e items)	111,041	32.0%	113,279	32.8%	-2.0%
Grand Total	346,988	100.0%	345,652	100.0%	0.4%
(Adult + Children's + Undefined)			J 13,032	100.070	0.470

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a tyler erp solution	P apinvgla	K DESCRIPTION	13186 BACKGROUND CHECKS 13278 BACKGROUND CHECKS		236109 Admin/ ILL Outbound 236312 Admin/ ILL UPS Inte		236218 EMiller/ Mastercard		236092 Admin/ 2 Workshop	236218 EMiller/ Mastercard		236151 Admin/ Monthly C		L)		13340 Admin/ Ink Cartrido	35479 Admin/Quarterly Mai 36054 Admin/ Lease Paymen	•		236218 EMiller/ Mastercard		236218 EMiller/ Mastercard
		CHECK					2		N	2		7	7	2			0.00			74		73
	2019	WARRANT	285.30 090619 160.00 091319	445.30		22.99	57.68 100419	80.67	30.00 092719	375.00 100419	405.00	148.47 092719	151.54 092719	367.79 100419	667.80	184.50 092019	475.43 092019 114.30 092719	589.73	774.23	119.39 100419	119.39	361.41 100419
	: September 1 to September 30,	YEAR/PR TYP S	Administration Other Professional Services 0 2020 3 INV P . 0 2020 3 INV P	ACCOUNT TOTAL	Mail & Delivery 2020 3 INV P 2020 3 INV P		2020 3 INV P	ACCOUNT TOTAL	Registration 2020 3 INV P	2020 3 INV P	ACCOUNT TOTAL	Cell Phone/Data Services 2020 3 INV P	2020 3 INV P	2020 3 INV P	ACCOUNT TOTAL	Office Equipment R&M Services 2020 3 INV P	2020 3 INV P 2020 3 INV P		ACCOUNT TOTAL	Misc Services & Charges 2020 3 INV P	ACCOUNT TOTAL	Office Supplies 2020 3 INV P
	CITY 1rsements:	PO	ry 831		00		0		0	0		0	0	0		0	00			0		0
	CITY OF IOWA CITY Library Disburseme	INVOICE	Library BACKG PLUS4649-20190831 BACKG PLUS4649VOL-2019083		SERVIC 000068774R369 SERVIC 000068774R379		CREDIT U 1008195531		91719	CREDIT U 1008195531		SS 9837822441	0329336970	TIONS 2067893		INC IN348051	. BUSIN 260708005 . BUSIN 64940921			CREDIT U 1008195531		CREDIT U 1008195531
	10/14/2019 13:25 emiller	ACCOUNT/VENDOR	10550110 10550110 432080 014353 ONE SOURCE THE 014353 ONE SOURCE THE		10550110 435055 010473 UNITED PARCEL 010473 UNITED PARCEL		010475 GREEN STATE CR		10550110 436050 010437 STATE OF IOWA	010475 GREEN STATE CR		10550110 438130 010482 VERIZON WIRELES	010889 U S CELLULAR	014293 IMON COMMUNICATIONS		10550110 443020 010522 COPY SYSTEMS II	011736 KONICA MINOLTA 011736 KONICA MINOLTA			10550110 449280 010475 GREEN STATE CRI		10550110 452010 010475 GREEN STATE CRI

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10/14/2019 13:25 emiller	CITY OF IOWA CITY Library Disbursem	ry ements:	September 1 to September	30, 2019	A prince of aptingle	P 2 apinvgla
ACCOUNT/VENDOR	INVOICE	P 0	YEAR/PR TYP S	WARRANT	CHECK DESCRIPTION	
			ACCOUNT TOTAL	361		
10550110 469320 012264 MAILBOXES OF IOWA CI	[82919	0	Miscellaneous Supplies 2020 3 INV P	34.	235266 Admin/ 2 Boyes	ф (
			ACCOUNT TOTAL	134.00	Ì	
10550110 469360 010475 GREEN STATE CREDIT 1	U 1008195531	0	Food and Beverages 2020 3 INV P	108.99 100419	236218 EMiller/ Mastercard	card
			ACCOUNT TOTAL	108.99		
		ORG	3 10550110 TOTAL	3,096.79		
10550121 10550121 438030 010319 MIDAMERICAN ENERGY	Library B 20190926081551	Bldg Ma	Maint - Public Electricity 2020 3 INV P	13,371.59 092719	13600 MidAmBilling 09	092620
			ACCOUNT TOTAL	13,371.59		
10550121 438070 010319 MIDAMERICAN ENERGY 010319 MIDAMERICAN ENERGY	20190918095505 20190926081551	00	Heating Fuel/Gas 2020 3 INV P 2020 3 INV P	24.29 092019 656.61 092719	13367 MidAmBilling 09 13600 MidAmBilling 09	091820 092620
				680.90		
			ACCOUNT TOTAL	680.90		
10550121 438100 013663 REPUBLIC SERVICES OF	0897-000871128	0	Refuse Collection Charges 2020 3 INV P	120.00 092019	235520 Refuse & Recycling	ing
			ACCOUNT TOTAL	120.00	1)
10550121 442010 010392 RMB CO INC	4027		Other Building R&M Services 2020 3 INV P	1,603.00 100419	13696 FAC/ Cuerterly	2 4143
010981 JOE'S QUALITY WINDOW	17842	0	2020 3 INV P	140.00 09271	FAC/ Lower Outs	ide i
011282 ACTION SEWER & SEPTI	98006	0	2020 3 INV P	545.50 092719	FAC/ Sewer	diat
			ACCOUNT TOTAL	2,288.50		
10550121 442020 010823 SCHUMACHER ELEVATOR	90473045	0	Structure R&M Services 2020 3 INV P	418.50 091319	13295 Elevator Maintenanc	nanc
			ACCOUNT TOTAL	418.50		=-
10550121 442030 010392 RMB CO INC 010392 RMB CO INC	3846 3933	00	Heating & Cooling R&M Services 2020 3 INV P 2020 3 INV P	es 231.00 091319 6,020.73 092719	13290 FAC/ RTU #3 Com 13613 FAC/ Boiler Pum	Compres Pump Re

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10/14/2019 13:25 emiller	CITY OF Library	IOWA CITY Disbursements:	s: September 1 to September	30, 2019	a very representation of a prince of a pri
ACCOUNT/VENDOR	INVOICE	БО	YEAR/PR TYP S	WARRANT	CHECK DESCRIPTION
				6,251.73	
			ACCOUNT TOTAL	6,251.73	
10550121 442060 010392 RMB CO INC	4033	0	Electrical & Plumbing R&M 2020 3 INV P	Srvc 993.10 100419	13695 FAC/Urinal Repair
			ACCOUNT TOTAL	993.10	,
10550121 445030 010181 GREENERY DESIGNS 010181 GREENERY DESIGNS	3007 3033	00	Nursery Srvc-Lawn & Plant 2020 3 INV P 2020 3 INV P	Care 67.00 091319 67.00 100419	235222 FAC/August Interior 236219 FAC/ September Inte
				134.00	
			ACCOUNT TOTAL	134.00	
10550121 449160 010627 CINTAS CORPORATION 010627 CINTAS CORPORATION	4029689383 4030664958	00	Other Rentals 2020 3 INV P 2020 3 INV P	191.87 092019 191.87 100419	235410 FAC/ Cleaning Suppl 236197 FAC/ Cleaning Suppl
				383.74	
			ACCOUNT TOTAL	383.74	
10550121 452040 010570 CENTRAL IOWA DISTRIB	3 185010	0	Sanitation & Indust Supplies 2020 3 INV P	es 130.50 092719	13580 FAC/30 Vacinim Bacs
010627 CINTAS CORPORATION 010627 CINTAS CORPORATION	4029689383 4030664958	00	2020 3 INV P 2020 3 INV P	224.93 092019 163.76 100419	410 FAC/ Cleaning 197 FAC/ Cleaning
				388.69	444
			ACCOUNT TOTAL	519,19	
21 466070 75 GREEN STP	1008190771	0	Other Maintenance Supplies 2020 3 INV P	319.70 100419	236216 BGehrke/ Mastercard
011399 BLECTRIC EQUIPMENT S	3 7894	0	2020 3 INV P	234.30 091319	13250 FAC/ Lightbulbs
			ACCOUNT TOTAL	554.00	
		0	ORG 10550121 TOTAL	25,715.25	
10550122 10550122 442020 010823 SCHUMACHER ELEVATOR	90473045	Library Bldg	Maint - Commercia Structure R&M Services 2020 3 INV P	188.50 091319	13295 Elevator Maintenanc
			ACCOUNT TOTAL	188.50	
		Ö	ORG 10550122 TOTAL	188.50	

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10/14/2019 13:25 emiller	Library D	IOWA CITY Disbursements:	ts: September 1 to September	: 30, 2019	P 4 apinvgla
ACCOUNT/VENDOR	INVOICE	PO	YEAR/PR TYP S	WARRANT	CHECK DESCRIPTION
10550140 10550140 432060 010525 ENCOMPASS IOWA LLC	L.	Library Com	Computer Systems Consultant Services 0 2020 3 INV P	931.00 092019	13349 IT/ IT Essentials-
			ACCOUNT TOTAL	931.00	
10550140 444080 010475 GREEN STATE CREDIT U	1008190250	0	Software R&M Services 2020 3 INV P	5.11 100419	236217 BPalmer/ Mastercard
010537 INNOVATIVE INTERFACE	INV-INC22829	0	2020 3 INV P	67,788.05 091319	235239 IT/ Sierra Maintena
			ACCOUNT TOTAL	67,793.16	
10550140 444100 010525 ENCOMPASS IOWA LLC	9517	0	Hardware R&M Services 2020 3 INV P	2,620.00 092019	13349 IT/ Hardware Mainte
			ACCOUNT TOTAL	2,620.00	
10550140 452010 010475 GREEN STATE CREDIT U	1008195531	0	Office Supplies 2020 3 INV P	899.34 100419	236218 EMiller/ Mastercard
			ACCOUNT TOTAL	899.34	
10550140 455110 010475 GREEN STATE CREDIT U	1008190250	0	Software 2020 3 INV P	342.00 100419	236217 BPalmer/ Mastercard
			ACCOUNT TOTAL	342.00	
10550140 455120 010081 CDW GOVERNMENT INC 010081 CDW GOVERNMENT INC	TSZ6507 TVS2810	00	Misc Computer Hardware 2020 3 INV P 2020 3 INV P	804.06 092019 1,608.12 092719	235406 IT/ 1 Day & Night N 236002 IT/2 Security Camer
				2,412.18	
010475 GREEN STATE CREDIT U	1008190250	0	2020 3 INV P	263.95 100419	236217 BPalmer/ Mastercard
012823 MNJ TECHNOLOGIES DIR 012823 MNJ TECHNOLOGIES DIR	0003685846 0003685908	00	2020 3 INV P 2020 3 INV P	1,645.00 092019 8,700.00 092019	235505 IT/ 5 HP Chromebook 235506 IT/ 12 HP Business
				10,345.00	
			ACCOUNT TOTAL	13,021.13	
			ORG 10550140 TOTAL	85,606.63	
10550151 10550151 449280 014024 SWANK MOTION PICTURE	Li	Lib Public 8	Services - Adults Misc Services & Charges 2020 3 INV P	1,069.00 092719	236095 AD/ Copyright Compl
			ACCOUNT TOTAL	1,069.00	

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: munis:	p 5 apinvgla	K DESCRIPTION	236214 MClark/ Mastercard			235282 CHI/ 2 SRP Ocean	Raising Anti		36100 CHI&CAS/ 20.000	CHI/ 100 New Sib CHI/ 500 Graphic CHI/1 Fine Free			236215 APilkington/Masterc 236218 EMiller/ Mastercard			236215 APilkington/Masterc		236215 APilkington/Master			236011 CAS/ Hawkeye View	ı
		CHECK							2							23		23			23	
	2019	WARRANT	96.40 100419	96.40	1,165.40	591.00 091319	300.00 100419	891.00	406.00 092719	102.50 100419 46.86 100419 39.95 100419	189.31	595.31	49.00 100419 186.06 100419	235.06	235.06	108.78 100419	108.78	99.88 100419	88.66	1,930.03	191.00 092719	191.00
	s: September 1 to September 30,	YEAR/PR TYP S	Miscellaneous Supplies 2020 3 INV P	ACCOUNT TOTAL	ORG 10550151 TOTAL	Services - Children Other Professional Services 2020 3 INV P	2020 3 INV P	ACCOUNT TOTAL	Outside Printing 2020 3 INV P	2020 3 INV P 2020 3 INV P 2020 3 INV P		ACCOUNT TOTAL	Miscellaneous Supplies 2020 3 INV P 2020 3 INV P		ACCOUNT TOTAL	Food and Beverages 2020 3 INV P	ACCOUNT TOTAL	Paper Products 2020 3 INV P	ACCOUNT TOTAL	ORG 10550152 TOTAL	Srvs-Comm Access Advertising 2020 3 INV P	ACCOUNT TOTAL
	OF IOWA CITY CY Disbursements:	PO	0			Lib Public	0		0	000			SRP 0			SRP 0		SRP 0			Lib Public S:	
	CITY OF Library	INVOICE	IT U 1008190227			IPPI 10266430SRP	112019		104963011	101585 101662 101663			IT U 1008190235SRP IT U 1008195531			IT U 1008190235SRP		IT U 1008190235SRP			540	
	10/14/2019 13:25 emiller	ACCOUNT/VENDOR	10550151 469320 010475 GREEN STATE CREDIT			10550152 10550152 432080 014568 NATIONAL MISSISSIPPI	015430 HARVEY, JENNIFER		10550152 445140 010050 TRU ART	010373 PIP PRINTING 010373 PIP PRINTING 010373 PIP PRINTING			10550152 469320 010475 GREEN STATE CREDIT 010475 GREEN STATE CREDIT			10550152 469360 010475 GREEN STATE CREDIT		10550152 469370 010475 GREEN STATE CREDIT			10550159 10550159 435059 010114 DAILY IOWAN	

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10/14/2019 13:25 emiller	CITY OF ION	IOWA CITY Disbursements	: September 1 to September	30, 2019	P 6 Apinygla
ACCOUNT/VENDOR	INVOICE	Ф	YEAR/PR TYP S	WARRANT	CHECK DESCRIPTION
10550159 445140 010050 TRU ART	104963011	0	Outside Printing 2020 3 INV P	406.00 092719	236100 CHI&CAS/ 20.000 Ont
010373 PIP PRINTING 010373 PIP PRINTING 010373 PIP PRINTING	101361 101557 101559	000	2020 3 INV P 2020 3 INV P 2020 3 INV P	51.26 091319 80.37 092719 35.35 092719	CAS/ 300 ICPL Di CAS/ 500 Fine Fr CAS/ 1,000 Free
				166.98	•
			ACCOUNT TOTAL	572.98	
10550159 448030 010467 U OF IA	91219	0	Community Events Funding 2020 3 INV P	200.00 092719	236105 CAS/ 2019 Support f
			ACCOUNT TOTAL	200.00	4
10550159 449280 010475 GREEN STATE CREDIT	T U 1008195531	0	Misc Services & Charges 2020 3 INV P	159.96 100419	236218 EMiller/ Mastercard
010556 UNIQUE MANAGEMENT 010556 UNIQUE MANAGEMENT	SE 557161 SE 558538	00	2020 3 INV P 2020 3 INV P	17.90 100419 26.85 100419	
				44.75	
			ACCOUNT TOTAL	204.71	
10550159 452010 010475 GREEN STATE CREDIT	T U 1008195531	0	Office Supplies 2020 3 INV P	439.92 100419	236218 EMiller/ Mastercard
			ACCOUNT TOTAL	439.92	
10550159 469320 010475 GREEN STATE CREDIT	T U 1008195531	0	Miscellaneous Supplies 2020 3 INV P	400.99 100419	236218 EMiller/ Mastercard
			ACCOUNT TOTAL	400.99	
		0	ORG 10550159 TOTAL	2,009.60	
10550160 10550160 445140 010373 PIP PRINTING	Lib 101558	Library Colle	lection Services Outside Printing 2020 3 INV P	154.56 100419	13693 LIBRARY MATERIALS
			ACCOUNT TOTAL	154.56	
10550160 445270 010509 BAKER & TAYLOR INC 010509 BAKER & TAYLOR INC	C C 0003182357 C C 200055082019V	00	Library Material R&M Services 2020 3 CRM P 2020 3 INV P	s -1.89 100419 1,264.92 091319	236190 LIBRARY MATERIALS 235195 LIBRARY MATERIALS pp
4				1,263.03	lter
ULLU68 OVERDRIVE INC	MR0137019163797	0	2020 3 INV P	213.00 092019	235509 LIBRARY MATERIALS

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** munis	P 7 apinvgla	CHECK DESCRIPTION		236191 LIBRARY MATERIALS	236202 LIBRARY MATERIALS 236202 LIBRARY MATERIALS 236202 LIBRARY MATERIALS		235496 LIBRARY MATERIALS	236233 LIBRARY MATERIALS			236195 LIBRARY MATERIALS 235195 LIBRARY MATERIALS 235398 LIBRARY MATERIALS 235391 LIBRARY MATERIALS 235391 LIBRARY MATERIALS 235391 LIBRARY MATERIALS 23591 LIBRARY MATERIALS 235190 LIBRARY MATERIALS 236190 LIBRARY MATERIALS
	0, 2019	WARRANT	1,476.03	595.11 100419	867.88 100419 842.13 100419 896.36 100419	2,606.37	196.80 092019	821.00 100419	4,219.28	5,849.87	279.06 740.30 091319 75.81 091319 75.81 091319 245.98 091319 161.65 091319 65.92 092019 65.92 092019 67.63 092019 67.63 092019 67.63 092019 67.63 092019 887.02 092719 887.02 092719 125.25 092719 96.84 092719 266.89 092719 125.25 092719 125.27 092719 125.28 092719 129.81 100419 139.81 100419
	IOWA CITY Disbursements: September 1 to September 3	PO YEAR/PR TYP S	ACCOUNT TOTAL	Misc Processing Supplies 0 2020 3 INV P	0 2020 3 INV P 0 2020 3 INV P 0 2020 3 INV P		0 2020 3 INV P	0 2020 3 INV P	ACCOUNT TOTAL	ORG 10550160 TOTAL	Library Children's Materials Books (Cat/Cir) 0 2020 3 INV P
	CITY OF Library	INVOICE		IC C H626350DM	6669482 6675860 6676147		97877874	0128656-IN			C 2034661587 C 2034661587 C 2034740322 C 20347460339 C 20347481932 C 20347491932 C 2034749193 C 2034750133 C 2034754182 C 2034754182 C 2034754182 C 2034758170 C 2034758170 C 20347798163 C 2034776936 C 2034776936 C 2034779876 C 2034779876
	10/14/2019 13:25 emiller	ACCOUNT/VENDOR		10550160 469110 010509 BAKER & TAYLOR INC	010510 DEMCO INC 010510 DEMCO INC 010510 DEMCO INC		010546 MIDWEST TAPE	010983 ID LABEL INC			10550210 10550210 10550210 105502 BAKER & TAYLOR INC 010509 BAKER & TAYLOR INC

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CHECK DESCRIPTION	236190 LIBRARY MATERIALS 236190 LIBRARY MATERIALS 236191 LIBRARY MATERIALS		35238 LIBRARY 35238 LIBRARY	35455 LIBRARY 35455 LIBRARY 35455 LIBRARY	36037 36238 36238	36238 LIBRARY 36238 LIBRARY	236238 LIBRARY MATERIALS 236238 LIBRARY MATERIALS 236238 LIBRARY MATERIALS 236238 LIBRARY MATERIALS			13646 LIBRARY MATERIALS		236238 LIBRARY MATERIALS		235196 LIBRARY MATERIALS 235196 LIBRARY MATERIALS 235399 LIBRARY MATERIALS 236191 LIBRARY MATERIALS 236191 LIBRARY MATERIALS		235274 LIBRARY MATERIALS 235496 LIBRARY MATERIALS 236257 LIBRARY MATERIALS	36257 LIBRARY
WARRANT	75.28 100419 23.73 100419 10.28 100419	8,642.89	1.94 09131	3.43 09201 8.15 09201	9.88 09271 9.04 10041 3.52 10041	6.38 10041 3.66 10041	10.48 100419 10.34 100419 26.44 100419	681.70	9,324.59	120.00 100419	120.00	56.90 100419	56.90	177.52 091319 10.86 091319 188.89 092019 20.97 092019 10.87 100419 21.70 100419	430.81	457.29 091319 22.48 092019 7.49 100419	7.48 T0041
YEAR/PR TYP S	2020 3 INV P 2020 3 INV P 2020 3 INV P		020 3 INV 020 3 INV	020 3 INV 020 3 INV	020 3 INV	020 3 INV 020 3 INV 020 3 INV	2020 3 INV P 2020 3 INV P 2020 3 INV P		ACCOUNT TOTAL	Fiction Audio-CD 2020 3 INV P	ACCOUNT TOTAL	Other Audio-CD 2020 3 INV P	ACCOUNT TOTAL	Video Recordings 2020 3 INV P 2020 3 INV P 2020 3 INV P 2020 3 INV P 2020 3 INV P		2020 3 INV P 2020 3 INV P 2020 3 INV P 2020 3 TWY P	
PO	1 6		000	000	000	000	000			0		0		00000		0000	
INVOICE	TAYLOR INC C 2034789361 TAYLOR INC C 2034792136 TAYLOR INC C H39400640		SERVI 4154154 SERVI 4156610 SERVI 4160394	4165015 4168710 4176881	SERVI 4189332 SERVI 4189332	SERVI 4193802 SERVI 4194547 SERVI 4196380	LIBRARY SERVI 41974542 LIBRARY SERVI 41990347 LIBRARY SERVI 42016042			477100 BLACKSTONE AUDIOBOOK 1138206		LIBRARY SERVI 41938026		TAXLOR INC C H38357240 TAYLOR INC C H38413590 TAXLOR INC C H38579070 TAYLOR INC C H38579070 TAXLOR INC C H38708850 TAXLOR INC C H38708850		TAPE 97849757 TAPE 97811199 TAPE 97911199 TAPE 97945293	
ACCOUNT/VENDOR	010509 BAKER & T 010509 BAKER & T 010509 BAKER & T		536 INGRAM 536 INGRAM 536 INGRAM	0536 INGRAM 0536 INGRAM 0536 INGRAM	0536 INGRAM 0536 INGRAM	0536 INGRAM 0536 INGRAM 0536 INGRAM	0536 INGRAM 0536 INGRAM 0536 INGRAM			10550210 477100 010518 BLACKSTON		10550210 477120 010536 INGRAM LI		10550210 477160 010509 BAKER & T. 010509 BAKER & T. 010509 BAKER & T. 010509 BAKER & T. 010509 BAKER & T.		010546 MIDWEST TX 010546 MIDWEST TX 010546 MIDWEST TX 010546 MIDWEST TX	

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munis	P P P P P P P P P P	DESCRIPTION		LIBRARY MATERIALS		LIBRARY MATERIALS	LIBRARY MATERIALS		LIBRARY MATERIALS			LIBRARY MATERIALS
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	: September 1 to September	YEAR/PR TYP S	ACCOUNT TOTAL	Multi-Media/Gaming 2020 3 INV P	ACCOUNT TOTAL	Downloadable Media 2020 3 INV P	2020 3 INV P	ACCOUNT TOTAL	Online Reference 2020 3 INV P	ACCOUNT TOTAL	ORG 10550210 TOTAL	Materials Books (Cat/Cir) 2020 3 INV P
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10559 BAKER & TALIOR INC C 5015599755 0 2020 3 INV P 5.37 09204 106419 1588ARY 156189 LIBBARY 156189 LIBBARY 10659 BAKER & TALIOR INC C 5015721582 0 2020 3 INV P 5.37 09204 235569 LIBBARY 1650184 LIBBARY	ACCOUNT/VENDOR		YEAR/PR TYP	WARRANT	
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			ACCOONT TOTAL	ΑL	714.21		
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			ACCOUNT TOTAL	A.L.	3,298.67		
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ACCOUNT/VENDOR	INVOICE PO	YEAR/PR TYP S	Warrant	CHECK DESCRIPTION
010509 BAKER & TAYLOR INC C	H38579070 H38861300 H39026470 H39121410	2020 3 INV P 2020 3 INV P 2020 3 INV P 2020 3 INV P	12.32 092019 17.99 100419 16.66 100419 31.21 100419	235399 LIBRARY MATERIALS 236191 LIBRARY MATERIALS 236191 LIBRARY MATERIALS 236191 LIBRARY MATERIALS
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		ACCOUNT TOTAL	892.76	
10550220 477230 010551 RECORDED BOOKS LLC	76512937 0	Non-Fiction Audio-CD 2020 3 INV P	35.9	13694 LIBRARY MATERIALS
		ACCOUNT TOTAL	35.99	
10550220 477250 011068 OVERDRIVE INC 011068 OVERDRIVE INC	01370CO19159416 01370CO19161959 01370CO19167057 01370CO19167789 01370CO1916789 01370CO19172986 01370CO19172986 01370DA19159937 01370DA19159938 01370DA19159938	Downloadable Media 2020 3 INV P	803.90 092019 125.52 092019 162.48 092019 1,257.97 092019 341.91 092719 54.95 092019 54.95 092719 76.00 092019 83.99 092019 130.00 092019	235509 LIBRARY MATERIALS 236075 LIBRARY MATERIALS 236075 LIBRARY MATERIALS 236075 LIBRARY MATERIALS 235509 LIBRARY MATERIALS
015034 KANOPY INC	165547 - PPU 0	2020 3 INV P	4,198.31	235477 LIBRARY MATERIALS
6		ACCOUNT TOTAL	6,035.31	
10550220 477350 011322 MANGO LANGUAGES	INV005380 0	Online Reference 2020 3 INV P	3,795.35 092719	236059 LIBRARY MATERIALS
		ACCOUNT TOTAL	3,795.35	

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YEAR/PERIOD: 2020/3 TO 2020/3 ACCOUNT/VENDOR INVOICE	ВО	YEAR/PR TYP S	WARRANT CHECK	CHECK	DESCRIPTION
		ORG 10550220 TOTAL	39,245,20		

John Beasley, Secretary

Wesley Beary, President